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Tender

## **(NU/1793) Supply of a Learning Analytics System**

Newcastle University

F02: Contract notice

Notice identifier: 2022/S 000-018214

Procurement identifier (OCID): ocds-h6vhtk-034dce

Published 4 July 2022, 4:58pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Newcastle University

Newcastle University, Procurement Services, Kingsgate

Newcastle

NE1 7RU

#### **Contact**

Mr Dave Anderson

#### **Email**

[dave.anderson@ncl.ac.uk](mailto:dave.anderson@ncl.ac.uk)

#### **Telephone**

+44 1912085360

#### **Country**

United Kingdom

**NUTS code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://www.ncl.ac.uk>

Buyer's address

<https://www.ncl.ac.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=fd139be5-81fb-ec11-8116-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=fd139be5-81fb-ec11-8116-005056b64545>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

(NU/1793) Supply of a Learning Analytics System

Reference number

DN620195

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

Newcastle University is looking to implement a Learning Analytics System to provide students and staff with a user-friendly, visual representation of data that demonstrates examples of students' learning interactions (engagement) and academic progress (attainment), that can inform students and staff about changes in behavioural engagement to signpost wellbeing and mental health support.

Newcastle University has in the region of 28,000 students and 6,000 staff, the majority of whom will be using the system. The scope of this tender is for the supply and support the deployment of a Learning Analytics System to be used by all members of the University, including those located in our Branch Campuses in Malaysia and Singapore.

In the first year of implementation, the Learning Analytics System will be piloted by a limited number of schools (at least one from each of the major faculties) with the aim to go live for students and colleagues by no later than November 2023.

The University requires a system that will give students and staff visibility of useful information and data across different university services, exploiting synergies between these services to deliver valuable insights. The system must provide students and staff with a user-friendly, visual representation of data that demonstrates examples of their learning interactions (engagement) and academic progress (attainment), and to support conversations about/understanding of their learning journey. Furthermore, the system must support and expedite data-informed decision making in areas including, but not limited to, student wellbeing interventions and curriculum design/development.

Although detailed technical and functional requirements are defined in the tender documentation, the University requires a system that offers the following features:

- Comprehensive integration of data from various educational systems, including the University's virtual learning environment, Canvas.
- An intuitive and easy to use interface
- Enable standard and user-specific reporting
- Facilitate full data export in multiple formats
- Provide trusted data integrity and stewardship
- Be robust and scalable – able to be rolled out widely across the University.

Please note that tenders are only invited from bidders who have an existing off the shelf solution, deployed in an educational institutions of comparable size and scale (as detailed in the ITT documentation). We will not consider bespoke solutions.

Expressions of interest in this project can be made by registering via the University eTendering

portal at: <https://procontract.due-north.com/Advert/Index?advertId=fd139be5-81fb-ec11-8116-005056b64545>

The contract reference is NU/1793.

The deadline for expressing an interest is Monday 1st August 2022 at 16:00 BST.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UKC22 - Tyneside

#### **II.2.4) Description of the procurement**

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students and staff with a user-friendly, visual representation of data that demonstrates examples of students' learning interactions (engagement) and academic progress (attainment), that can inform students and staff about changes in behavioural engagement to signpost wellbeing and mental health support.

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#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

62

This contract is subject to renewal

Yes

Description of renewals

The contract is expected to commence as soon as possible in September 2022 ready to 'go-live' in November 2022. For the purposes of licensing, the contract will run for an initial 2 months from the go-live date, ending in November 2023. If the performance of the successful tenderer fulfils the expectations of the University during the initial 12-month contract period, then a further 24-month contract may be awarded to run from November 2024, subject to mutual agreement. A further two-month contracts may be awarded on the same basis, to give a maximum contract length of 5 years post go-live. Options will be taken up on or before 1 October 2024, 2025, and 2026 respectively.

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 August 2022

Local time

4:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 3 (from the date stated for receipt of tender)

#### **IV.2.7) Conditions for opening of tenders**

Date

3 August 2022

Local time

4:30pm



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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Newcastle University

Newcastle upon Tyne

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The University will incorporate a standstill period at the point information on the award of the

contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into.

The Public Contracts Regulations 2015 (SI 2015 No 102) provide for aggrieved parties who

have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland) within 30 days of knowledge or constructive knowledge of breach.