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Tender

## **Tender for the Provision of a Maintenance and Support Contract for an Elekta Neuromag® Triux Basic Measurement System With IHR to the University of Birmingham**

THE UNIVERSITY OF BIRMINGHAM

F02: Contract notice

Notice identifier: 2022/S 000-018206

Procurement identifier (OCID): ocds-h6vhtk-034dc6

Published 4 July 2022, 4:19pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

THE UNIVERSITY OF BIRMINGHAM

Chancellors Close

BIRMINGHAM

B152TT

#### **Contact**

Kseniya Samsonik

#### **Email**

[k.samsonik@bham.ac.uk](mailto:k.samsonik@bham.ac.uk)

#### **Country**

United Kingdom

**NUTS code**

UKG31 - Birmingham

**Internet address(es)**

Main address

[www.birmingham.ac.uk/index.aspx](http://www.birmingham.ac.uk/index.aspx)

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[www.in-tendhost.co.uk/universityofbirmingham.aspx/Home](http://www.in-tendhost.co.uk/universityofbirmingham.aspx/Home)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[www.in-tendhost.co.uk/universityofbirmingham.aspx/Home](http://www.in-tendhost.co.uk/universityofbirmingham.aspx/Home)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

Tender for the Provision of a Maintenance and Support Contract for an Elekta Neuromag® Triux Basic Measurement System With IHR to the University of Birmingham

Reference number

SC10894/22

### **II.1.2) Main CPV code**

- 50000000 - Repair and maintenance services

### **II.1.3) Type of contract**

Services

### **II.1.4) Short description**

The University of Birmingham invites tenders for supply of a three-year Maintenance and Support contract for a MEG system and associated IHR (Elekta Neuromag® TRIUX Basic Measurement System with IHR) located at the Centre for Human Brain Health,

University of Birmingham. The contract provider will be able to fully service, repair, troubleshoot any issues associated with this system. The provider will ensure a quality, customer service level and will ensure the system and its operators are fully supported.

This will include but not be exclusive to 24/7 emergency response, parts, and on-site attendance within 48 hours.

This project may be funded by the European Regional Development Fund (ERDF) or;

- European Structural and Investment Fund (ESIF) or;

- Research Councils UK (RCUK), the strategic partnership of the UK's seven Research Councils.

### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 38260000 - Magnetometer geophysical instruments

### **II.2.3) Place of performance**

NUTS codes

- UKG31 - Birmingham

## **II.2.4) Description of the procurement**

The University of Birmingham invites tenders for supply of a three-year Maintenance and Support contract for a MEG System with IHR (Elekta Neuromag® TRIUX Basic Measurement System with IHR - This TRIUX MEG system has 306 sensors distributed over

the head with 204 planar gradiometers and 102 magnetometers supported by noise-resilient ARMOR(TM) sensor technology) located at the Centre for Human Brain Health, University of Birmingham.

The provider will ensure a quality, customer service level and will ensure the system and its operators are fully supported and trained where necessary.

### **1) Technical Support;**

- i. Remote Support via phone, email or online.
- ii. Access to relevant software releases, manuals and general technical information.

### **2) Usage Support;**

- i. Remote support via phone, email or online.

### **3) Planned Maintenance (yearly);**

- i. Planned yearly maintenance visits in coordination with the Centre/Facility lead.
- ii. This will include software updates, preventative solutions to mitigate issues and ensure performance.

### **4) Parts and Corrective Maintenance;**

- i. Parts will be included within the service contract.
- ii. Reactive maintenance for on-site repairs.
- iii. On site attendance within 48 hours.

### **5) Guarantee for Uptime above 95% threshold during a 12-month period**

The maintenance/support required needs to include:

- tuning and/or replacement of faulty SQUID sensors

- maintenance of electronics rack
- maintenance of dewar (warmup and vacuum pumping)
- maintenance of He recycler
- maintenance of peripherals including participants support ('chair')
- maintenance of MSR

#### **II.2.5) Award criteria**

Quality criterion - Name: Compliance to the Specifications / Weighting: 45

Quality criterion - Name: Delivery and Training / Weighting: 20

Quality criterion - Name: Contract Acceptance / Weighting: 5

Quality criterion - Name: Standard Supplier Questionnaire (SQQ) / Weighting: 10

Price - Weighting: 20

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Start date

7 September 2022

End date

6 September 2025

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

3 August 2022

Local time

11:59am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

3 August 2022

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

University of Birmingham

Birmingham

B15 2TT

Country

United Kingdom