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Tender

Tender for the Provision of a Maintenance and Support Contract for an Elekta Neuromag® Triux Basic Measurement System With IHR to the University of Birmingham

THE UNIVERSITY OF BIRMINGHAM

F02: Contract notice

Notice identifier: 2022/S 000-018206

Procurement identifier (OCID): ocds-h6vhtk-034dc6

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Section I: Contracting authority

I.1) Name and addresses

THE UNIVERSITY OF BIRMINGHAM

Chancellors Close

BIRMINGHAM

B152TT

Contact

Kseniya Samsonik

Email

k.samsonik@bham.ac.uk

Country

United Kingdom

NUTS code

UKG31 - Birmingham

Internet address(es)

Main address

www.birmingham.ac.uk/index.aspx

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

www.in-tendhost.co.uk/universityofbirmingham/asp/Home

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

www.in-tendhost.co.uk/universityofbirmingham/asp/Home

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Tender for the Provision of a Maintenance and Support Contract for an Elekta Neuromag® Triux Basic Measurement System With IHR to the University of Birmingham

Reference number

SC10894/22

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

The University of Birmingham invites tenders for supply of a three-year Maintenance and Support contract for a MEG system and associated IHR (Elekta Neuromag® TRIUX Basic Measurement System with IHR) located at the Centre for Human Brain Health,

University of Birmingham. The contract provider will be able to fully service, repair, troubleshoot any issues associated with this system. The provider will ensure a quality, customer service level and will ensure the system and its operators are fully supported.

This will include but not be exclusive to 24/7 emergency response, parts, and on-site attendance within 48 hours.

This project may be funded by the European Regional Development Fund (ERDF) or;

- European Structural and Investment Fund (ESIF) or;

- Research Councils UK (RCUK), the strategic partnership of the UK's seven Research Councils.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 38260000 - Magnetometer geophysical instruments

II.2.3) Place of performance

NUTS codes

- UKG31 - Birmingham

II.2.4) Description of the procurement

The University of Birmingham invites tenders for supply of a three-year Maintenance and Support contract for a MEG System with IHR (Elekta Neuromag® TRIUX Basic Measurement System with IHR - This TRIUX MEG system has 306 sensors distributed over

the head with 204 planar gradiometers and 102 magnetometers supported by noise-resilient ARMOR(TM) sensor technology) located at the Centre for Human Brain Health, University of Birmingham.

The provider will ensure a quality, customer service level and will ensure the system and its operators are fully supported and trained where necessary.

1) Technical Support;

- i. Remote Support via phone, email or online.
- ii. Access to relevant software releases, manuals and general technical information.

2) Usage Support;

- i. Remote support via phone, email or online.

3) Planned Maintenance (yearly);

- i. Planned yearly maintenance visits in coordination with the Centre/Facility lead.
- ii. This will include software updates, preventative solutions to mitigate issues and ensure performance.

4) Parts and Corrective Maintenance;

- i. Parts will be included within the service contract.
- ii. Reactive maintenance for on-site repairs.
- iii. On site attendance within 48 hours.

5) Guarantee for Uptime above 95% threshold during a 12-month period

The maintenance/support required needs to include:

- tuning and/or replacement of faulty SQUID sensors

- maintenance of electronics rack
- maintenance of dewar (warmup and vacuum pumping)
- maintenance of He recycler
- maintenance of peripherals including participants support ('chair')
- maintenance of MSR

II.2.5) Award criteria

Quality criterion - Name: Compliance to the Specifications / Weighting: 45

Quality criterion - Name: Delivery and Training / Weighting: 20

Quality criterion - Name: Contract Acceptance / Weighting: 5

Quality criterion - Name: Standard Supplier Questionnaire (SQQ) / Weighting: 10

Price - Weighting: 20

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

7 September 2022

End date

6 September 2025

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

3 August 2022

Local time

11:59am

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.7) Conditions for opening of tenders

Date

3 August 2022

Local time

12:00pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

University of Birmingham

Birmingham

B15 2TT

Country

United Kingdom