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Not applicable

## **Non-Emergency Patient Transport Services**

NHS HUMBER AND NORTH YORKSHIRE INTEGRATED CARE BOARD

F14: Notice for changes or additional information

Notice identifier: 2026/S 000-018193

Procurement identifier (OCID): ocds-h6vhtk-06556b

Published 2 March 2026, 7:59am

### **Section I: Contracting authority/entity**

#### **I.1) Name and addresses**

NHS HUMBER AND NORTH YORKSHIRE INTEGRATED CARE BOARD

Health House, Grange Park Lane, Willerby

East Riding of Yorkshire

HU10 6DT

#### **Email**

[hnyicb.procurement@nhs.net](mailto:hnyicb.procurement@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKE12 - East Riding of Yorkshire

**NHS Organisation Data Service**

QQQ

**Internet address(es)**

Main address

<https://humberandnorthyorkshire.icb.nhs.uk/>

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

Non-Emergency Patient Transport Services

**II.1.2) Main CPV code**

- 85100000 - Health services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

Non-emergency Patient Transport (NEPTS) provides pre-planned and on-day (unplanned) transport to support eligible patients to access NHS funded care. NEPTS caters for those patients who are either too ill to get to hospital without assistance or for whom travelling may cause their condition to deteriorate. The service provides for a wide range of patient mobilities, requiring a variety of vehicle types and levels of care consistent with the patient's medical needs - including specialist moving and handling or support during transport such as provision of oxygen.

The service covers East Riding of Yorkshire, Hull, North Lincolnshire, North Yorkshire and York.

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**Section VI. Complementary information****VI.6) Original notice reference**

Notice number: [2026/S 000-014047](#)

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## Section VII. Changes

### VII.1.2) Text to be corrected in the original notice

Section number

VI.3

Place of text to be modified

Additional Information

Read

Text

This is a Provider Selection Regime (PSR) confirmation of contract award notice. This contract has been awarded under the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. This contract has now been formally awarded using direct award process C.

Contract award date - 11 February 2026

Contract term - 1 April 2026 - 31 March 2031

Approximate lifetime value of the contract is £84,423,015

The contract award was approved by NHS Humber and North Yorkshire Integrated Care Board Board Members. No conflicts of interest have been declared in relation to the contract award.

The criteria applied to this intention to award was:

Basic Selection Criteria

- Mandatory and Discretionary Grounds
- Economic and Financial Standing
- Suitability to pursue activity

Key Criteria

- Quality - 30%

Quality is weighted highest because it represents the core purpose of the service - delivering safe, effective, patient centred care with the ability to adapt and improve. A higher weighting ensures providers who demonstrate strong clinical governance, innovation and measurable outcomes are appropriately prioritised

- Innovation - 10%

Innovation is weighted lower to ensure new approaches enhance service delivery without overshadowing essential quality and safety standards. It recognises the importance of improvement while preserving balance in evaluation.

- Value - 20%

Value is weighted moderately to capture efficiency and cost effectiveness, while ensuring assessments do not become cost driven. This supports fair and proportionate evaluation and maintains quality as the primary focus.

- Integration, collaboration and service sustainability - 20%

This criterion is weighted moderately because effective collaboration within the wider health and care system is essential for seamless pathways and long term sustainability. It supports ICB aims for joined up, system wide working.

Improving Access, reducing health inequalities and facilitating choice - 10%

Improving access and inequalities is weighted lower to reflect equitable access, addressing local health inequalities, and ensuring the service is configured around population needs. This weighting ensures providers who contribute to reducing inequalities are appropriately recognised

- Social Value - 10%

Social Value is weighted at the required minimum standard and ensuring providers contribute to local economic, social and environmental wellbeing, while maintaining focus on core service outcomes.

NHS Humber and North Yorkshire ICB has conducted an assessment of the Provider against the stated Basic Selection Criteria and Key Criteria and considers that the existing provider is satisfying its current existing contract, will likely satisfy the new contract to a sufficient standard, and the proposed contracting arrangements are not changing considerably.

- Quality - The Provider has demonstrated and evidenced robust organisational governance processes in safety, effectiveness, providing positive experience of care and well-led in delivering the contracted service.
- Innovation - The Provider is delivering the requirements of the contract in respect of innovation which are relevant and proportionate to the service provision; and indirectly contributes to supporting prevention, diagnosis and treatment of illness by ensuring patients are supported to access their clinical appointments related to their perceived, and diagnosed, health condition(s).
- Value - The benefits to the patients are evident by support them access clinical appointments for their health condition.
- Integration, Collaboration and Service Sustainability - The Provider has thoroughly demonstrated and evidenced its approach to integration and collaboration working as an integral part of the healthcare system enabling patients to access clinical appointments and support patient flow within the healthcare system. Whilst positively supporting integration by focussing on system flow and acute trust discharge priorities, the service helps 'unlock' care pathways within an acute trust setting.
- Improving access, reducing health inequalities and facilitating choice - The Provider has effectively implemented the nationally mandated NEPTS eligibility criteria, applying consistently to ensure access decisions are based on medical need.
- Social Value - The Provider is delivering the requirements of the contract in respect of social value which are relevant and proportionate to the service provision. The Provider has a clear approach to environmental issues aligned to NHS policy, Greener NHS, supported by actions undertaken to reduce carbon emissions.