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Contract

## **NHS Pensions Medical Services**

NHS Business Services Authority

F03: Contract award notice

Notice identifier: 2024/S 000-018173

Procurement identifier (OCID): ocds-h6vhtk-040adf

Published 12 June 2024, 12:56pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

NHS Business Services Authority

Stella House, Goldcrest Way, Newburn Riverside

Newcastle upon Tyne

NE15 8NY

#### **Contact**

NHS Business Services Authority

#### **Email**

[nhsbsa.commercialservicesteam@nhs.net](mailto:nhsbsa.commercialservicesteam@nhs.net)

#### **Country**

United Kingdom

#### **Region code**

UKC22 - Tyneside

**Internet address(es)**

Main address

<https://www.nhsbsa.nhs.uk/>

Buyer's address

<https://www.nhsbsa.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

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**Section II: Object**

**II.1) Scope of the procurement**

**II.1.1) Title**

NHS Pensions Medical Services

**II.1.2) Main CPV code**

- 66520000 - Pension services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

This contract has been awarded for the provision of Medical Services on behalf of NHS Pensions. The Supplier is required to medically certify applications from pension members for ill health retirement with an independent medical advisor. This contract has been awarded for an initial four year term which will end on 22nd July 2028 with the option to extend for a further three years until 22nd July 2031.

### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £9,582,600

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 85121200 - Medical specialist services
- 66520000 - Pension services
- 85100000 - Health services
- 85120000 - Medical practice and related services
- 85121200 - Medical specialist services
- 85140000 - Miscellaneous health services

### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

### **II.2.4) Description of the procurement**

This contract has been awarded for the provision of Medical Services on behalf of NHS Pensions. The Supplier is required to medically certify applications from pension members for ill health retirement with an independent medical advisor.

The NHS Pension Scheme provides two levels of Ill Health Retirement benefits, which are dependent on the severity of the condition of a member.

The supplier will be required to:

- Understand the NHS Pension Scheme regulations and the potential differences between each Section/Scheme on each application.
- Make and convey the decisions on initial applications for ill health retirement benefits and permanent injury benefits in line with the provisions of the NHS Pension Scheme Regulations and NHS Injury Benefit Regulations.

- Provide medical advice and recommendations in relation to claims for temporary injury allowance.
- Provide medical advice and recommendations for disputes under the Internal Dispute Resolution (IDR) procedures and in response to investigations by the Pensions Ombudsman within the Statutory Target dates.
- Provide advice and recommendations in other cases where reasonably requested by the NHS Pensions of NHSBSA, e.g. incapacitated child.
- Provide advice and recommendations for Severe Ill Health retirement application in line with the HMRC Guidance.
- Ensure UK GDPR Regulations and Quality Control is in place in accordance with NHS Pension Scheme Regulations.
- Ensure, if required, that Further Medical Evidence is requested to support the decision outcome of a members ill health application.
- To provide a digital solution for customers to be able to track their application and comply with verification and security checks prior to disclosing sensitive information.
- Re-assess c6,000McCloud cases following the McCloud judgement.

#### **II.2.5) Award criteria**

Quality criterion - Name: Technical & Social Value / Weighting: 70

Cost criterion - Name: Cost / Weighting: 30

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2023/S 000-029898](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

7 June 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 5

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Medigold Health Consultancy Ltd

Medigold House, Queensbridge, Northampton

Northampton

NN4 7BF

Telephone

+47 8451278888

Country

United Kingdom

NUTS code

- UK - United Kingdom

National registration number

03517491

Internet address

[www.medigold-health.com](http://www.medigold-health.com)

The contractor is an SME

No

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £9,582,600

Lowest offer: £9,582,600 / Highest offer: £9,582,600 taken into consideration

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## Section VI. Complementary information

### VI.4) Procedures for review

#### VI.4.1) Review body

NHS Business Services Authority

Stella House, Goldcrest Way

Newcastle Upon Tyne

NE15 8NY

Email

[nhsbsa.commercialserviceteam@nhs.net](mailto:nhsbsa.commercialserviceteam@nhs.net)

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