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Contract

## IT Managed Services

General Pharmaceutical Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-018158

Procurement identifier (OCID): ocds-h6vhtk-051709 ([view related notices](#))

Published 27 February 2026, 5:08pm

## Scope

### Reference

GPhC105

### Description

Contract awarded for the provision a hybrid Azure Managed Service in support of its business operations and create

sustainable relationships that meet the following strategic sourcing objectives:

- Performance Optimisation - Enable improvements to service delivery and customer experience both for internal and external customers, allowing better management of cost, risk and results.
- Agility / Speed - Implement an agile, responsive and scalable partnership with the

organisation addressing their rapidly changing needs, lowering complexity and improving global delivery capabilities.

- Improved Relationship Management - Achieve clear and proactive account management

with the flexibility of services to support future business requirements.

- Cost Control & Reduction - Effectively manage services to provide transparency with clear

cost control with flexibility in consumption of services to allow funding of future IT requirements.

- Innovation - Partner with an MSP that will bring technology leadership in IT services and assist GPhC with becoming "faster followers;" enabling the adoption of better practices and solutions to improve business outcomes.

- Risk & Accountability - Proactively identify issues and themes that may have an impact on

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## **Contract 1. IT Managed Services**

### **Supplier**

- OneAdvanced IT Services Limited

### **Contract value**

- £2,741,832 excluding VAT
- £3,290,198 including VAT

Above the relevant threshold

### **Date signed**

26 February 2026

### **Contract dates**

- 1 March 2026 to 28 February 2029
- Possible extension to 28 February 2031
- 5 years

Description of possible extension:

The contract term is 3 years with two options to extend for 1 year (12-months) consecutively (3+1+1).

Secondly, the GPhC reserves the right to carry out subsequent procurement (towards the end of the initial 5-year contract duration) of this service by DIRECT AWARD. This is in accordance to schedule 5 (8) of the PA2023 and section 95.

### **Main procurement category**

Services

### **CPV classifications**

- 72212730 - Security software development services

- 72253000 - Helpdesk and support services
- 72514000 - Computer facilities management services
- 72600000 - Computer support and consultancy services
- 72700000 - Computer network services

### **Contract locations**

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)

### **Justification for not setting key performance indicators**

The contract total spend is less than 5m

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### **Submission**

### **Submission type**

Tenders

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Competitive flexible procedure

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## **Supplier**

### **OneAdvanced IT Services Limited**

- Public Procurement Organisation Number: PVNT-4551-BLHL

The Mailbox Level 3

Birmingham

B1 1RF

United Kingdom

Email: [bidmanagement-itservices@oneadvanced.com](mailto:bidmanagement-itservices@oneadvanced.com)

Website: <https://www.oneadvanced.com/>

Region: UKG31 - Birmingham

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Supported employment provider: No

Public service mutual: No

Contract 1

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## **Contracting authority**

### **General Pharmaceutical Council**

- Public Procurement Organisation Number: PXRY-5513-YMDN

Level 14, One Cabot Square, Canary Wharf

London

E14 4QJ

United Kingdom

Telephone: 02037138299

Email: [Procurement@pharmacyregulation.org](mailto:Procurement@pharmacyregulation.org)

Website: <http://www.pharmacyregulation.org>

Region: UKI42 - Tower Hamlets

Organisation type: Public authority - sub-central government

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

### **EXCEEDING LIMITED**

Summary of their role in this procurement: Exceeding was appointed to provide procurement consultancy support for phase one (assessment of the current MSP market and to help produce the RFI and ITT documentation) of the IT Managed Service Provider tender exercise.

- Companies House: 07706566
- Public Procurement Organisation Number: PPDN-7596-WRJY

20-22 Wenlock Road

London

N1 7GU

United Kingdom

Telephone: 07594 623 671

Email: [tenders@exceeding.uk.com](mailto:tenders@exceeding.uk.com)

Website: <https://www.exceeding.co.uk/>

Region: UKI41 - Hackney and Newham

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## **Contact organisation**

Contact General Pharmaceutical Council for any enquiries.