

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018156-2023>

Contract

IT Service Management and IT Service Asset & Configuration Management (SACM) Discovery and Monitoring Tools Tender for the United Kingdom Atomic Energy Authority

United Kingdom Atomic Energy Authority

F03: Contract award notice

Notice identifier: 2023/S 000-018156

Procurement identifier (OCID): ocds-h6vhtk-038a0a

Published 26 June 2023, 4:24pm

Section I: Contracting authority

I.1) Name and addresses

United Kingdom Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Contact

Guy Wells

Email

guy.wells@ukaea.uk

Telephone

+44 0123546

Country

United Kingdom

Region code

UK - United Kingdom

National registration number

N/A

Internet address(es)

Main address

<http://www.gov.uk/government/organisations/uk-atomic-energy-authority>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/72814>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Other activity

Fusion Research

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

IT Service Management and IT Service Asset & Configuration Management (SACM)
Discovery and Monitoring Tools Tender for the United Kingdom Atomic Energy Authority

Reference number

T/GW/214/22

II.1.2) Main CPV code

- 48517000 - IT software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

The UKAEA require an IT Service Management tool and an IT Service Asset & Configuration Management (SACM) Discovery and Monitoring Tool.

The aim of the procurement is:

To implement an ITSM Asset & Configuration Management Discovery & Dependency tool to enable monitoring of equipment and services on UKAEA networks, in support of the IT Services to our organisation.

The UKAEA does not currently utilise a tool to monitor the assets & services across the site in order to support a Configuration Management Database (CMDB) and support its future Asset & Configuration Management solution.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £350,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 - Software package and information systems

- 48600000 - Database and operating software package

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

IT Service Management and IT Service Asset & Configuration Management (SACM)
Discovery and Monitoring Tools Tender for the United Kingdom Atomic Energy Authority

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 75

Price - Weighting: 25

II.2.11) Information about options

Options: Yes

Description of options

3+1+1+1

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

UKAEA require an ITSM tool to be used across the organisation.

The ITSM tool will be a software solution that will help UKAEA manage the provision of IT services to internal users.

UKAEA also require a SACM tool - Service Asset and Configuration Management

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2022/S 000-034134](#)

Section V. Award of contract

Contract No

1

Title

IT Service Management and IT Service Asset & Configuration Management (SACM)
Discovery and Monitoring Tools Tender for the United Kingdom Atomic Energy Authority

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

15 June 2023

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Ivanti UK Ltd

3 Arlington Square, Downshire Way,

Bracknell

RG12 1WA

Email

vernon.reuter@ivanti.com

Country

United Kingdom

NUTS code

- UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

Internet address

<https://www.ivanti.com/en-gb/company/about-ivanti>

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £350,000

Total value of the contract/lot: £350,000

Section VI. Complementary information

VI.3) Additional information

All values are excluding VAT

VI.4) Procedures for review

VI.4.1) Review body

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>

VI.4.2) Body responsible for mediation procedures

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

VI.4.2)Body responsible for mediation procedures

VI.4.3)Review procedure

Precise information on deadline(s) for review procedures:

The authority will incorporate a minimum 10 calendar day standstill period at the point information on the award of the contract is communicated to tenderers.

This period allows unsuccessful tenderers to seek further debriefing from the authority before a contract is entered into applicants have 2 working days from the notification of the award decision to request. Additional debriefing and that information have to be provided

within a minimum of 3 working days before the expiry of the standstill period. Such additional information should be sought from the contact named in this notice.

If an appeal regarding the award of a contract has not been successfully resolved, the Public Contracts Regulations 2015 (SI 2015 No. 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland).

Any such action must be brought promptly.

(generally within 3 months).

VI.4.4) Service from which information about the review procedure may be obtained

UK Atomic Energy Authority

Culham Science Centre

Abingdon

OX14 3DB

Country

United Kingdom

Internet address

<https://www.gov.uk/government/organisations/uk-atomic-energy-authority>