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Tender

Help Point Replacement Project - Lot 1 - PTSN

Northern Trains Limited

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-018146

Procurement identifier (OCID): ocds-h6vhtk-065ed7

Published 27 February 2026, 4:47pm

Scope

Description

It is proposed to replace the majority of the PSTN units with new IP-based help points or with existing TVMs retrofitted with help point technology and features. TVMs are all networked devices. The majority of new help points will be connected to the Northern Wide Area Network (WAN) using existing station broadband as part of this scheme.

Where it is not possible to replace with IP devices, the help points will be replaced with modern technology GSM units.

PSTN help points will be upgraded on a like for like basis using one of the two methods outlined above. This will enable works to progress as maintenance style upgrades without the requirement for design or Network Rail consents and achieve an accelerated delivery programme for completion ahead of PSTN switch off.

Contractor is to provide station upgrades and provide Help Point replacements at the locations below:

Althorpe, Ashton-under-Lyne, Brinnington, Bryn, Buckshaw Parkway, Crossflatts, Davenport, East Disbury, Gatley, Greenfield, Guide Bridge, Hadfield, Headingley, Heald Green, Levenshulme, Low Moor, Manchester Oxford Road, Marple, Mauldeth Road, Morpeth, Mossley, New Mills Central, New Pudsey, Reddish North, Romiley, Rose Hill,

Swinton (Manchester), Thorne North, Westhoughton, Woodhouse

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-York:-Construction-work./AQ5ZXATR33>

To respond to this opportunity, please click here:

<https://www.delta-esourcing.com/respond/AQ5ZXATR33>

Total value (estimated)

- £150,000 excluding VAT
- £180,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 25 May 2026 to 31 December 2026
- 7 months, 7 days

Main procurement category

Works

CPV classifications

- 45000000 - Construction work

Contract locations

- UK - United Kingdom

Submission

Enquiry deadline

7 April 2026, 5:00pm

Tender submission deadline

7 April 2026, 5:00pm

Submission address and any special instructions

<https://www.delta-esourcing.com/respond/AQ5ZXATR33>

Tenders may be submitted electronically

No

Award criteria

Name	Type	Weighting
Commercial	Price	50%
Quality	Quality	50%

Procedure

Procedure type

Below threshold - open competition

Special regime

Utilities

Contracting authority

Northern Trains Limited

- Public Procurement Organisation Number: PZCJ-2164-HJQZ

George Stephenson House, Toft Green

York

YO1 6JT

United Kingdom

Email: procurement@northernrailway.co.uk

Region: UKE21 - York

Organisation type: Public authority - central government