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Tender

The Provision of Healthwatch Sefton

Sefton Council

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-018146

Procurement identifier (OCID): ocds-h6vhtk-050a9c

Published 30 April 2025, 4:20pm

Scope

Reference

DN772856

Description

Healthwatch was established under the Health and Social Care Act 2014 to understand the needs, experiences and concerns of people who use health and social care services, and to speak out on their behalf.

The Council is seeking a provider of the Local Healthwatch service for the residents of the borough of Sefton

Total value (estimated)

- £913,145 excluding VAT
- £1,095,774 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 October 2025 to 1 October 2028
- Possible extension to 1 October 2030
- 5 years, 1 day

Description of possible extension:

Extension for up to 24 months subject to satisfactory performance of the provider

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
 - Voluntary, community and social enterprises (VCSE)
-

Submission

Deadline for requests to participate

26 May 2025, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com/RFx/RFxSummary?rfxId=590d8459-0d25-f011-8136-005056b64545&projectId=7350acc8-2424-f011-8136-005056b64545>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

26 July 2025

Award criteria

Name	Type	Weighting
Quality	Quality	95%
Social Value	Quality	5%

Other information

Description of risks to contract performance

Changes in the demand for Healthwatch services.

Changes in national funding arrangements.

Changes in legislation.

Changes in procedures and practices resulting from collaboration with other Healthwatch providers within the Cheshire and Merseyside region which will involve the sharing of good practices and feedback about what has worked well in other Healthwatch areas.

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Contracting authority

Sefton Council

- Public Procurement Organisation Number: PTHP-5656-DLCN

Magdalen House, Trinity Road

Bootle

L20 3NJ

United Kingdom

Contact name: Mr Stewart Martin

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Website: <http://www.sefton.gov.uk>

Region: UKD73 - Sefton

Organisation type: Public undertaking (commercial organisation subject to public authority oversight)