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Contract

Provision of Payment Acceptance Services

Natural History Museum

F03: Contract award notice

Notice identifier: 2022/S 000-018135

Procurement identifier (OCID): ocds-h6vhtk-034d7e

Published 4 July 2022, 12:49pm

Section I: Contracting authority

I.1) Name and addresses

Natural History Museum

Cromwell Road, South Kensington

London

SW7 5BD

Email

a.davies@nhm.ac.uk

Telephone

+44 2079425416

Country

United Kingdom

NUTS code

UKI - London

Internet address(es)

Main address

<http://www.nhm.ac.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Recreation, culture and religion

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of Payment Acceptance Services

II.1.2) Main CPV code

- 66115000 - International payment transfer services

II.1.3) Type of contract

Services

II.1.4) Short description

Provision of an online portal for accepting card payments and payments from APMs.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £220,000

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

LONDON

II.2.4) Description of the procurement

Provision of payment portal and card acquiring and APM services.

II.2.5) Award criteria

Quality criterion - Name: Information Security / Weighting: pass/fail

Quality criterion - Name: Financial processes / Weighting: 14

Quality criterion - Name: Data protection / Weighting: pass/fail

Quality criterion - Name: Customer experience / Weighting: 15

Quality criterion - Name: Access and equality / Weighting: pass/fail

Quality criterion - Name: Sustainability / Weighting: 2

Quality criterion - Name: Technological fit / Weighting: 9

Cost criterion - Name: Price / Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

Contract may be extended by up to 12 months at the Museum's sole discretion.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The procurement falls outside the scope of application of the regulations

Explanation:

The contract was awarded following a further competition under framework agreement RM6118 managed by the UK Crown Commercial Service.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2019/S 198-481245](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 June 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Stripe Payments Europe Limited

6DNOne Building, 1 Grand Canal Street Lower

Dublin 2

Country

Ireland

NUTS code

- IE061 - Dublin

National registration number

IE513174

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £220,000

Section VI. Complementary information

VI.3) Additional information

This contract was awarded following a further competition under framework agreement RM6118 Lot 2 managed by the UK Crown Commercial Service.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=702847289>

GO Reference: GO-202274-PRO-20546258

VI.4) Procedures for review

VI.4.1) Review body

Natural History Museum

Cromwell Road, South Kensington

London

SW7 5BD

Country

United Kingdom

VI.4.4) Service from which information about the review procedure may be obtained

Natural History Museum

Cromwell Road

London

SW7 5BD

Country

United Kingdom