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Contract

## **British Library Ticketing and Customer Journey Solution**

British Library

F03: Contract award notice

Notice identifier: 2022/S 000-018132

Procurement identifier (OCID): ocds-h6vhtk-034d7b

Published 4 July 2022, 12:49pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

British Library

96 Euston Rd.

London

NW1 2DB

#### **Contact**

Andy Kemp

#### **Email**

[andy.kemp@bl.uk](mailto:andy.kemp@bl.uk)

#### **Telephone**

+44 1937546387

#### **Country**

United Kingdom

**NUTS code**

UK - United Kingdom

**National registration number**

United Kingdom

**Internet address(es)**

Main address

<https://www.delta-esourcing.com/>

Buyer's address

<https://www.delta-esourcing.com/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Recreation, culture and religion

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

British Library Ticketing and Customer Journey Solution

Reference number

001574

#### **II.1.2) Main CPV code**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The British Library ticketing solution

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £394,301

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 22459000 - Tickets

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

UNITED KINGDOM

#### **II.2.4) Description of the procurement**

British Library ticketing solution

#### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 60

Quality criterion - Name: Terms and conditions / Weighting: 5

Cost criterion - Name: Cost / Weighting: 35

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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### **Section IV. Procedure**

#### **IV.1) Description**

##### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

##### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

#### **IV.2) Administrative information**

##### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 185-447973](#)

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## **Section V. Award of contract**

### **Contract No**

001574

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

1 July 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 4

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 4

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Tessitura Network

11700 Preston Rd, Suite 660 PMB 214

Dallas

75230

Country

United States

NUTS code

- US - United States

National registration number

N/A

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £394,301

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## **Section VI. Complementary information**

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

To view this notice, please click here:

<https://www.delta-esourcing.com/delta/viewNotice.html?noticeId=702781991>

GO Reference: GO-202274-PRO-20546135

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

British Library

96 Euston Rd.

London

NW1 2DB

Country

United Kingdom

Internet address

<http://www.bl.uk>