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Award

H&S Software for HR

THE UNIVERSITY OF BIRMINGHAM

F15: Voluntary ex ante transparency notice

Notice identifier: 2023/S 000-018128

Procurement identifier (OCID): ocds-h6vhtk-03dc8b

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Section I: Contracting authority/entity

I.1) Name and addresses

THE UNIVERSITY OF BIRMINGHAM

EDGBASTON

BIRMINGHAM

B152TT

Contact

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Country

United Kingdom

Region code

UKG31 - Birmingham

Companies House

RC000645

Internet address(es)

Main address

<https://www.birmingham.ac.uk>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

H&S Software for HR

Reference number

SC11767/23

II.1.2) Main CPV code

- 48000000 - Software package and information systems

II.1.3) Type of contract

Supplies

II.1.4) Short description

Health and Safety Software Portal for logging & managing incidents electronically.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £480,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48100000 - Industry specific software package

II.2.3) Place of performance

NUTS codes

- UKG - West Midlands (England)

II.2.4) Description of the procurement

Health and Safety Software Portal for logging & managing incidents electronically.

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated without a prior call for competition

- The works, supplies or services can be provided only by a particular economic operator for the

following reason:

- absence of competition for technical reasons

Explanation:

Serenity is the most economically viable option in the long term. The quote from Serenity is for an all-user model, which doesn't limit the number of university users. The university needs to have large numbers of users to allow a range of colleagues across the institution to have access to the system- the majority of whom will need to complete risk assessments. The system will be easy to administer on a day-to-day basis and can be managed with existing resource. Serenity includes other modules that we would also want to implement in the future.

Due to Serenity being built upon the ServiceNow platform the implementation costs would be significantly lower and could be managed in-house with existing resource. The existing feeds of student and staff data into ServiceNow could be used to avoid the need for a new integration build, which again would further reduce additional costs.

Serenity can also be implemented in phases, due to the modular nature, which would allow the in-house resources to be planned and utilised- again removing the need for additional expense.

An alternative system, which was demonstrated to the University, could require significant in-house resources to set up and implement. The general day to day management of the system may also require an administrator post and with it being a standalone system it is likely to need more additional support and training, compared to a system based upon an existing University platform. The quote received is for 600 users, compared with the all-user model quoted for by Serenity. Additional users would push the cost above that quoted by Serenity.

There would also be the need to build an integration to allow the feed of student and staff data into this standalone system- that further adds to the implementation costs for this alternative system (and most others that are not build upon existing platforms).

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract/concession

Contract No

SC11767/23

A contract/lot is awarded: Yes

V.2) Award of contract/concession

V.2.1) Date of conclusion of the contract

26 June 2023

V.2.2) Information about tenders

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor/concessionaire

Serenity EHS

San Diego

Country

United States

NUTS code

- US - United States

Serenity EHS - United States of America

United States of America

The contractor/concessionaire is an SME

No

V.2.4) Information on value of contract/lot/concession (excluding VAT)

Total value of the contract/lot/concession: £480,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

University of Birmingham

Birmingham

Country

United Kingdom