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Award

Capula Maintenance & Support agreement - 2025 only

Sellafield Limited - Hinton

UK5: Transparency notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-018101

Procurement identifier (OCID): ocds-h6vhtk-050a7c ([view related notices](#))

Published 30 April 2025, 3:28pm

Scope

Reference

C21952

Description

Project Management and Administration for the duration of the contract. This includes all financing, project reviews, single point of contact for SL, resource allocation and engineering skill assessments and development. Inclusive call handling via our service desk available between the service hours of; 08:00 -17:30 Monday - Friday excluding public holidays. Dedicated I.T. engineering staff training with detailed knowledge of the supported systems and applications. Targeted SLA response to fault calls measured against defined metrics for resolution. Quarterly service reporting and on-line management meeting. Included services: Application support, Database support, On site callout (up to 8 site visits included in costs), Specialist application support related to the systems developed and implemented by Capula. Physical server support. Virtual server support. File maintenance. Capacity planning and management to ensur

Contract 1. Application Support

Supplier

- [Capula Ltd](#)

Contract value

- £875,000 excluding VAT
- £1,093,750 including VAT

Above the relevant threshold

Earliest date the contract will be signed

2 May 2025

Contract dates (estimated)

- 3 May 2025 to 31 March 2028
- Possible extension to 31 March 2030
- 4 years, 10 months, 29 days

Description of possible extension:

Potential of a 2 year extension subject to performance and governance.

Main procurement category

Services

CPV classifications

- 72000000 - IT services: consulting, software development, Internet and support
- 72416000 - Application service providers

Other information

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Direct award

Direct award justification

Single supplier - intellectual property or exclusive rights

The supplier has either built or modified the applications in question and are the only SMEs that have the skills and IPR required to provide change, incident and maintenance support for said applications.

Supplier

Capula Ltd

- Public Procurement Organisation Number: PXXX-1346-PQPZ

Orion House, Stone Business Park, Stone, Staffordshire

Stone

ST15 0LT

United Kingdom

Email: tony.martin@capula.com

Website: <https://capula.com>

Region: UKG24 - Staffordshire CC

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): No

Contract 1. Application Support

Contracting authority

Sellafield Limited - Hinton

- Public Procurement Organisation Number: PWYP-8439-MZWY

Hinton House, Birchwood Park Avenue

Warrington

WA3 6GR

United Kingdom

Email: kevin.cape@sellafieldsites.com

Website: <https://www.gov.uk/government/organisations/sellafield-ltd>

Region: UKD61 - Warrington

Organisation type: Public authority - sub-central government