

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018072-2024>

Tender

IT Service Desk

TRANSPORT UK EAST ANGLIA LIMITED

F05: Contract notice – utilities

Notice identifier: 2024/S 000-018072

Procurement identifier (OCID): ocds-h6vhtk-046f29

Published 11 June 2024, 4:24pm

Section I: Contracting entity

I.1) Name and addresses

TRANSPORT UK EAST ANGLIA LIMITED

2nd Floor, St Andrews House, 18-20 St. Andrew Street

LONDON

EC4A3AG

Contact

Hugh McKenzie

Email

hugh.mckenzie@greateranglia.co.uk

Telephone

+44 7926475854

Country

United Kingdom

Region code

UKI31 - Camden and City of London

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.greateranglia.co.uk>

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<http://redirect.transaxions.com/events/zO7ZW>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Railway services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

IT Service Desk

Reference number

TUEA240002

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Transport UK East Anglia are looking to appoint a supplier to provide IT Helpdesk Services.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKI31 - Camden and City of London

II.2.4) Description of the procurement

Provision of IT Service Desk Services.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

24

This contract is subject to renewal

Yes

Description of renewals

The duration of contract will be 24 months with an option to extend for a further 12 months.

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: Yes

Description of options

Dependent on contractual performance.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

As specified within procurement documentation.

III.1.2) Economic and financial standing

List and brief description of selection criteria

As specified within procurement documentation.

Minimum level(s) of standards possibly required

As specified within procurement documentation.

III.1.3) Technical and professional ability

List and brief description of selection criteria

As specified within procurement documentation.

Minimum level(s) of standards possibly required

As specified within procurement documentation.

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

As specified within procurement documentation.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

12 July 2024

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.4) Procedures for review

VI.4.1) Review body

Transport UK East Anglia Limited

11th Floor One Stratford Place

London

E20 1EJ

Country

United Kingdom