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Contract

## **Whole Family Support Framework**

East Ayrshire Council

F03: Contract award notice

Notice identifier: 2024/S 000-018063

Procurement identifier (OCID): ocds-h6vhtk-043448

Published 11 June 2024, 4:08pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

East Ayrshire Council

Corporate Procurement Team, London Road HQ

Kilmarnock

KA3 7BU

#### **Email**

[zoe.wilson@east-ayrshire.gov.uk](mailto:zoe.wilson@east-ayrshire.gov.uk)

#### **Telephone**

+44 1563576000

#### **Country**

United Kingdom

#### **NUTS code**

UKM93 - East Ayrshire and North Ayrshire mainland

**Internet address(es)**

Main address

<http://www.east-ayrshire.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA00223](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00223)

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Whole Family Support Framework

Reference number

PS/24/18

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The service will work with each of the six HEART (Help Everyone at The Right Time) areas to identify and support children and families in need of support at the earliest possible point. The aim is to prevent, mitigate and recover from the challenges they are experiencing by recognizing and building on family strengths. The service will provide direct early family focused support to achieve more consistency in identifying and responding to families' needs within each providers' area of expertise.

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £2,000,000

### **II.2) Description**

#### **II.2.1) Title**

Safe, Well and Together Service

Lot No

1

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

**II.2.4) Description of the procurement**

The service will work with each of the six HEART (Help Everyone at The Right Time) areas to identify and support children and families in need of support at the earliest possible point. The aim is to prevent, mitigate and recover from the challenges they are experiencing by recognizing and building on family strengths. The service will provide direct early family focused support to achieve more consistency in identifying and responding to families' needs within each providers' area of expertise.

Lot 1 – Safe, Well and Together Service – Supporting children and young people experiencing issues around parental domestic abuse, and drug and alcohol use

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2) Description****II.2.1) Title**

Children & Young People's Independent Advocacy Service

Lot No

2

**II.2.2) Additional CPV code(s)**

- 85000000 - Health and social work services

**II.2.3) Place of performance**

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

**II.2.4) Description of the procurement**

Lot 2 – Children & Young People’s Independent Advocacy Service

The service will work with each of the six HEART (Help Everyone at The Right Time) areas to identify and support children and families in need of support at the earliest possible point. The aim is to prevent, mitigate and recover from the challenges they are experiencing by recognizing and building on family strengths. The service will provide direct early family focused support to achieve more consistency in identifying and responding to families’ needs within each providers’ area of expertise.

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2) Description****II.2.1) Title**

Children & Young People’s Mental Health & Wellbeing Services

Lot No

3

**II.2.2) Additional CPV code(s)**

- 79411100 - Business development consultancy services

**II.2.3) Place of performance**

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

**II.2.4) Description of the procurement**

Lot 3 - Children & Young People's Mental Health & Wellbeing Services

The service will work with each of the six HEART (Help Everyone at The Right Time) areas to identify and support children and families in need of support at the earliest possible point. The aim is to prevent, mitigate and recover from the challenges they are experiencing by recognizing and building on family strengths. The service will provide direct early family focused support to achieve more consistency in identifying and responding to families' needs within each providers' area of expertise.

**II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2) Description****II.2.1) Title**

Specialist & Therapeutic Support Services

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 79411100 - Business development consultancy services

### **II.2.3) Place of performance**

NUTS codes

- UKM93 - East Ayrshire and North Ayrshire mainland

### **II.2.4) Description of the procurement**

Lot 4 – Specialist & Therapeutic Support Services

The service will work with each of the six HEART (Help Everyone at The Right Time) areas to identify and support children and families in need of support at the earliest possible point. The aim is to prevent, mitigate and recover from the challenges they are experiencing by recognizing and building on family strengths. The service will provide direct early family focused support to achieve more consistency in identifying and responding to families' needs within each providers' area of expertise.

### **II.2.5) Award criteria**

Quality criterion - Name: Quality / Weighting: 100

Price - Weighting: 0

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-002467](#)

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## **Section V. Award of contract**

### **Lot No**

1

### **Title**

Safe, Well and Together Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Barnardos Scotland

235 Corstorphine Road

Edinburgh

EH12 7AR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £555,480

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## **Section V. Award of contract**

### **Lot No**

2

### **Title**

Children & Young People's Independent Advocacy Service

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Who Cares? Scotland

40 Wellington Street

Glasgow

G2 6HJ

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £211,120

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### **Section V. Award of contract**

#### **Lot No**

3

#### **Title**

Children & Young People's Mental Health & Wellbeing Services

A contract/lot is awarded: Yes

#### **V.2) Award of contract**

##### **V.2.1) Date of conclusion of the contract**

4 April 2024

##### **V.2.2) Information about tenders**

Number of tenders received: 10

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 10

Number of tenders received by electronic means: 10

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Barnardos Scotland

235 Corstorphine Road

Edinburgh

EH12 7AR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Action for Children

City Park, 368 Alexandra Parade

Glasgow

G31 3AU

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Break the Silence

11 Portland Road

Kilmarnock

KA1 2BT

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Children 1st

83 Whitehouse Loan

Edinburgh

EH9 1AT

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Penumbra

Norton Park, 57 Albion Road, Edinburgh

Edinburgh

EH7 5QY

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Victim Support Scotland

Granite House, 31-33 Stockwell Street

Glasgow

G1 4rz

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

With Kids

14 Annfield Place

Glasgow

G31 2XE

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,000,000

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## **Section V. Award of contract**

### **Lot No**

4

### **Title**

Specialist & Therapeutic Support Services

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

4 April 2024

#### **V.2.2) Information about tenders**

Number of tenders received: 11

Number of tenders received from SMEs: 7

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 11

Number of tenders received by electronic means: 11

The contract has been awarded to a group of economic operators: Yes

**V.2.3) Name and address of the contractor**

Barnardos Scotland

235 Corstorphine Road

Edinburgh

EH12 7AR

Country

United Kingdom

NUTS code

- UK - United Kingdom

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Who Cares? Scotland

40 Wellington Street

Glasgow

G2 6HJ

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Action for Children

City Park, 368 Alexandra Parade

Glasgow

G31 3AU

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

Break the Silence

11 Portland Road

Kilmarnock

KA1 2BT

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Children 1st

83 Whitehouse Loan

Edinburgh

EH9 1AT

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

**V.2.3) Name and address of the contractor**

With Kids

14 Annfield Place

Glasgow

G31 2XE

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Impact Arts

The Factory Glasgow, 319 Craigpark Dr

Glasgow

G31 2TB

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Spiral Creative Arts Therapies

1 Cadogan Square

Glasgow

G27HF

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

**V.2.3) Name and address of the contractor**

Victim Support Scotland

Granite House, 31-33 Stockwell Street

Glasgow

G1 4rz

Country

United Kingdom

NUTS code

- UKM82 - Glasgow City

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,000,000

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:769151)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Kilmarnock Sheriff Court

St Marnock Street

Kilmarnock

Country

United Kingdom