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Tender

L22002-T-MC Service maintenance repairs to the Automated Voice and the PA VA System

London Luton Airport Operations Limited

F05: Contract notice – utilities

Notice identifier: 2023/S 000-018058

Procurement identifier (OCID): ocds-h6vhtk-03dc5b

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Section I: Contracting entity

I.1) Name and addresses

London Luton Airport Operations Limited

Percival House, Percival Way

Luton

LU2 9NU

Contact

Michaela Caulfield

Email

michaela.caulfield@ltn.aero

Country

United Kingdom

NUTS code

UKH21 - Luton

Internet address(es)

Main address

<https://in-tendhost.co.uk/llaol.aspx/Home>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://in-tendhost.co.uk/llaol.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/llaol.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://in-tendhost.co.uk/llaol.aspx/Home>

I.6) Main activity

Airport-related activities

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

L22002-T-MC Service maintenance repairs to the Automated Voice and the PA VA System

Reference number

L22002-T-MC

II.1.2) Main CPV code

- 50000000 - Repair and maintenance services

II.1.3) Type of contract

Services

II.1.4) Short description

LLAOL would like to invite you to tender for the service, maintenance an 24 7 365 call out, of the main airport terminal Automated Voice System and Public Address Voice Alarm System PAVA. The contract will also allow for the design, supply, installation and commissioning of any new systems as part of a strategic asset replacement programme or in line with any future Airport development. The airport has already invested in two Honeywell D1 through its last expansion programme and would like to continue and replace older systems and standardise on the D1 or equivalent and peripherals listed within the PT35. In addition, London Luton Airport currently utilises AviaVox system and wishing to upgrade to the AviaVox AVX-8 or an equivalent proposal. Both systems will need to be integrated. Once both elements are completely integrated LLA will require the decommission and disposal of the old Automated Voice System TOA. See tender documents for details

II.1.5) Estimated total value

Value excluding VAT: £800,000

II.1.6) Information about lots

This contract is divided into lots: Yes

Tenders may be submitted for all lots

II.2) Description

II.2.1) Title

LOT 1 - Artificial Voice Announcements

Lot No

1

II.2.2) Additional CPV code(s)

- 48952000 - Public address systems
- 48900000 - Miscellaneous software package and computer systems
- 48000000 - Software package and information systems

II.2.3) Place of performance

NUTS codes

- UKH21 - Luton

Main site or place of performance

London Luton Airport Terminal Building

II.2.4) Description of the procurement

LOT 1 focuses on the Artificial Voice Announcement solution based on the AviaVox Solution or equivalent, a two part requirement in relation to the physical hardware which automatic voice announcements in twenty four languages. Please see tender documents for details

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £350,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

LOT 2 - Public Address Voice Alarm System PAVA - Install and maintenance of new equipment

Lot No

2

II.2.2) Additional CPV code(s)

- 48952000 - Public address systems
- 50000000 - Repair and maintenance services
- 31000000 - Electrical machinery, apparatus, equipment and consumables; lighting
- 31300000 - Insulated wire and cable
- 31600000 - Electrical equipment and apparatus
- 50342000 - Repair and maintenance services of audio equipment

II.2.3) Place of performance

NUTS codes

- UKH21 - Luton

Main site or place of performance

London Luton Airport Terminal Building

II.2.4) Description of the procurement

LOT 2 is the PAVA element of the physical hardware based on the Honeywell D1 solution or equivalent, a two-part requirement in relation to the physical hardware which announcements are made from. The first part of this lot will cover planned service, maintenance and call out to the sites Automated Voice System and PAVA systems as detailed on the PT35 pricing schedule. The second element is a Zero value Call-off agreement to support the design, supply installation, commissioning and integration of any new or replacement Automated Voice System and PAVA systems on a call off. Please see tender documents for details

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £350,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

120

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

LOT 3 - Maintenance of TOA

Lot No

3

II.2.2) Additional CPV code(s)

- 50000000 - Repair and maintenance services
- 31300000 - Insulated wire and cable
- 50340000 - Repair and maintenance services of audio-visual and optical equipment
- 50342000 - Repair and maintenance services of audio equipment

II.2.3) Place of performance

NUTS codes

- UKH21 - Luton

Main site or place of performance

London Luton Airport Terminal Building

II.2.4) Description of the procurement

Lot 3 is for the maintenance of the airports TOA solution until the Lot 1 & 2 solutions are fully integrated and any new installations. This is also a Zero Value call off agreement to support the solution with the point of ensuring the system is fully patched and updated and any break-fix maintenance required throughout the contract. See tender documents for full details.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.6) Estimated value

Value excluding VAT: £100,000

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

72

This contract is subject to renewal

No

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers

List and brief description of conditions

Please see tender documents for details

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

III.1.4) Objective rules and criteria for participation

List and brief description of rules and criteria

Please see tender documents for details

III.1.6) Deposits and guarantees required

Please see tender documents for details

III.1.7) Main financing conditions and payment arrangements and/or reference to the relevant provisions governing them

Please see tender documents for details

III.2) Conditions related to the contract

III.2.2) Contract performance conditions

Please see tender documents for details

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

14 August 2023

Local time

12:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: Yes

Estimated timing for further notices to be published: estimated 6 months prior to contract expiry

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

Please see tender documents for details

VI.4) Procedures for review

VI.4.1) Review body

The Legal Team

Percival house, Percival Way

Luton

LU2 9NU

Country

United Kingdom