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Tender

Provision of Managed Service Provider for University of Birmingham Core Systems

THE UNIVERSITY OF BIRMINGHAM

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-018044

Procurement identifier (OCID): ocds-h6vhtk-050a51

Published 30 April 2025, 2:31pm

Scope

Reference

FRAM0490/25

Description

The University of Birmingham is seeking a Managed Service Provider (MSP) that offers both functional and technical support for its core systems suite.

Please refer to the attached documentation for the full specification of requirements.

Commercial tool

Establishes a framework

Total value (estimated)

- £2,828,000 excluding VAT
- £3,393,600 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 January 2026 to 1 January 2028
- Possible extension to 1 January 2030
- 4 years, 1 day

Description of possible extension:

Two, one-year extension options is built in to the tender opportunity. The extension will be subject to performance reviews and is subject to the agreement of both parties.

Main procurement category

Services

CPV classifications

- 72416000 - Application service providers

Contract locations

- UKG31 - Birmingham

Framework

Maximum number of suppliers

1

Maximum percentage fee charged to suppliers

0%

Framework operation description

Prices will be fixed for the framework term

Award method when using the framework

Without competition

Contracting authorities that may use the framework

Establishing party only

Submission

Enquiry deadline

20 May 2025, 4:00pm

Submission type

Tenders

Tender submission deadline

29 May 2025, 12:59am

Submission address and any special instructions

<https://in-tendhost.co.uk/universityofbirmingham.aspx/Home>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

1 September 2025

Award criteria

Name	Type	Weighting
Functional Resource	Quality	41%
Technical Resource	Quality	19%
Cost/Price	Cost	15%
Service	Quality	7%
Management of the Contract	Quality	5%
Sustainability	Quality	5%
Technical	Quality	5%
Quality	Quality	3%

Other information**Conflicts assessment prepared/revised**

Yes

Procedure

Procedure type

Competitive flexible procedure

Competitive flexible procedure description

Please refer to Tender Documentation.

Contracting authority

THE UNIVERSITY OF BIRMINGHAM

- Companies House: RC000645

Edgbaston

Birmingham

B15 2TT

United Kingdom

Contact name: Harvey Westwood

Email: procurement@bham.ac.uk

Website: <http://www.birmingham.ac.uk>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government