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Tender

## **Provision of Managed Service Provider for University of Birmingham Core Systems**

THE UNIVERSITY OF BIRMINGHAM

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-018044

Procurement identifier (OCID): ocds-h6vhtk-050a51 ([view related notices](#))

Published 30 April 2025, 2:31pm

### **Scope**

### **Reference**

FRAM0490/25

### **Description**

The University of Birmingham is seeking a Managed Service Provider (MSP) that offers both functional and technical support for its core systems suite.

Please refer to the attached documentation for the full specification of requirements.

### **Commercial tool**

Establishes a framework

### **Total value (estimated)**

- £2,828,000 excluding VAT
- £3,393,600 including VAT

Above the relevant threshold

### **Contract dates (estimated)**

- 1 January 2026 to 1 January 2028
- Possible extension to 1 January 2030
- 4 years, 1 day

Description of possible extension:

Two, one-year extension options is built in to the tender opportunity. The extension will be subject to performance reviews and is subject to the agreement of both parties.

### **Main procurement category**

Services

### **CPV classifications**

- 72416000 - Application service providers

### **Contract locations**

- UKG31 - Birmingham
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## **Framework**

### **Maximum number of suppliers**

1

### **Maximum percentage fee charged to suppliers**

0%

### **Framework operation description**

Prices will be fixed for the framework term

### **Award method when using the framework**

Without competition

### **Contracting authorities that may use the framework**

Establishing party only

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## **Submission**

### **Enquiry deadline**

20 May 2025, 4:00pm

## Submission type

Tenders

## Tender submission deadline

29 May 2025, 12:59am

## Submission address and any special instructions

<https://in-tendhost.co.uk/universityofbirmingham.aspx/Home>

## Tenders may be submitted electronically

Yes

## Languages that may be used for submission

English

## Award decision date (estimated)

1 September 2025

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## Award criteria

Name	Type	Weighting
Functional Resource	Quality	41%
Technical Resource	Quality	19%
Cost/Price	Cost	15%

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<b>Name</b>	<b>Type</b>	<b>Weighting</b>
Service	Quality	7%
Management of the Contract	Quality	5%
Sustainability	Quality	5%
Technical	Quality	5%
Quality	Quality	3%

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## **Other information**

### **Conflicts assessment prepared/revised**

Yes

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## **Procedure**

### **Procedure type**

Competitive flexible procedure

### **Competitive flexible procedure description**

Please refer to Tender Documentation.

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## **Contracting authority**

## THE UNIVERSITY OF BIRMINGHAM

- Companies House: RC000645

Edgbaston

Birmingham

B15 2TT

United Kingdom

Contact name: Harvey Westwood

Email: [procurement@bham.ac.uk](mailto:procurement@bham.ac.uk)

Website: <http://www.birmingham.ac.uk>

Region: UKG31 - Birmingham

Organisation type: Public authority - sub-central government