

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/018010-2024>

Contract

Urgent Dental Care Phase 2 - Enfield

NHS North East London

F03: Contract award notice

Notice identifier: 2024/S 000-018010

Procurement identifier (OCID): ocds-h6vhtk-046f07

Published 11 June 2024, 2:21pm

Section I: Contracting authority

I.1) Name and addresses

NHS North East London

4th Floor - Unex Tower

London

E15 1DA

Email

bilan.sharif1@nhs.net

Country

United Kingdom

Region code

UKI - London

NHS Organisation Data Service

Y56

Internet address(es)

Main address

<https://northeastlondon.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Urgent Dental Care Phase 2 - Enfield

Reference number

PRJ2021

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Direct Award C to: Broadway Dental Care for the borough of Enfield.

The Authority will use the existing pathway for the development and delivery of a pan-London face-to-face UDC service. The description below provides an outline of the main features of that pathway and the services that will be commissioned under this procurement to support the delivery of the service.

The model requires:

- Patients to be clinically triaged
- Patients to access the UDC service via NHS 111
- Patients to be triaged by The Authority's commissioned dental triage service
- Subject to meeting the acceptance criteria, patients to be allocated appointment slots by the dental triage service
- Patient details to be shared with the UDC Provider via [NHS.net](https://nhs.uk) email which will include appointment time, medical history and a brief description of symptoms (there is a possibility that the sharing of patient details may change in the future if an electronic referral system is implemented).

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £975,228.80

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

II.2.4) Description of the procurement

The service will provide urgent dental care for the local population and those visiting London from neighbouring regions or overseas, referred to hereafter as London residents.

The objectives of the procurement are to secure services which will:

- Provide a good quality UDC service during the times specified for the specific lot
- Provide good quality care through the consistent use of clinical treatment protocols including the Faculty of General Dental Practice protocols on antimicrobial prescribing
- Ensure that all patients with an urgent dental need have access to a clinical contact at an appropriate time
- Ensure that the UDC service works within a 'whole system' approach in providing urgent dental care
- Foster innovation and continuous improvement in all aspects of the delivery of the UDC service across London
- Enable and support patients to access general, intermediate and specialist dentistry in order to stabilise patients' oral health needs in line with current good practice, i.e. Avoidance of doubt: Provision of Phased Treatments <https://www.england.nhs.uk/wp-content/uploads/2018/02/B0615-Update-to-avoidance-of-doubt-provision-of-phased-treatments-300621-.pdf>
- Support patients to stabilise their oral health where necessary
- Enable equitable access to all patients with services not compromised by physical (physical ill-health, learning disabilities, medically compromised, children looked after etc) language,

social and economic barriers

- Provide preventive evidence-based oral health advice according to Delivering Better Oral Health 2021 and in line with Making Every Contact Count
- Provide agreed data recording (including non-attendance) at scheduled intervals to ensure the clinical service is meeting the needs of the population
- Ensure UDC services provide best value for money

Start date: 1st July 2024 5+2 contract end date 30rd June 2031

II.2.5) Award criteria

Quality criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

Cost criterion - Name: The existing provider is satisfying the original contract and will likely satisfy the proposed contract to a sufficient standard / Weighting: 100

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- Service contract to be awarded to the winner or one of winners under the rules of a design contest

Explanation:

This is a Provider Selection Regime (PSR) intention to award notice. The awarding of this contract is subject to the Health Care Services (Provider Selection Regime) Regulations 2023. For the avoidance of doubt, the provisions of the Public Contracts Regulations 2015 do not apply to this award. The publication of this notice marks the start of the standstill period. Representations by providers must be made to the relevant authority by 24/06/2024. This contract has not yet formally been awarded; this notice serves as an intention to award under the PSR

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

11 June 2024

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Broadway Dental Care

1 Compton Road, Winchmore Hill

London

N21 3PA

Country

United Kingdom

NUTS code

- UKI - London

Justification for not providing organisation identifier

Not on any register

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £975,228.80

Total value of the contract/lot: £975,228.80

Section VI. Complementary information

VI.3) Additional information

An UDCH is required in every borough of London, following the earlier UDC PRJ1205 tender we have 5 further boroughs that we would like to Procure those services for.

Procurement will be following the new PSR (Provider Selection Regime) Direct Award C route and Award to Broadway Dental Care

VI.4) Procedures for review

VI.4.1) Review body

NHS North East London Integrated Care Board London

4th Floor - Unex Tower

London

E15 1DA

Email

bila.sharif1@nhs.net

Country

United Kingdom