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Contract

Contract for the Provision of an Income Management System for Hertfordshire County Council

Hertfordshire County Council

F03: Contract award notice

Notice identifier: 2023/S 000-018003

Procurement identifier (OCID): ocds-h6vhtk-03dc2f

Published 23 June 2023, 4:21pm

Section I: Contracting authority

I.1) Name and addresses

Hertfordshire County Council

PEGS LANE

HERTFORD

SG138DQ

Email

strategic.procurement@hertfordshire.gov.uk

Country

United Kingdom

Region code

UKH23 - Hertfordshire

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.hertfordshire.gov.uk>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Contract for the Provision of an Income Management System for Hertfordshire County Council

Reference number

HCC2314689

II.1.2) Main CPV code

- 48110000 - Point of sale (POS) software package

II.1.3) Type of contract

Supplies

II.1.4) Short description

This is an Award Notice for the Provision of an Income Management System. Civica have provided an income management system that is used by Hertfordshire County Council (HCC) since 2016. This contract has been held by HCC's provider of a Shared Managed Service (SMS). The SMS contract ended on 31st March 2023, and as such the Council needed to maintain this income management system for the reasons stated in IV.1.1.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £235,000

II.2) Description

II.2.2) Additional CPV code(s)

- 48110000 - Point of sale (POS) software package

II.2.3) Place of performance

NUTS codes

- UKH23 - Hertfordshire

II.2.4) Description of the procurement

The Income Management System integrates with 15 third party software applications for the payment of services across the organisation. This enables the service departments to use software that provides the business with their requirements together with a payment solution that adheres to payment card industry data security standards; thus providing PCI compliance and protecting the organisation and its customers against fraud.

Please see section IV for further details

II.2.5) Award criteria

Price

II.2.11) Information about options

Options: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

Hertfordshire County Council (HCC) is relying on Regulation 32(2)(b)(ii) of the Public Contract Regulations 2015 in making this award without prior publication. Regulation 32(2)(b)(ii) permits such an award where competition is absent for technical reasons.

The contract between HCC's SMS provider and Civica is for the sole benefit of HCC which continues until 2025. That contract permitted HCC to take a novation to receive the benefit of the services.

The services provided are the subject of a high level technical integration into HCC's systems that spread across the work of HCC as a whole. Following the end of the SMS contract, an alternative arrangement had to be put in place. Based on the economic and technical needs of HCC there is not a reasonable alternative to the services received from Civica. Market analysis has been undertaken which shows that no reasonable alternative exists to the contract already in place. HCC intends for a procurement exercise to be undertaken prior to the expiry of the contract in 2025.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section V. Award of contract

Contract No

HCC2314689

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

30 March 2023

V.2.2) Information about tenders

Number of tenders received: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Limited

8th Floor, Southbank Central, 30 Stamford Street

London

SE1 9LQ

Country

United Kingdom

NUTS code

- UKI44 - Lewisham and Southwark

Companies House

01628868

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £235,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court Royal Courts of Justice

The Strand

London

WC24 2LL

Country

United Kingdom