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Contract

## **ALARM RECIEVING CENTRE - ARC TRANSITION**

CADENT GAS LIMITED

F06: Contract award notice – utilities

Notice identifier: 2023/S 000-017974

Procurement identifier (OCID): ocds-h6vhtk-02874b

Published 23 June 2023, 2:27pm

### **Section I: Contracting entity**

#### **I.1) Name and addresses**

CADENT GAS LIMITED

COVENTRY

CV7 9JU

#### **Contact**

Abby Warrender

#### **Email**

[abby.warrender@cadentgas.com](mailto:abby.warrender@cadentgas.com)

#### **Telephone**

+44 7825832749

#### **Country**

United Kingdom

**Region code**

UKG13 - Warwickshire

**Companies House**

10080864

**Internet address(es)**

Main address

[www.Cadentgas.com](http://www.Cadentgas.com)

**I.6) Main activity**

Production, transport and distribution of gas and heat

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**Section II: Object****II.1) Scope of the procurement****II.1.1) Title**

ALARM RECIEVING CENTRE - ARC TRANSITION

**II.1.2) Main CPV code**

- 79711000 - Alarm-monitoring services

**II.1.3) Type of contract**

Services

**II.1.4) Short description**

The NG ARC operates a complex (but resilient) technical solution including network domain(s), Windows Active Directory, network file storage, automated backup servers, Windows Server Update Services (WSUS), Simple Network Management Protocol (SNMP) servers, and anti-virus. NG has standardised and, where possible, hardened its software and hardware to aid simple and effective system management and confidence in the operation and cybersecurity of the system. The backbone of the ARC is the technology used to allow operators to monitor and operate the remote site systems, such as IDS, CCTV, PA and AACS. Without technology, the ARC serves no operational

process, and, for this reason, the technical solution must be carefully designed according to the Operational Requirements (OR). With multiple sites operating multiple separate systems, a Physical Security Information Management (PSIM) system or Security Management System (SMS) is required to pull the various systems into a single interface.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

#### **II.2.4) Description of the procurement**

The NG ARC operates a complex (but resilient) technical solution including network domain(s), Windows Active Directory, network file storage, automated backup servers, Windows Server Update Services (WSUS), Simple Network Management Protocol (SNMP) servers, and anti-virus. NG has standardised and, where possible, hardened its software and hardware to aid simple and effective system management and confidence in the operation and cybersecurity of the system. The backbone of the ARC is the technology used to allow operators to monitor and operate the remote site systems, such as IDS, CCTV, PA and AACS. Without technology, the ARC serves no operational process, and, for this reason, the technical solution must be carefully designed according to the Operational Requirements (OR). With multiple sites operating multiple separate systems, a Physical Security Information Management (PSIM) system or Security Management System (SMS) is required to pull the various systems into a single interface.

#### **II.2.11) Information about options**

Options: Yes

Description of options

one two year extension;

or up to two one-year extensions;

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2021/S 000-000004](#)

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## **Section V. Award of contract**

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

24 May 2023

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Cadent Gas Limited

COVENTRY

Country

United Kingdom