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Contract

ALARM RECEIVING CENTRE - ARC TRANSITION

CADENT GAS LIMITED

F06: Contract award notice – utilities

Notice identifier: 2023/S 000-017974

Procurement identifier (OCID): ocds-h6vhtk-02874b

Published 23 June 2023, 2:27pm

Section I: Contracting entity

I.1) Name and addresses

CADENT GAS LIMITED

COVENTRY

CV7 9JU

Contact

Abby Warrender

Email

abby.warrender@cadentgas.com

Telephone

+44 7825832749

Country

United Kingdom

Region code

UKG13 - Warwickshire

Companies House

10080864

Internet address(es)

Main address

www.Cadentgas.com

I.6) Main activity

Production, transport and distribution of gas and heat

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ALARM RECEIVING CENTRE - ARC TRANSITION

II.1.2) Main CPV code

- 79711000 - Alarm-monitoring services

II.1.3) Type of contract

Services

II.1.4) Short description

The NG ARC operates a complex (but resilient) technical solution including network domain(s), Windows Active Directory, network file storage, automated backup servers, Windows Server Update Services (WSUS), Simple Network Management Protocol (SNMP) servers, and anti-virus. NG has standardised and, where possible, hardened its software and hardware to aid simple and effective system management and confidence in the operation and cybersecurity of the system. The backbone of the ARC is the technology used to allow operators to monitor and operate the remote site systems, such as IDS, CCTV, PA and AACs. Without technology, the ARC serves no operational

process, and, for this reason, the technical solution must be carefully designed according to the Operational Requirements (OR). With multiple sites operating multiple separate systems, a Physical Security Information Management (PSIM) system or Security Management System (SMS) is required to pull the various systems into a single interface.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The NG ARC operates a complex (but resilient) technical solution including network domain(s), Windows Active Directory, network file storage, automated backup servers, Windows Server Update Services (WSUS), Simple Network Management Protocol (SNMP) servers, and anti-virus. NG has standardised and, where possible, hardened its software and hardware to aid simple and effective system management and confidence in the operation and cybersecurity of the system. The backbone of the ARC is the technology used to allow operators to monitor and operate the remote site systems, such as IDS, CCTV, PA and AACs. Without technology, the ARC serves no operational process, and, for this reason, the technical solution must be carefully designed according to the Operational Requirements (OR). With multiple sites operating multiple separate systems, a Physical Security Information Management (PSIM) system or Security Management System (SMS) is required to pull the various systems into a single interface.

II.2.11) Information about options

Options: Yes

Description of options

one two year extension;

or up to two one-year extensions;

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-000004](#)

Section V. Award of contract

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

24 May 2023

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Cadent Gas Limited

COVENTRY

Country

United Kingdom