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Planning

Supported Discharge Service - Market Engagement

Suffolk County Council

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-017968

Procurement identifier (OCID): ocids-h6vhtk-034cd6

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Section I: Contracting authority

I.1) Name and addresses

Suffolk County Council

Endeavour House, Russell Road

IPSWICH

IP1 2BX

Email

ACSWestServiceDevelopmentandContractTeam@suffolk.gov.uk

Country

United Kingdom

NUTS code

UKH14 - Suffolk

Internet address(es)

Main address

www.suffolksourcing.uk

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Supported Discharge Service - Market Engagement

II.1.2) Main CPV code

- 85300000 - Social work and related services

II.1.3) Type of contract

Services

II.1.4) Short description

Suffolk County Council wish to undertake Market Engagement for Supported Discharge Services. Local Councils and the NHS are working together more effectively to meet people's needs, for example by making sure that health and care services are coordinated when someone leaves hospital, so they get the help they need to recover back in their own home.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services

II.2.3) Place of performance

NUTS codes

- UKH14 - Suffolk

Main site or place of performance

The supported discharge service will be based out of:• Ipswich Hospital• West Suffolk Hospital

II.2.4) Description of the procurement

Suffolk County Council is undertaking Market Engagement prior to conducting a procurement exercise for the award of a contract to provide a supported discharge service for Adult and Community service and NHS. This service is not for domiciliary home care as no regulated activities will be required as part of the service delivery. The service will be run out of both Ipswich Hospital and West Suffolk Hospital. The aim of the Supported Discharge from Hospital Service is to support people (adults 18+) discharged from hospital (acute and community) or A&E or an interim care home bed which supports hospital discharge. The Service will help people transition from one of these beds to their homes, by helping them plan for discharge, arranging for them to be transported home if necessary and providing time-limited practical support so they can maximise their independence, self-manage their health and wellbeing and remain connected with their communities. The Service will provide practical support to people in a person-centred way, tailored to reflect people's individual needs, taking account of their gender, age, ethnicity, religious beliefs, disability, and sexual orientation. The service will acknowledge and respect the importance of these areas of people's lives. The supported discharge service will offer support or advice for people to help get them back into their normal routine by helping them to regain confidence and independence. The Service will provide comprehensive training and support to volunteers and paid/qualified employees to ensure they work effectively in partnership to deliver the Service. The supported discharge service will offer support or advice for people to help get them back into their normal routine by helping them to regain confidence and independence. The Service will provide comprehensive training and support to volunteers and paid/qualified employees to ensure they work effectively in partnership to deliver the Service.

- Preparing customers home for discharge, if required e.g., ensuring key essentials such as milk and bread are available for when the customer arrives home; heating has been turned on
- Advising neighbours/relatives of their return (if appropriate)
- Accompanied discharge from the hospital site
- Arranging a decluttering service if identified
- Picking up prescriptions
- Shopping and arranging for local shops to deliver essentials
- Preparing light meals
- Supporting person to regain independence to prepare own meals
- Light housework
- Ensuring the home is free from obvious risk
- Collecting pensions/paying bills
- Assistance with accessing eligible benefits
- Assistance with accessing equipment and adaptations
- Connecting with local community resources
- Resilience and extreme weather preparation
- Signposting to other agencies for information, advice and long-term support for new or changing needs

Please email ACSWestServiceDevelopmentandContractTeam@suffolk.gov.uk before 31st July 2022 to participate in the Market Engagement exercise.

II.3) Estimated date of publication of contract notice

31 October 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes