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Contract

Approved Supplier List for the Provision of Specialist Homecare Services on the Isle of Wight

Isle of Wight Council

F03: Contract award notice

Notice identifier: 2022/S 000-017967

Procurement identifier (OCID): ocds-h6vhtk-034cd5

Published 1 July 2022, 7:46am

Section I: Contracting authority

I.1) Name and addresses

Isle of Wight Council

County Hall, High Street

Newport

PO30 1UD

Contact

Mrs Claire Sarr

Email

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Telephone

+44 1983821000

Country

United Kingdom

NUTS code

UKJ34 - Isle of Wight

Internet address(es)

Main address

<http://www.iwight.com>

Buyer's address

<http://www.iwight.com>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Approved Supplier List for the Provision of Specialist Homecare Services on the Isle of Wight

Reference number

DN502671

II.1.2) Main CPV code

- 85100000 - Health services

II.1.3) Type of contract

Services

II.1.4) Short description

The ASL shall comprise four Categories.

The Categories under this ASL are:

- Specialist home-based care and support for people with dementia (ages 18+);
- End of Life (including Continuing Healthcare (CHC) Fasttrack) care and support (ages 18+);
- Live-In Care and Support (ages 18+);
- Nurse led home-based care and support (ages 18+).

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,185,000

II.2) Description

II.2.1) Title

Specialist home-based care and support for people with dementia (ages 18+)

Lot No

1

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

The Authority has established an approved supplier list to commission, across the Isle of Wight, care and support services which will improve the person's quality of life and maximise their long-term independence when they are living at home with dementia. The delivery of this service will require close working with other health and care providers, including personal assistants and voluntary sector organisations.

Every Supplier appointed to the ASL under this Category shall provide an innovative, high quality service to support individuals, who wish to remain in their home but who require care and support to do so, supporting people with Dementia or other memory and cognition diagnosis of all ages.

The Supplier will be responsible for:

- The provision of timely, high quality care, including palliative and end of life care;
- Meeting identified health needs for the individual;
- Ensuring that people are treated as individuals and their preferences and choices are respected;
- Implementing individual support plans in a way that promotes independence and confidence whilst ensuring that all individuals are treated with dignity and respect;
- Use a strengths-based approach that embodies the principles of person centred and outcome focussed support;
- Providing the people they support with a regular care worker (or small team of care workers) who understand and can meet their health and social care needs;
- Contributing to the self-care and management of those people suffering with longer term conditions;
- Responding flexibly to fluctuating health and social care needs, within the boundaries of this contract;
- Work proactively with health and care partners to maximise the persons outcomes and reablement goals.

II.2.5) Award criteria

Quality criterion - Name: Mobilisation / Weighting: 10

Quality criterion - Name: Methodology / Weighting: 21

Quality criterion - Name: Staff Recruitment, Training and Supervision / Weighting: 15

Quality criterion - Name: Quality Assurance / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 2

Quality criterion - Name: Value for Money / Weighting: 2

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The Term of the Approved Supplier List shall be 01 February 2021 (go live date) until 31 January 2029 with the option to extend for up to a further two years at the sole discretion of the Authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

End of Life (including Continuing Healthcare (CHC) Fasttrack) care and support (ages 18+)

Lot No

2

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

The Authority has established an approved supplier list to commission, across the Isle of Wight, care and support services which will improve the person's quality of life and maximise their long-term independence when they are living at home with dementia. The delivery of this service will require close working with other health and care providers, including personal assistants and voluntary sector organisations.

This service is a Domiciliary Care Service provided on an outreach or community basis and the service will operate and be available for referrals 24 hours a day, 7 days a week, every day of the year (including bank holidays).

This service includes but is not limited to, the following activities:

- Assistance with washing, bathing and showering;
- Assistance with toileting;
- Assistance with dressing and undressing, getting up and going to bed;
- Care of skin, hair, teeth and nails, where appropriate;
- Medication- checks and reminders;
- Monitor the persons condition and risks and alert the GP/case Manager if concerned;
- Food preparation at the person's home;
- Assistance with feeding;
- On occasion additional and social supported living support may be required; and
- Additional support, such as driving the individual to and from a medical appointment or accompanying them to a social event, as required.

II.2.5) Award criteria

Quality criterion - Name: Mobilisation / Weighting: 10

Quality criterion - Name: Methodology / Weighting: 21

Quality criterion - Name: Staff Recruitment, Training and Supervision / Weighting: 15

Quality criterion - Name: Quality Assurance / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 2

Quality criterion - Name: Value for Money / Weighting: 2

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The Term of the Approved Supplier List shall be 01 February 2021 (go live date) until 31 January 2029 with the option to extend for up to a further two years at the sole discretion of the Authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Live-In Care and Support (ages 18+)

Lot No

3

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services
- 98000000 - Other community, social and personal services

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

The Authority has established an approved supplier list to commission, across the Isle of Wight, care and support services which will improve the person's quality of life and maximise their long-term independence when they are living at home with dementia. The delivery of this service will require close working with other health and care providers, including personal assistants and voluntary sector organisations.

The Supplier shall provide an innovative, high quality service to support individuals, who wish to remain in their home but who require 24 hour a day care and support to do so, supporting people with the following care and support needs:

- General care and support needs;
- Physical disability;
- a Learning Disability;
- Dementia or other memory and cognition diagnosis;
- In need of palliative and end of life care;
- Specialist conditions such as brain injury, Motor Neurone Disease, etc.;
- Mental Health.

II.2.5) Award criteria

Quality criterion - Name: Mobilisation / Weighting: 10

Quality criterion - Name: Methodology / Weighting: 21

Quality criterion - Name: Staff Recruitment, Training and Supervision / Weighting: 15

Quality criterion - Name: Quality Assurance / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 2

Quality criterion - Name: Value for Money / Weighting: 2

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The Term of the Approved Supplier List shall be 01 February 2021 (go live date) until 31 January 2029 with the option to extend for up to a further two years at the sole discretion of the Authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

Nurse led home-based Care and Support (ages 18+)

Lot No

4

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKJ34 - Isle of Wight

II.2.4) Description of the procurement

The Authority has established an approved supplier list to commission, across the Isle of Wight, care and support services which will improve the person's quality of life and maximise their long-term independence when they are living at home with dementia. The delivery of this service will require close working with other health and care providers, including personal assistants and voluntary sector organisations.

The Supplier shall provide an innovative, high quality service to support individuals, who wish to remain in their home but who require 24 hour a day care and support to do so, supporting people with the following care and support needs:

- General care and support needs;
- Physical disability;
- a Learning Disability;
- Dementia or other memory and cognition diagnosis;
- In need of palliative and end of life care;
- Specialist conditions such as brain injury, Motor Neurone Disease, etc.;
- Mental Health.

II.2.5) Award criteria

Quality criterion - Name: Mobilisation / Weighting: 10

Quality criterion - Name: Methodology / Weighting: 21

Quality criterion - Name: Staff Recruitment, Training and Supervision / Weighting: 15

Quality criterion - Name: Quality Assurance / Weighting: 20

Quality criterion - Name: Social Value / Weighting: 2

Quality criterion - Name: Value for Money / Weighting: 2

Price - Weighting: 30

II.2.11) Information about options

Options: Yes

Description of options

The Term of the Approved Supplier List shall be 01 February 2021 (go live date) until 31

January 2029 with the option to extend for up to a further two years at the sole discretion of the Authority.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 195-473213](#)

Section V. Award of contract

Contract No

1

Lot No

1

Title

Specialist home-based care and support for people with dementia (ages 18+)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Newcross Healthcare Solutions

Devon

TQ9 6LG

Country

United Kingdom

NUTS code

- UKK4 - Devon

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £5,000,000

Section V. Award of contract

Contract No

2

Lot No

2

Title

End of Life (including Continuing Healthcare (CHC) Fasttrack) care and support (ages 18+)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Newcross Healthcare Solutions

Devon

TQ9 6LG

Country

United Kingdom

NUTS code

- UKK4 - Devon

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £2,900,000

Section V. Award of contract

Contract No

3

Lot No

3

Title

Live-In Care and Support (ages 18+)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2022

V.2.2) Information about tenders

Number of tenders received: 5

Number of tenders received from SMEs: 5

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 5

Number of tenders received by electronic means: 5

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Bestchoice Global Ltd

Dagenham

RM10 9XR

Country

United Kingdom

NUTS code

- UKI52 - Barking & Dagenham and Havering

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £3,750,000

Section V. Award of contract

Contract No

4

Lot No

4

Title

Nurse led home-based Care and Support (ages 18+)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

23 May 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: Yes

V.2.3) Name and address of the contractor

Bestchoice Global Ltd

Dagenham

RM10 9XR

Country

United Kingdom

NUTS code

- UKI52 - Barking & Dagenham and Havering

The contractor is an SME

Yes

V.2.3) Name and address of the contractor

Newcross Healthcare Solutions

Devon

TQ9 6LG

Country

United Kingdom

NUTS code

- UKK4 - Devon

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £20,200,000

Section VI. Complementary information

VI.3) Additional information

Suppliers that were awarded contracts and therefore admitted onto this Approved Supplier List on 20 January 2021 remain on the ASL; the successful suppliers that were admitted onto the ASL on 20 January 2021 are as follows:

First City Nursing Services Ltd

JHN Healthcare Limited

Earl Mountbatten Hospice

CSN Care Group Limited t/a Carewatch

St Jude's Care Ltd

Notice reference: 2021/S 000-008061

VI.4) Procedures for review

VI.4.1) Review body

The High Court

London

Country

United Kingdom