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Contract

## **Maintenance & Support of Control Room CAD on interim basis**

Scottish Fire and Rescue Service

F03: Contract award notice

Notice identifier: 2023/S 000-017954

Procurement identifier (OCID): ocds-h6vhtk-03d4da

Published 23 June 2023, 1:23pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Scottish Fire and Rescue Service

Headquarters, Westburn Drive

Cambuslang

G72 7NA

#### **Email**

[donna.fallon@firescotland.gov.uk](mailto:donna.fallon@firescotland.gov.uk)

#### **Telephone**

+44 1416464637

#### **Country**

United Kingdom

#### **NUTS code**

UKM - Scotland

**Internet address(es)**

Main address

<http://firescotland.gov.uk>

Buyer's address

[https://www.publiccontractsscotland.gov.uk/search/Search\\_AuthProfile.aspx?ID=AA19543](https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA19543)

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Public order and safety

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Maintenance & Support of Control Room CAD on interim basis

Reference number

V5C-004-2324(b)

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The Scottish Fire and Rescue Service (SFRS) currently operates 3 Operations Control (OC) located in Dundee, Edinburgh and Johnstone. Each OC operates with a mobilising system (CAD – Computer Aided Dispatch), telephony and radio systems (ICCS – Integrated Communications Control System), interconnected to various networks and ultimately to Station End Kit which notifies crews when they are required to attend incidents. These networks also allow telephony to connect to the Operations Control Room and Airwave Radio to facilitate incident ground communication. Following the award of contract to new contractor it was intended to switch off legacy CAD and ICCS provision when the new contract provision went live. The new contract was recently terminated before the solution could be implemented. As a result, there is a need for the SFRS to maintain current service provision for all three OC's with existing legacy service providers to ensure the continuation of service provision in the interim period until a new mobilising system can be procured and fully implemented

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £1,272,095

### **II.2) Description**

**II.2.2) Additional CPV code(s)**

- 72000000 - IT services: consulting, software development, Internet and support

**II.2.3) Place of performance**

NUTS codes

- UKM - Scotland

**II.2.4) Description of the procurement**

The Scottish Fire and Rescue Service (SFRS) currently operates 3 Operations Control (OC) located in Dundee, Edinburgh and Johnstone. Each OC operates with a mobilising system (CAD – Computer Aided Dispatch), telephony and radio systems (ICCS – Integrated Communications Control System), interconnected to various networks and ultimately to Station End Kit which notifies crews when they are required to attend incidents. These networks also allow telephony to connect to the Operations Control Room and Airwave Radio to facilitate incident ground communication. Following the award of contract to new contractor it was intended to switch off legacy CAD and ICCS provision when the new contract provision went live. The new contract was recently terminated before the solution could be implemented. As a result, there is a need for the SFRS to maintain current service provision for all three OC's with existing legacy service providers to ensure the continuation of service provision in the interim period until a new mobilising system can be procured and fully implemented

**II.2.5) Award criteria**

Quality criterion - Name: Compliance with SFRS requirements / Weighting: 50

Price - Weighting: 50

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
  - absence of competition for technical reasons

Explanation:

The SFRS was established by the Police and Fire Reform Act (Scotland) 2012 (the Act) and replaced the previous eight legacy services, each of whom operated their own independent Operations Controls (OC's).

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-016339](#)

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## Section V. Award of contract

### Contract No

V5C-004-2324(b)

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

6 June 2023

**V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

**V.2.3) Name and address of the contractor**

Motorola Solutions UK Limited

Jays Close, Viables Industrial Estate

Basingstoke

RG22 4PD

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

**V.2.4) Information on value of contract/lot (excluding VAT)**

Total value of the contract/lot: £1,272,095

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## **Section VI. Complementary information**

### **VI.3) Additional information**

(SC Ref:736449)

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Glasgow Sherriff Court

Glasgow

G5 9DA

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

Any economic operator that suffers, or risks suffering loss, damage attributable to a breach of duty under the Public Contract (Scotland) Regulations 2015 (SSI2015/446) (as amended) may bring proceedings to the Sheriff Court or the Court of Session