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Contract

Maintenance & Support of Control Room CAD on interim basis

Scottish Fire and Rescue Service

F03: Contract award notice

Notice identifier: 2023/S 000-017954

Procurement identifier (OCID): ocids-h6vhtk-03d4da

Published 23 June 2023, 1:23pm

Section I: Contracting authority

I.1) Name and addresses

Scottish Fire and Rescue Service

Headquarters, Westburn Drive

Cambuslang

G72 7NA

Email

donna.fallon@firescotland.gov.uk

Telephone

+44 1416464637

Country

United Kingdom

NUTS code

UKM - Scotland

Internet address(es)

Main address

<http://firescotland.gov.uk>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA19543

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Public order and safety

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Maintenance & Support of Control Room CAD on interim basis

Reference number

V5C-004-2324(b)

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

The Scottish Fire and Rescue Service (SFRS) currently operates 3 Operations Control (OC) located in Dundee, Edinburgh and Johnstone. Each OC operates with a mobilising system (CAD – Computer Aided Dispatch), telephony and radio systems (ICCS – Integrated Communications Control System), interconnected to various networks and ultimately to Station End Kit which notifies crews when they are required to attend incidents. These networks also allow telephony to connect to the Operations Control Room and Airwave Radio to facilitate incident ground communication. Following the award of contract to new contractor it was intended to switch off legacy CAD and ICCS provision when the new contract provision went live. The new contract was recently terminated before the solution could be implemented. As a result, there is a need for the SFRS to maintain current service provision for all three OC's with existing legacy service providers to ensure the continuation of service provision in the interim period until a new mobilising system can be procured and fully implemented

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,272,095

II.2) Description

II.2.2) Additional CPV code(s)

- 72000000 - IT services: consulting, software development, Internet and support

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

The Scottish Fire and Rescue Service (SFRS) currently operates 3 Operations Control (OC) located in Dundee, Edinburgh and Johnstone. Each OC operates with a mobilising system (CAD – Computer Aided Dispatch), telephony and radio systems (ICCS – Integrated Communications Control System), interconnected to various networks and ultimately to Station End Kit which notifies crews when they are required to attend incidents. These networks also allow telephony to connect to the Operations Control Room and Airwave Radio to facilitate incident ground communication. Following the award of contract to new contractor it was intended to switch off legacy CAD and ICCS provision when the new contract provision went live. The new contract was recently terminated before the solution could be implemented. As a result, there is a need for the SFRS to maintain current service provision for all three OC's with existing legacy service providers to ensure the continuation of service provision in the interim period until a new mobilising system can be procured and fully implemented

II.2.5) Award criteria

Quality criterion - Name: Compliance with SFRS requirements / Weighting: 50

Price - Weighting: 50

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Award of a contract without prior publication of a call for competition in the cases listed below

- The services can be provided only by a particular economic operator for the following reason:
 - absence of competition for technical reasons

Explanation:

The SFRS was established by the Police and Fire Reform Act (Scotland) 2012 (the Act) and replaced the previous eight legacy services, each of whom operated their own independent Operations Controls (OC's).

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-016339](#)

Section V. Award of contract

Contract No

V5C-004-2324(b)

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 June 2023

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 0

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Motorola Solutions UK Limited

Jays Close, Viables Industrial Estate

Basingstoke

RG22 4PD

Country

United Kingdom

NUTS code

- UKM - Scotland

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,272,095

Section VI. Complementary information

VI.3) Additional information

(SC Ref:736449)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sherriff Court

Glasgow

G5 9DA

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

Any economic operator that suffers, or risks suffering loss, damage attributable to a breach of duty under the Public Contract (Scotland) Regulations 2015 (SSI2015/446) (as amended) may bring proceedings to the Sheriff Court or the Court of Session