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Tender

Debt Collection Service

Livv Housing Group

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-017948

Procurement identifier (OCID): ocds-h6vhtk-065e5f

Published 27 February 2026, 1:56pm

Scope

Description

Livv Housing Group own and manage around 13,000 homes across Knowsley and the wider Liverpool City Region. The Group is seeking bids for a Debt Collection Service.

The levels of service required are expected to include:

- Collection service
- Trace and collect service

The anticipated contract commencement date is estimated to be 4th May 2026.

The contract is anticipated to be for 3 years, subject to Livv Housing Group requirements and the successful supplier's performance.

Total value (estimated)

- £50,000 excluding VAT

- £60,000 including VAT

Below the relevant threshold

Contract dates (estimated)

- 4 May 2026 to 3 May 2029
- 3 years

Main procurement category

Services

CPV classifications

- 79940000 - Collection agency services

Contract locations

- UKD - North West (England)

Participation

Conditions of participation

See tender documentation.

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

19 March 2026, 5:00pm

Tender submission deadline

26 March 2026, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com/Advert?advertId=16c9fe32-4e12-f111-813c-005056b64545&fromProjectDashboard=True>

Tenders may be submitted electronically

Yes

Award criteria

Name	Type	Weighting
Quality	Quality	60.00%
Cost Submission	Price	40.00%

Procedure

Procedure type

Below threshold - open competition

Contracting authority

Livv Housing Group

- Public Procurement Organisation Number: PDPR-4361-WLZP

Lakeview

Prescot

L34 1PJ

United Kingdom

Contact name: Claire Paton

Email: tenders@cirruspurchasing.co.uk

Website: <https://livvhousinggroup.com/>

Region: UKD71 - East Merseyside

Organisation type: Public authority - sub-central government