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Contract

Provision of an Independent Mental Capacity Advocacy (IMCA) Service

NHS Wales Shared Services Partnership

F03: Contract award notice

Notice identifier: 2024/S 000-017890

Procurement identifier (OCID): ocids-h6vhtk-03f7d9

Published 10 June 2024, 3:38pm

Section I: Contracting authority

I.1) Name and addresses

NHS Wales Shared Services Partnership

4th Floor, Companies House

Cardiff

CF14 3UB

Contact

Sam Donegan

Email

sam.donegan@wales.nhs.uk

Telephone

+44 2921500500

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Provision of an Independent Mental Capacity Advocacy (IMCA) Service

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

Velindre University NHS Trust on behalf of Cardiff and Vale UHB, Aneurin Bevan UHB, Cwm Taf Morgannwg UHB, Swansea Bay UHB, Hywel Dda UHB, Betsi Cadwaladr UHB invited suitably qualified organisations to express an interest for provision of an Independent Mental Capacity Advocacy Service (IMCA).

The purpose of the IMCA service is to help particularly vulnerable people who lack the capacity to make important decisions about serious

medical treatment and changes of accommodation. It is available to those who have no family or friends whom it would be appropriate to

consult about these decisions. The service includes adult protection cases (POVAs) and care reviews. IMCA also has a role in the

Deprivation of Liberty Safeguards (DOLs) process. An IMCA may be instructed by the Supervisory Body to support a person for whom an

authorisation is being sought; or to undertake the role of the Relevant Person's Representative, or to provide assistance to the relevant

person and their representative in exercising their rights under the legislation.

II.1.6) Information about lots

This contract is divided into lots: Yes

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £3,450,864

II.2) Description

II.2.1) Title

North Wales

Lot No

1

II.2.2) Additional CPV code(s)

- 85100000 - Health services
- 85323000 - Community health services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

This lot will cover all of North Wales for the Betsi Cadwalder University Health Board

II.2.4) Description of the procurement

Bidder for this lot will be expected to cover IMCA services within the Betsi Cadwaladr University Health Board which covers the whole of North Wales

II.2.5) Award criteria

Quality criterion - Name: Welsh Government funded contract, therefore only quality criterion were evaluated / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

South East Wales

Lot No

2

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85100000 - Health services
- 85323000 - Community health services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

This lot will cover the Health Boards within South East Wales

II.2.4) Description of the procurement

Bidders for this lot will be expected to provide IMCA services for the Health Boards in South East Wales. Which are:

Aneurin Bevan University Health Board

Cardiff and Vale University Health Board

Cwm Taf Morgannwg University Health Board

II.2.5) Award criteria

Quality criterion - Name: Welsh Government funded contract, therefore only quality criterion were evaluated / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2) Description

II.2.1) Title

South West Wales

Lot No

3

II.2.2) Additional CPV code(s)

- 85300000 - Social work and related services
- 85100000 - Health services
- 85323000 - Community health services
- 85312310 - Guidance services

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

This lot will cover South West Wales

II.2.4) Description of the procurement

The Bidders for this lot will be expected to provide IMCA services to the Health Boards within South West Wales which are:

Swansea Bay University Health Board

Hywel Dda University Health Board

II.2.5) Award criteria

Quality criterion - Name: Welsh Government funded contract, therefore only quality criterion were evaluated / Weighting: 100

Price - Weighting: 0

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2023/S 000-025395](#)

Section V. Award of contract

Lot No

1

Title

North Wales

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2024

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Conwy & Denbighshire Mental Health Advocacy Service

Unit 94, Building 5, Bowen Court

St. Asaph

LL170JE

Telephone

+44 1745813999

Country

United Kingdom

NUTS code

- UKL13 - Conwy and Denbighshire

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £700,000

Section V. Award of contract

Lot No

2

Title

South East Wales

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2024

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 3

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 3

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Advocacy Support Cymru

Brook House, 2 Lime Tree Court

Cardiff Gate

CF238AB

Telephone

+44 7985254936

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,003,620

Section V. Award of contract

Lot No

3

Title

South West Wales

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 June 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 2

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Advocacy Support Cymru

Brook House, 2 Lime Tree Court

Cardiff Gate

CF238AB

Telephone

+44 7985254936

Country

United Kingdom

NUTS code

- UKL - Wales

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,747,244

Section VI. Complementary information

VI.3) Additional information

NHS Wales Shared Services Partnership (NWSSP) (hosted by Velindre University NHS Trust) is operating on behalf of the following Health Boards:

- o Aneurin Bevan University Health Board
- o Betsi Cadwaladr University Health Board
- o Cardiff and Vale University Health Board
- o Cwm Taf Morgannwg University Health Board
- o Hywel Dda University Health Board
- o Swansea Bay University Health Board

All values stated in this notice are inclusive of all potential contract extension options being utilised.

This contract is in place for an initial period of 24 months, with the option to potentially extend for two further periods, each of 12 months.

(WA Ref:141991)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

United Kingdom