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Contract

Digital Integration and Service Operations

National Savings and Investments

F03: Contract award notice

Notice identifier: 2022/S 000-017882

Procurement identifier (OCID): ocds-h6vhtk-029ad2

Published 30 June 2022, 1:16pm

Section I: Contracting authority

I.1) Name and addresses

National Savings and Investments

London

SW1V 2QX

Email

tenders@rainbow.nsandi.com

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

www.nsandi-corporate.com

Buyer's address

<https://rainbow.nsandi.com>

I.4) Type of the contracting authority

Ministry or any other national or federal authority

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Digital Integration and Service Operations

Reference number

21-CPN-01

II.1.2) Main CPV code

- 72000000 - IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description

Rainbow Programme: Digital Integration and Service Operations package

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £34,216,424

II.2) Description

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The Digital integration and ServiceOps package is intended to be the technical and operational centre of the Future Operating Model for NS&I. It focuses on implementing a future integration platform to support upcoming business change, as well as providing ServiceOps capabilities to establish a stable state for delivering long-term business objectives.

The package supplier will design and deliver the integration platform, and services to implement the required system interfaces, and to undertake operational monitoring, management and maintenance of the system integrations.

II.2.5) Award criteria

Cost criterion - Name: Proposed Solution for Digital Integration / Weighting: 12.5

Cost criterion - Name: Proposed Solution for Service Operations / Weighting: 12.5

Cost criterion - Name: Proposed Solution for Central Security Monitoring Service / Weighting: 10

Cost criterion - Name: Proposed Solution for Security / Weighting: 5

Cost criterion - Name: Collaborating and Delivering in Partnership / Weighting: 5

Cost criterion - Name: Implementation Plan / Weighting: 10

Cost criterion - Name: Social Value – Economic Sustainability / Weighting: 3.5

Cost criterion - Name: Social Value – Environmental Sustainability / Weighting: 3.5

Cost criterion - Name: Social Value – Social Sustainability / Weighting: 3

Cost criterion - Name: Price: Fixed Pricing / Weighting: 32.5

Cost criterion - Name: Price: Variable Pricing / Weighting: 2.5

II.2.11) Information about options

Options: Yes

Description of options

A discretionary two-year (24 month) extension period is available at the end of the main contract term.

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Competitive procedure with negotiation

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-020225](#)

Section V. Award of contract

Contract No

21-CPN-01

Title

Digital Integration and Service Operations

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

31 May 2022

V.2.2) Information about tenders

Number of tenders received: 3

Number of tenders received from SMEs: 0

Number of tenders received by electronic means: 3

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

IBM United Kingdom Ltd

London

Email

ibm_crc@uk.ibm.com

Country

United Kingdom

NUTS code

- UK - United Kingdom

Internet address

<https://www.ibm.com/uk-en>

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £39,500,000

Total value of the contract/lot: £34,216,262

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

High Court of England and Wales

Rolls Building

London

EC4A 1NL

Country

United Kingdom

Internet address

<http://www.gov.uk/government/organisations/hm-courts-and-tribunals-services>