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Planning

Defence Soft Facilities Management

Ministry of Defence

F16: Prior information notice for contracts in the field of defence and security

Notice identifier: 2021/S 000-017882

Procurement identifier (OCID): ocds-h6vhtk-02cd48

Published 27 July 2021, 10:45pm

Section I: Contracting authority/entity

I.1) Name, addresses and contact point(s)

Ministry of Defence

Defence Infrastructure Organisation, Delancey Building, Marlborough Lines

Andover

SP11 8HJ

For the attention of

Noble Matthew

Email(s)

matthew.noble117@mod.gov.uk

Country

United Kingdom

Internet address(es)

General address of the contracting authority/entity

<https://www.gov.uk/government/organisations/defence-infrastructure-organisation>

Further information

Further information can be obtained from the above mentioned contact point(s)

I.2) Type of the contracting authority

Ministry or any other national or federal authority, including their regional or local subdivisions

I.3) Main activity

Defence

I.4) Contract award on behalf of other contracting authorities/entities

The contracting authority/entity is purchasing on behalf of other contracting authorities/entities:

No

Section II: Object

II.1) Title attributed to the contract by the contracting authority/entity:

Defence Soft Facilities Management

II.2) Type of contract and location of works, place of delivery or of performance

Services

Main site or location of works, place of delivery or of performance

Multiple locations throughout the UK

NUTS code

- UK - United Kingdom

II.3) Information on framework agreement

The notice involves the establishment of a framework agreement: No

II.4) Short description of nature and scope of works or nature and quantity or value of supplies or services

Management services; Catering services; Retail & Leisure Services; Helpdesk Services; Mess Accommodation Services; Cleaning Services; Waste management services; Support services; Stores and armouries; as well as other bespoke FM services required by individual TLBs

Estimated value excluding VAT

£1,849,673,000

Lots

This contract is divided into lots: No

II.5) Common procurement vocabulary (CPV)

- 79993100 - Facilities management services

Additional CPV code(s)

- 55110000 - Hotel accommodation services
- 55520000 - Catering services
- 90500000 - Refuse and waste related services
- 90911000 - Accommodation, building and window cleaning services
- 98311100 - Laundry-management services

- 98393000 - Tailoring services

II.7) Additional information

The provision of quality Defence Soft Facilities Management services to the Defence community is a key enabler of supporting operational capability and supporting the health, well-being, satisfaction and motivation of Service personnel. This notice is to provide information on the procurement of Soft Facilities Management for UK based Armed Forces and associated enabling organisations.

The contracts which currently deliver these services are known as HESTIA. HESTIA is delivered through a core set of standardised Soft FM services to the UK Defence Estate through 7 regional contracts.

Defence Soft FM will build on the successes of HESTIA to deliver quality and consistent replacement Soft FM contracts which demonstrate Value for Money (VFM) and affordability, whilst meeting current and future requirements. The contracts will also seek opportunities to enhance the “Lived Experience” for the Defence community by incorporating/addressing the opportunities for improvement identified throughout the life of the current contracts and in consultation with our customers.

Defence Soft FM contributes to DIO’s commitment to deliver key Defence tasks by ensuring that Defence continues to Mobilise, Modernise and Transform.

A Market Engagement Pack has been produced to provide further project specific information and to seek the views of Industry. The Market Engagement Pack can be requested by sending an e-mail to Matthew Noble (matthew.noble117@mod.gov.uk) no later than Thursday 19th August 2021 at 1200 hrs.

Section VI: Complementary information

VI.1) Information about European Union funds

The contract is related to a project and/or programme financed by European Union funds: No