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Tender

Delivery of software solutions, implementation services and support services required to replace Energia Group Customer Apps (Android and iOS)

Energia Group

F05: Contract notice – utilities

Notice identifier: 2023/S 000-017877

Procurement identifier (OCID): ocds-h6vhtk-03dbe0

Published 23 June 2023, 9:42am

Section I: Contracting entity

I.1) Name and addresses

Energia Group

Parkwood House 66 Newforge Lane

Belfast

BT9 5NF

Contact

Debbie Bolton

Email

procurement@energiagroup.com

Country

United Kingdom

Region code

UKN06 - Belfast

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

<https://www.energiagroup.com/>

I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

<https://procurement.energiagroup.com>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

I.6) Main activity

Electricity

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Delivery of software solutions, implementation services and support services required to replace Energia Group Customer Apps (Android and iOS)

Reference number

EGTI2301

II.1.2) Main CPV code

- 72230000 - Custom software development services

II.1.3) Type of contract

Services

II.1.4) Short description

The Project Information Memorandum (PIM) has been prepared by Energia Group as a briefing note for potential bidders interested in delivering software solutions, implementation services and support services required to replace the following Energia Group Customer Apps (Android and iOS);

Energy Online - Power NI;

Energy Online - Energia; and

Power NI Keypad+.

Energia has established a 'Digital Engine', as an internal programme for the delivery of these mobile applications and will work closely with the chosen Supplier from this procurement to supply software solutions, implementation services and support services as part of that programme.

The chosen Supplier must be flexible in the provision of the software solutions, implementation services and support services and be willing to cooperate fully with the Energia Group and other relevant parties involved in the Digital Engine to ensure the successful delivery of the project in line with the overall requirements.

II.1.5) Estimated total value

Value excluding VAT: £6,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 72254100 - Systems testing services
- 72261000 - Software support services

- 72262000 - Software development services
- 72263000 - Software implementation services
- 72265000 - Software configuration services
- 72266000 - Software consultancy services

II.2.3) Place of performance

NUTS codes

- UKN0 - Northern Ireland

II.2.4) Description of the procurement

The Energia Group is seeking to replace the existing 'web wrapped' Power NI and Energia apps with new modern mobile apps for iOS and Android leveraging the Microsoft Azure platform to deliver the mobile apps API back end. These new apps shall maintain all existing functionality and seek to make functional improvements and enhancements.

The scope of this procurement is to deliver the following services:

- Development of a Power NI mobile Customer App, that incorporates existing Keypad+ app functionality and be available for download by both iOS and Android users on the App and Google Play Stores;
- Development of an Energia mobile Customer App that will be available for download by both iOS and Android users on the App and Google Play Stores;
- Implementation of Azure DevOps Pipelines for applications code build, deployment and distribution to the Apple and Google Play stores;
- Implementation of a test automation pack to quality assure the above Customer Apps;
- Integration with Customer Identity & Access Management including, but not limited to, sign up, sign in, forgot password and forgot username; and
- Level 2 and Level 3 Support and Change services for the above Customer Apps for three years (with two optional extension periods of twelve months to be exercised at Energia Group's discretion).

The catalogue of back end APIs to serve data to the Customer Apps is being delivered by Energia via their Digital Engine.

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

36

This contract is subject to renewal

Yes

Description of renewals

There are two optional extension periods of twelve months to be exercised at Energia Group's discretion.

II.2.10) Information about variants

Variants will be accepted: Yes

II.2.11) Information about options

Options: No

II.2.14) Additional information

The budget is estimated to be between £3,000,000 and £6,000,000 depending on if the optional extension periods are availed of.

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 July 2023

Local time

3:00pm

IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

11 August 2023

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.3) Additional information

Interested parties should contact Procurement at Energia Group at the following email address,

procurement@energiagroup.com

to register an interest, and access to relevant documentation and the data room will be implemented as appropriate. Please use the tender reference (EGT12301) in the subject line of your email.

VI.4) Procedures for review

VI.4.1) Review body

Energia Group Legal Team

Newforge Lane

Belfast

BT9 5NF

Email

procurement@energiagroup.com

Country

United Kingdom