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Tender

# Delivery of software solutions, implementation services and support services required to replace Energia Group Customer Apps (Android and iOS)

Energia Group

F05: Contract notice - utilities

Notice identifier: 2023/S 000-017877

Procurement identifier (OCID): ocds-h6vhtk-03dbe0

Published 23 June 2023, 9:42am

## **Section I: Contracting entity**

## I.1) Name and addresses

**Energia Group** 

Parkwood House 66 Newforge Lane

**Belfast** 

BT9 5NF

#### Contact

**Debbie Bolton** 

#### **Email**

procurement@energiagroup.com

#### Country

**United Kingdom** 

#### Region code

UKN06 - Belfast

Justification for not providing organisation identifier

Not on any register

Internet address(es)

Main address

https://www.energiagroup.com/

## I.3) Communication

Access to the procurement documents is restricted. Further information can be obtained at

https://procurement.energiagroup.com

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

## I.6) Main activity

Electricity

# **Section II: Object**

## II.1) Scope of the procurement

#### II.1.1) Title

Delivery of software solutions, implementation services and support services required to replace Energia Group Customer Apps (Android and iOS)

Reference number

EGTI2301

#### II.1.2) Main CPV code

72230000 - Custom software development services

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The Project Information Memorandum (PIM) has been prepared by Energia Group as a briefing note for potential bidders interested in delivering software solutions, implementation services and support services required to replace the following Energia Group Customer Apps (Android and iOS);

Energy Online - Power NI;

Energy Online - Energia; and

Power NI Keypad+.

Energia has established a 'Digital Engine', as an internal programme for the delivery of these mobile applications and will work closely with the chosen Supplier from this procurement to supply software solutions, implementation services and support services as part of that programme.

The chosen Supplier must be flexible in the provision of the software solutions, implementation services and support services and be willing to cooperate fully with the Energia Group and other relevant parties involved in the Digital Engine to ensure the successful delivery of the project in line with the overall requirements.

#### II.1.5) Estimated total value

Value excluding VAT: £6,000,000

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.2) Description

#### II.2.2) Additional CPV code(s)

- 72254100 Systems testing services
- 72261000 Software support services

- 72262000 Software development services
- 72263000 Software implementation services
- 72265000 Software configuration services
- 72266000 Software consultancy services

#### II.2.3) Place of performance

**NUTS** codes

UKN0 - Northern Ireland

### II.2.4) Description of the procurement

The Energia Group is seeking to replace the existing 'web wrapped' Power NI and Energia apps with new modern mobile apps for iOS and Android leveraging the Microsoft Azure platform to deliver the mobile apps API back end. These new apps shall maintain all existing functionality and seek to make functional improvements and enhancements.

The scope of this procurement is to deliver the following services:

- Development of a Power NI mobile Customer App, that incorporates existing Keypad+ app functionality and be available for download by both iOS and Android users on the App and Google Play Stores;
- Development of an Energia mobile Customer App that will be available for download by both iOS and Android users on the App and Google Play Stores;
- Implementation of Azure DevOps Pipelines for applications code build, deployment and distribution to the Apple and Google Play stores;
- Implementation of a test automation pack to quality assure the above Customer Apps;
- Integration with Customer Identity & Access Management including, but not limited to, sign up, sign in, forgot password and forgot username; and
- Level 2 and Level 3 Support and Change services for the above Customer Apps for three years (with two optional extension periods of twelve months to be exercised at Energia Group's discretion).

The catalogue of back end APIs to serve data to the Customer Apps is being delivered by Energia via their Digital Engine.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

**Duration in months** 

36

This contract is subject to renewal

Yes

Description of renewals

There are two optional extension periods of twelve months to be exercised at Energia Group's discretion.

#### II.2.10) Information about variants

Variants will be accepted: Yes

#### II.2.11) Information about options

Options: No

#### II.2.14) Additional information

The budget is estimated to be between £3,000,000 and £6,000,000 depending on if the optional extension periods are availed of.

# Section III. Legal, economic, financial and technical information

## III.1) Conditions for participation

#### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

#### III.1.3) Technical and professional ability

Selection criteria as stated in the procurement documents

## Section IV. Procedure

## **IV.1) Description**

#### IV.1.1) Type of procedure

Negotiated procedure with prior call for competition

# IV.1.4) Information about reduction of the number of solutions or tenders during negotiation or dialogue

Recourse to staged procedure to gradually reduce the number of solutions to be discussed or tenders to be negotiated

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

#### IV.2) Administrative information

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

24 July 2023

Local time

3:00pm

# IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates

11 August 2023

#### IV.2.4) Languages in which tenders or requests to participate may be submitted

**English** 

## **Section VI. Complementary information**

## VI.1) Information about recurrence

This is a recurrent procurement: No

## VI.3) Additional information

Interested parties should contact Procurement at Energia Group at the following email address,

### procurement@energiagroup.com

to register an interest, and access to relevant documentation and the data room will be implemented as appropriate. Please use the tender reference (EGTI2301) in the subject line of your email.

## VI.4) Procedures for review

#### VI.4.1) Review body

Energia Group Legal Team

Newforge Lane

**Belfast** 

BT9 5NF

Email

procurement@energiagroup.com

Country

**United Kingdom**