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Tender

## **Lincolnshire Healthwatch Service**

Lincolnshire County Council

F02: Contract notice

Notice identifier: 2024/S 000-017864

Procurement identifier (OCID): ocds-h6vhtk-0433a1

Published 10 June 2024, 2:14pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Lincolnshire County Council

Newland Campus, Newland, Lincoln LN1 1YL

Lincoln

LN1 1XX

#### **Contact**

Miss Elena Garcia-Carretero

#### **Email**

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#### **Telephone**

+44 1522552222

#### **Country**

United Kingdom

**Region code**

UKF3 - Lincolnshire

**Internet address(es)**

Main address

<https://www.lincolnshire.gov.uk>

Buyer's address

<https://www.lincolnshire.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/Advert/Index?advertId=c9c47802-e2b9-ee11-8127-005056b64545>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/Advert/Index?advertId=c9c47802-e2b9-ee11-8127-005056b64545>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

Other activity

Health and Social Care

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Lincolnshire Healthwatch Service

Reference number

DN706935

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Tenders are invited for the supply of Healthwatch Service.

This service is statutory as Local authorities with adult social care responsibilities are required, under “the Act” (Health and Social Care Act 2012), to commission a local Healthwatch service covering the local authority area. The Act also makes provision for contractual arrangements between local authorities and their local Healthwatch organisation, however, it allows flexibility for councils to choose the commissioning route that offers the best value for money in their communities.

The Lincolnshire Healthwatch Service aims to obtain the views of people in Lincolnshire about their needs and experience of local health and social care services, and to give citizens and communities a stronger voice to influence and challenge how health and social care services are provided, playing a key role in ensuring provision is continuously improving and the views of Lincolnshire residents are championed.

The Provider is expected to be responsible for providing this service, liaising closely with the Council. The service will be available to the whole population of Lincolnshire.

#### **II.1.5) Estimated total value**

Value excluding VAT: £2,325,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

## **II.2) Description**

### **II.2.3) Place of performance**

NUTS codes

- UKF3 - Lincolnshire

### **II.2.4) Description of the procurement**

Lincolnshire County Councils (LCC) wishes to re-commission and procure a contract to deliver a Healthwatch Service across the county.

The duration of any contract resulting from this procurement will commence 1st October 2024 for an initial period of 5.5 years to 31st March 2029. There will also be options for the Council to extend up to a maximum of 24 months to 31st March 2031.

The aim of the Service is to give people in Lincolnshire a greater say in how the health and care system works. This service can help commissioners and services providers to be more responsive to what matters to people who use care and health services, carers and the wider public.

This procurement is being undertaken in accordance with paragraphs 74 to 76 of the Public contract Regulations 2015 by way of the "Light Touch Regime" and is based upon, but not bound by, an Open Tender process.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £2,325,000

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

90

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: Yes

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2024/S 000-002202](#)

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

10 July 2024

Local time

1:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

10 July 2024

Local time

1:00pm

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Lincolnshire County Council

Lincoln

Country

United Kingdom