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Planning

NHS Volunteer Responder Programme Service Design Partner

NHS England

F01: Prior information notice

Prior information only

Notice identifier: 2022/S 000-017850

Procurement identifier (OCID): ocids-h6vhtk-034c60

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Section I: Contracting authority

I.1) Name and addresses

NHS England

Quarry House

Leeds

LS2 7UE

Contact

Liz Salter

Email

liz.salter1@nhs.net

Telephone

+44 7783816062

Country

United Kingdom

NUTS code

UKE - Yorkshire and the Humber

Internet address(es)

Main address

<https://www.england.nhs.uk//>

Buyer's address

<https://www.england.nhs.uk//>

I.3) Communication

Additional information can be obtained from the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://health-family.force.com/s/Welcome>

I.4) Type of the contracting authority

National or federal Agency/Office

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS Volunteer Responder Programme Service Design Partner

Reference number

C87027

II.1.2) Main CPV code

- 79930000 - Specialty design services

II.1.3) Type of contract

Services

II.1.4) Short description

The services of a specialist learning and design partner to co-produce the next iteration of the NHS Volunteer Responder Programme

II.1.5) Estimated total value

Value excluding VAT: £206,333

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 79415200 - Design consultancy services
- 85100000 - Health services
- 79313000 - Performance review services

- 79410000 - Business and management consultancy services
- 85000000 - Health and social work services
- 79411100 - Business development consultancy services
- 79414000 - Human resources management consultancy services
- 75200000 - Provision of services to the community
- 98110000 - Services furnished by business, professional and specialist organisations
- 85322000 - Community action programme
- 85323000 - Community health services

II.2.3) Place of performance

NUTS codes

- UK - United Kingdom

II.2.4) Description of the procurement

The NHS Volunteer Responder programme was created as part of the emergency response to Covid-19 and was put in place to support clinically vulnerable people that were affected by shielding guidance and to support the NHS. The scheme was responsive to the emergent situation and evolved several times to provide additional roles as needed. Over 400,000 volunteers have been active throughout the life of the programme.

NHS England now wishes to retain this cohort to build on the volunteering legacy of Covid-19 ensuring that they, and new volunteers, are available to provide support in a range of ways that reduce pressure on differing parts of the NHS

To get this right the intention is to undergo a period of review, co-production and co-design of a new programme delivery model.

Expressions of interest are sought from all sectors, including VCSE organisations, to help determine the procurement strategy for this project

II.3) Estimated date of publication of contract notice

15 August 2022

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No