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Pipeline

Homes England - Help to Buy Mortgage Administrator

Homes England

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-017817

Procurement identifier (OCID): ocds-h6vhtk-065e1c ([view related notices](#))

Published 27 February 2026, 11:39am

Scope

Reference

DN808276

Description

Since 2013, Homes England (HE) have delivered several 'help to buy' equity loan schemes including the First Time Buyers Initiative, HomeBuy Direct, FirstBuy, the London Wide Initiative, as well as the Help to Buy (HtB) Equity Loan scheme itself. We refer to these collectively in this document as "Help to Buy" (HtB).

The current contract for the Mortgage Administrator for these schemes is coming to its natural end and Homes England is looking to reprocure these services. The current stage of this procurement is market engagement and so any information included in this notice is estimated and subject to change.

Total value (estimated)

- £30,000,000 excluding VAT
- £30,000,000 including VAT

Contract dates (estimated)

- 26 June 2028 to 26 June 2035
- Possible extension to 26 June 2036
- 8 years, 1 day

Main category

Services

CPV classifications

- 72200000 - Software programming and consultancy services
- 75112000 - Administrative services for business operations
- 75130000 - Supporting services for the government
- 79510000 - Telephone-answering services

Contract locations

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)

- UKH - East of England
- UKJ - South East (England)
- UKK - South West (England)

Submission

Publication date of tender notice (estimated)

3 August 2026

Procedure

Procedure type

Competitive flexible procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

Homes England

- Public Procurement Organisation Number: PMTT-3573-RLZV

The Lumen, 2nd Floor, St James Boulevard, Newcastle Helix

Newcastle Upon Tyne

NE4 5BZ

United Kingdom

Email: david.minto@homesengland.gov.uk

Region: UKC22 - Tyneside

Organisation type: Public authority - sub-central government