

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/017799-2023>

Contract

## Session Initiation Protocol Services

University Hospitals Birmingham NHS Foundation Trust

F03: Contract award notice

Notice identifier: 2023/S 000-017799

Procurement identifier (OCID): ocds-h6vhtk-02878f

Published 22 June 2023, 1:43pm

### Section I: Contracting authority

#### I.1) Name and addresses

University Hospitals Birmingham NHS Foundation Trust

Queen Elizabeth Hospital Birmingham Mindelsohn Way Edgbaston

Birmingham

B15 2GW

#### Contact

Abdul Alim

#### Email

[abdul.alim@uhb.nhs.uk](mailto:abdul.alim@uhb.nhs.uk)

#### Country

United Kingdom

#### Region code

UK - United Kingdom

**Internet address(es)**

Main address

<https://www.uhb.nhs.uk/>

Buyer's address

<https://www.uhb.nhs.uk/>

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Health

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Session Initiation Protocol Services

Reference number

PROC.08.0256

#### **II.1.2) Main CPV code**

- 32524000 - Telecommunications system

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

University Hospitals Birmingham NHS Foundation Trust has awarded a contract to provide a consolidated service to handle inbound and outbound Telephony traffic using SIP.

The contract term is for 3 years with the option to extend for a further 2 periods of 12 months.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

#### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £292,739.40

## **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 32412100 - Telecommunications network
- 32524000 - Telecommunications system
- 32412100 - Telecommunications network

- 32412100 - Telecommunications network

### **II.2.3) Place of performance**

NUTS codes

- UKG - West Midlands (England)

### **II.2.4) Description of the procurement**

University Hospitals Birmingham NHS Foundation Trust has awarded a contract to provide a consolidated service to handle inbound and outbound Telephony traffic using SIP.

### **II.2.5) Award criteria**

Quality criterion - Name: Technical/Quality / Weighting: 70%

Cost criterion - Name: Commercial / Weighting: 30%

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## Section IV. Procedure

### IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-010776](#)

---

## Section V. Award of contract

A contract/lot is awarded: Yes

### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

25 May 2023

#### V.2.2) Information about tenders

Number of tenders received: 8

Number of tenders received by electronic means: 8

The contract has been awarded to a group of economic operators: No

#### V.2.3) Name and address of the contractor

CONVERGENCE (GROUP NETWORKS) LIMITED

One Cranmore Cranmore Drive, Shirley

Solihull

B90 4RZ

Country

United Kingdom

NUTS code

- UKG3 - West Midlands

National registration number

03815417

Internet address

<http://www.convergencegroup.co.uk>

The contractor is an SME

Yes

**V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £250,000

Total value of the contract/lot: £292,739.40

---

## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

University Hospitals Birmingham NHS Foundation Trust

Queen Elizabeth Hospital Birmingham Mindelsohn Way Edgbaston

Birmingham

B15 2GW

Country

United Kingdom

Internet address

<https://www.uhb.nhs.uk/>