

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/017795-2022>

Tender

## **Digital Dining System**

University of Reading

F02: Contract notice

Notice identifier: 2022/S 000-017795

Procurement identifier (OCID): ocds-h6vhtk-034c29

Published 29 June 2022, 3:38pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

University of Reading

Whiteknights House

Reading

RG6 6UR

#### **Contact**

David Ashmore

#### **Email**

[procurement@reading.ac.uk](mailto:procurement@reading.ac.uk)

#### **Telephone**

+44 1183788305

#### **Country**

United Kingdom

**NUTS code**

UKJ11 - Berkshire

**Internet address(es)**

Main address

<http://www.reading.ac.uk/procurement>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://in-tendhost.co.uk/theuniversityofreading.aspx/Home>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://in-tendhost.co.uk/theuniversityofreading.aspx/Home>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Digital Dining System

Reference number

UOR-IT-22-019

#### **II.1.2) Main CPV code**

- 48000000 - Software package and information systems

#### **II.1.3) Type of contract**

Supplies

#### **II.1.4) Short description**

The University is seeking to engage with an organisation to assist with its aim of implementing a Catering and Dining services solution. The full requirements and scope of this system are being reviewed in response to the University's catering and dining change. Both hardware and software solutions are being reviewed at this time. The solution will integrate at times, using the University's middleware solution, with UoR's finance, stock, supplier information management, food labelling and Campus Card systems, to provide access to students, staff and visitors with a seamless customer experience.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 48000000 - Software package and information systems
- 48110000 - Point of sale (POS) software package
- 48100000 - Industry specific software package

#### **II.2.3) Place of performance**

NUTS codes

- UKJ11 - Berkshire

#### **II.2.4) Description of the procurement**

The University is seeking to procure a digital dining system to manage various aspects of the provision of catering services across campus. Please see documentation for further details.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

120

This contract is subject to renewal

Yes

Description of renewals

TBC

#### **II.2.10) Information about variants**

Variants will be accepted: Yes

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive dialogue

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

1 August 2022

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

22 August 2022

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 6 (from the date stated for receipt of tender)

---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

#### **VI.4) Procedures for review**

##### **VI.4.1) Review body**

University of Reading

Whiteknights House

Reading

RG6 6UR

Email

[procurement@reading.ac.uk](mailto:procurement@reading.ac.uk)

Telephone

+44 1183788305

Country

United Kingdom

Internet address

[www.reading.ac.uk/procurement](http://www.reading.ac.uk/procurement)

##### **VI.4.2) Body responsible for mediation procedures**

University of Reading

Whiteknights House

Reading

RG66UR

Email

[procurement@reading.ac.uk](mailto:procurement@reading.ac.uk)

Telephone

+44 1183788305

Country

United Kingdom

Internet address

[www.reading.ac.uk/procurement](http://www.reading.ac.uk/procurement)

**VI.4.4) Service from which information about the review procedure may be obtained**

University of Reading

Whiteknights House

Reading

RG66UR

Email

[procurement@reading.ac.uk](mailto:procurement@reading.ac.uk)

Telephone

+44 1183788305

Country

United Kingdom

Internet address

[www.reading.ac.uk/procurement](http://www.reading.ac.uk/procurement)