This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/017769-2022">https://www.find-tender.service.gov.uk/Notice/017769-2022</a>

Tender

# **NHS Patient Survey Approved Contractor Framework**

Care Quality Commission

F02: Contract notice

Notice identifier: 2022/S 000-017769

Procurement identifier (OCID): ocds-h6vhtk-031ebb

Published 29 June 2022, 2:16pm

# **Section I: Contracting authority**

## I.1) Name and addresses

Care Quality Commission

Citygate, Gallowgate

Newcastle upon Tyne

NE1 4PA

#### Contact

Commercial & Contracts Team

#### **Email**

commercialcontracts@cqc.org.uk

## Country

**United Kingdom** 

#### **NUTS** code

**UK - United Kingdom** 

Internet address(es)

Main address

https://www.cqc.org.uk/

Buyer's address

https://www.cqc.org.uk/

## I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

https://health-family.force.com/s/Welcome

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

https://health-family.force.com/s/Welcome

Tenders or requests to participate must be submitted to the above-mentioned address

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

https://health-family.force.com/s/Welcome

## I.4) Type of the contracting authority

Body governed by public law

# I.5) Main activity

Health

# **Section II: Object**

## II.1) Scope of the procurement

### II.1.1) Title

NHS Patient Survey Approved Contractor Framework

Reference number

CQC I&D 038

### II.1.2) Main CPV code

• 79300000 - Market and economic research; polling and statistics

## II.1.3) Type of contract

Services

#### II.1.4) Short description

Suppliers to act as Approved Contractors, working with NHS trusts to sample patients and administer questionnaires. Approved contractors also provide some improvement support functions.

#### II.1.5) Estimated total value

Value excluding VAT: £8,000,000

#### II.1.6) Information about lots

This contract is divided into lots: No

## II.2) Description

#### II.2.2) Additional CPV code(s)

- 79310000 Market research services
- 79311200 Survey conduction services
- 79311000 Survey services
- 79311100 Survey design services

- 79311210 Telephone survey services
- 79311300 Survey analysis services
- 79315000 Social research services
- 79320000 Public-opinion polling services

### II.2.3) Place of performance

**NUTS** codes

• UK - United Kingdom

Main site or place of performance

**England** 

## II.2.4) Description of the procurement

Suppliers to act as Approved Contractors, working with NHS trusts to sample patients and administer questionnaires. Approved contractors also provide some improvement support functions.

#### II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

## II.2.6) Estimated value

Value excluding VAT: £8,000,000

#### II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Duration in months

48

This contract is subject to renewal

Yes

Description of renewals

Framework will be for an initial period of 24 months with the provision to extend for a further 24 months.

## II.2.10) Information about variants

Variants will be accepted: No

### II.2.11) Information about options

Options: No

### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

# Section III. Legal, economic, financial and technical information

## III.1) Conditions for participation

### III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

## Section IV. Procedure

## IV.1) Description

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

### IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: <u>2022/S 000-006178</u>

#### IV.2.2) Time limit for receipt of tenders or requests to participate

Date

28 July 2022
Local time
12:00pm
IV.2.4) Languages in which tenders or requests to participate may be submitted
English
IV.2.6) Minimum time frame during which the tenderer must maintain the tender
Duration in months: 3 (from the date stated for receipt of tender)
IV.2.7) Conditions for opening of tenders
Date
31 August 2022
Local time

12:00pm

# **Section VI. Complementary information**

## VI.1) Information about recurrence

This is a recurrent procurement: Yes

## VI.3) Additional information

The open procedure will be conducted via the Authority's e-Sourcing portal hosted by Atamis.

If you are interested in bidding for this opportunity, please complete your Atamis registration by following this link: <a href="https://healthfamily.force.com/s/Welcome">https://healthfamily.force.com/s/Welcome</a>

Should you have any queries regarding how to register your organisation on Atamis e-Sourcing portal, or cannot locate your unique reference supplier number, please contact Atamis Support Desk via <a href="mailto:support-health@atamis.co.uk">support-health@atamis.co.uk</a> or via phone 0800 9956035 (Monday to Friday 8am to 5pm).

## VI.4) Procedures for review

## VI.4.1) Review body

The High Court

Strand

London

WC2A 2LL

Email

generaloffice@administrativecourtoffice.justice.gov.uk

Country

**United Kingdom** 

Internet address

https://www.gov.uk/courts-tribunals