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Tender

## **The Rough Sleeper Initiative (RSI) Service Programme**

Liverpool City Council

F02: Contract notice

Notice identifier: 2023/S 000-017739

Procurement identifier (OCID): ocds-h6vhtk-03db8c

Published 22 June 2023, 9:14am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Liverpool City Council

4th Floor, Cunard Building

Liverpool

L3 1DS

#### **Contact**

Ms Cathy Walsh

#### **Email**

[cathy.walsh@liverpool.gov.uk](mailto:cathy.walsh@liverpool.gov.uk)

#### **Telephone**

+44 1512330591

#### **Country**

United Kingdom

**Region code**

UKD72 - Liverpool

**Internet address(es)**

Main address

<http://www.liverpool.gov.uk>

Buyer's address

<http://www.liverpool.gov.uk>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://procontract.due-north.com/register>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://procontract.due-north.com/register>

**I.4) Type of the contracting authority**

Regional or local authority

**I.5) Main activity**

General public services

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

The Rough Sleeper Initiative (RSI) Service Programme

Reference number

DN672539

#### **II.1.2) Main CPV code**

- 85000000 - Health and social work services

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The procurement activity will enable a range of support to be delivered to vulnerable people rough sleeping or at risk of rough sleeping, at no cost to the council and will include the following lots:

- Lot 1 First Step from The Street - This is anticipated to be a two-site solution offering a minimum of 41 bed spaces for rough sleepers and those at immediate risk of rough sleeping. This solution represents a critical part of the pathway of services for rough sleepers and those at risk of rough sleeping by providing an immediate 'from the street' offer. These are 'short stay' solutions followed up by a swift assessment of needs and the development of a move on plan to reduce the risk of solutions breaking down and individuals rough sleeping. There will be 24 hour onsite support teams with opportunities for some co-located staff from partner agencies, either in person or through 'virtual' teams, including the councils own Housing Options staff where possible.
- Lot 2 The Assessment and Resettlement Team - This service will deliver a Triage, Assessment and Resettlement function by quickly assessing individuals as they present/are placed into an emergency accommodation solutions, including Hotels, B&Bs and First Step from the Street and those identified through Outreach activity.
- Lot 3 The Navigators - This service will deliver person centred tailored support to individuals who have more complex needs and entrenched behaviour to minimise the risk of them losing accommodation and falling back to the street. The service will need to provide a continuity of support to ensure that service users can maintain their

accommodation successfully; including individuals with a history of multiple accommodation breakdowns.

- Lot 4 Specialist Young Persons Support Workers – This element of service will assist the council in addressing the increasing number Young People presenting as homeless, whose existing accommodation/family relationships etc have broken down. For capacity issues, high levels of need and/or complexity, these presentations often result in placement into emergency solutions. This specialist skilled staff team will work in partnership with Housing Options, Rough Sleeper services and wider provision to support Young People in a range of settings, deliver prevention activity, reduce the risk of accommodation breakdown, facilitate alternative accommodation where necessary and reduce the risk of young people rough sleeping or returning to unsettled accommodation settings.
- Lot 5 The Accommodation Rescue Service – This team will work with Rough Sleepers who already have accommodation that it is safe to return to, including repeat and entrenched individuals and those who have experienced a crisis that risks accommodation breakdown and who may be RS for the first time / after a substantial gap. Taking a 'housing led' approach the team will work to unlock some of the barriers (rent arrears, disrepair, ASB etc) stopping people reconnecting back to their existing tenancy or supported housing placement.

#### **II.1.5) Estimated total value**

Value excluding VAT: £4,207,964

#### **II.1.6) Information about lots**

This contract is divided into lots: Yes

Tenders may be submitted for all lots

### **II.2) Description**

#### **II.2.1) Title**

Lot 1 First Step from The Street

Lot No

1

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKD72 - Liverpool

### **II.2.4) Description of the procurement**

This is anticipated to be a two-site solution offering a minimum of 41 bed spaces for rough sleepers and those at immediate risk of rough sleeping. This solution represents a critical part of the pathway of services for rough sleepers and those at risk of rough sleeping by providing an immediate 'from the street' offer. These are 'short stay' solutions followed up by a swift assessment of needs and the development of a move on plan to reduce the risk of solutions breaking down and individuals rough sleeping. There will be 24 hour onsite support teams with opportunities for some co-located staff from partner agencies, either in person or through 'virtual' teams, including the councils own Housing Options staff where possible. This solution will assist the council with the overall aim of reducing length of stay and the overall volume of people accessing emergency solutions or other forms of temporary accommodation

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £1,761,090

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

### **II.2.10) Information about variants**

Variants will be accepted: No

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

## **II.2) Description**

### **II.2.1) Title**

Lot 2 The Assessment and Resettlement Team

Lot No

2

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKD72 - Liverpool

### **II.2.4) Description of the procurement**

This service will deliver a Triage, Assessment and Resettlement function by quickly assessing individuals as they present/are placed into an emergency accommodation solutions, including Hotels, B&Bs and First Step from the Street and those identified through Outreach activity. The team will work to develop a resettlement plan to reduce the risk of solutions breaking down and individuals rough sleeping. Working in partnership with Statutory Agencies, such as HOS, they will help the council to move towards meeting our ambition for 100% of people placed being offered a person-centred assessment and Personal Housing Plan (PHP) in line with our Statutory requirements within Homeless Legislation.

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £907,102

**II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2) Description**

**II.2.1) Title**

Lot 3 The Navigators

Lot No

3

**II.2.2) Additional CPV code(s)**

- 85100000 - Health services

**II.2.3) Place of performance**

NUTS codes

- UKD72 - Liverpool

**II.2.4) Description of the procurement**

This service will deliver person centred tailored support to individuals who have more complex needs and entrenched behaviour to minimise the risk of them losing accommodation and falling back to the street. The service will need to provide a continuity of support to ensure that service users can maintain their accommodation successfully; including individuals with a history of multiple accommodation breakdowns. Navigators provide intensive support, co-ordinating multi-agency Interventions to meet the individual needs of entrenched RS.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £928,614

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**



## Lot 4 Specialist Young Persons Support Workers

Lot No

4

### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

### **II.2.3) Place of performance**

NUTS codes

- UKD72 - Liverpool

### **II.2.4) Description of the procurement**

This element of service will assist the council in addressing the increasing number Young People presenting as homeless, whose existing accommodation/family relationships etc have broken down. For capacity issues, high levels of need and/or complexity, these presentations often result in placement into emergency solutions. This specialist skilled staff team will work in partnership with Housing Options, Rough Sleeper services and wider provision to support Young People in a range of settings, deliver prevention activity, reduce the risk of accommodation breakdown, facilitate alternative accommodation where necessary and reduce the risk of young people rough sleeping or returning to unsettled accommodation settings. They will work closely with Housing Options on PHPs and linking young people into other statutory services, as necessary

### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

### **II.2.6) Estimated value**

Value excluding VAT: £311,510

### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

### **II.2) Description**

#### **II.2.1) Title**

Lot 5 The Accommodation Rescue Service

Lot No

5

#### **II.2.2) Additional CPV code(s)**

- 85100000 - Health services

#### **II.2.3) Place of performance**

NUTS codes

- UKD72 - Liverpool

#### **II.2.4) Description of the procurement**

This team will work with Rough Sleepers who already have accommodation that it is safe to return to, including repeat and entrenched individuals and those who have experienced a crisis that risks accommodation breakdown and who may be RS for the first time / after a substantial gap. Taking a 'housing led' approach the team will work to unlock some of the barriers (rent arrears, disrepair, ASB etc) stopping people reconnecting back to their existing tenancy or supported housing placement. Such barriers can exist for the approximately 34% of people rough sleeping at any one time who already have accommodation or other solution that they are not accessing, which presents a risk to their health and wellbeing.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £299,648

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

48

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

24 July 2023

Local time

12:00pm

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

24 July 2023

Local time

12:00pm

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Liverpool City Council

Cunard Buildings, Water Street

Liverpool

L3 1AH

Country

United Kingdom