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Tender

Hospital Electronic Prescribing and Medicines Administration Services

Digital Health and Care Wales
Aneurin Bevan University Local Health Board
Betsi Cadwaladr University Local Health Board
Cardiff and Vale University Local Health Board
Cwm Taf Morgannwg University Local Health Board
Hywel Dda University Local Health Board
Powys Teaching Local Health Board
Public Health Wales NHS Trust
Swansea Bay University Local Health Board
Velindre University NHS Trust
Welsh Ambulance Service NHS Trust
The Welsh Ministers

F02: Contract notice

Notice identifier: 2022/S 000-017731

Procurement identifier (OCID): ocds-h6vhtk-02f688

Published 29 June 2022, 11:51am

Section I: Contracting authority

I.1) Name and addresses

Digital Health and Care Wales

Ty Glan yr Afon, 21 Cowbridge Road East

Cardiff

CF11 9AD

Contact

Katharine Fletcher

Email

katharine.fletcher@wales.nhs.uk

Telephone

+44 2920502105

Country

United Kingdom

NUTS code

UK - United Kingdom

Internet address(es)

Main address

<http://nwssp.nhs.wales/ourservices/procurement-services/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=AA0221

I.1) Name and addresses

Aneurin Bevan University Local Health Board

St Cadoc's Hospital, Lodge Cross, Caerleon

Newport

NP18 3XQ

Contact

Rob Type

Email

rob.type@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

I.1) Name and addresses

Betsi Cadwaladr University Local Health Board

Ysbyty Gwynedd, Penrhosgarnedd

Bangor

LL57 2PW

Contact

Simon Whitehead

Email

Simon.whitehead@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Cardiff and Vale University Local Health Board

University Hospital of Wales, Heath Park

Cardiff

CF14 4XW

Contact

Claire Salisbury

Email

claire.salisbury@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Cwm Taf Morgannwg University Local Health Board

Ynysmeurig House, Navigation Park

Abercynon

CF45 4SN

Contact

Esther Price

Email

esther.price@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Hywel Dda University Local Health Board

Prince Philip Hospital, Bryngwyn Mawr

Llanelli

SA14 8QF

Contact

Alan Binks

Email

Alan.Binks@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Powys Teaching Local Health Board

Neuadd Bryncheiniog, Cambrian Way

Brecon

LD3 7HR

Contact

Simon Whitehead

Email

Simon.whitehead@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Public Health Wales NHS Trust

2 Capital Quarter

Cardiff

CF10 4BZ

Contact

Christine Thorne

Email

christine.thorne@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Swansea Bay University Local Health Board

One Talbot Gateway, Baglan Energy Park

Port Talbot

CF10 4BZ

Contact

Keir Warner

Email

keir.warner@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Velindre University NHS Trust

Unit 2, Charnwood Court, Parc Nantgarw, Nantgarw

Cardiff

CF15 7QZ

Contact

Christine Thorne

Email

christine.thorne@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

Welsh Ambulance Service NHS Trust

Trust Headquarters, HM Stanley Hospital, St Asaph

Denbighshire

LL17 ORS

Contact

Simon Whitehead

Email

Simon.whitehead@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://www.wales.nhs.uk/ourservices/directory/LocalHealthBoards>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.1) Name and addresses

The Welsh Ministers

Welsh Government, Cathays Park

Cardiff

CF10 3NQ

Contact

Matthew Perrott

Email

Matthew.perrott@wales.nhs.uk

Country

United Kingdom

NUTS code

UKL - Wales

Internet address(es)

Main address

<https://dhcw.nhs.wales/>

Buyer's address

https://www.sell2wales.gov.wales/search/Search_AuthProfile.aspx?ID=

I.2) Information about joint procurement

The contract involves joint procurement

I.3) Communication

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://etenderwales.bravosolution.co.uk/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://etenderwales.bravosolution.co.uk/>

Electronic communication requires the use of tools and devices that are not generally available. Unrestricted and full direct access to these tools and devices is possible, free of charge, at

<https://etenderwales.bravosolution.co.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

Hospital Electronic Prescribing and Medicines Administration Services

Reference number

P794

II.1.2) Main CPV code

- 72268000 - Software supply services

II.1.3) Type of contract

Services

II.1.4) Short description

2.2. The Framework Operator (DHCW) is seeking to establish a new multi-vendor Framework Agreement to enable NHS organisations to call off their requirements on a local basis via a “mini-competition” process. The Framework will consist of not less than two (2) suppliers (“Contractors”), subject to there being at least two (2) compliant submissions. The scope of the Framework Agreement is for the provision of Electronic Prescribing and Medicines Administration solutions, including the ongoing development, upgrade and maintenance of said solutions. Solutions available to NHS Wales users under this Framework Agreement must satisfy the following objectives:

- Provide auditable prescribing decision-making support
- Record and monitor the issuance and administration of pharmaceuticals
- Interface with local and national systems, not least Patient Administration and Pharmacy Stock Control

II.1.5) Estimated total value

Value excluding VAT: £100,000,000

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48814400 - Clinical information system

II.2.3) Place of performance

NUTS codes

- UKL - Wales

Main site or place of performance

All Health Boards and Trusts across NHS Wales

II.2.4) Description of the procurement

Digital Health and Care Wales (“DHCW”) has been tasked by Welsh Government (“WG”) to create an NHS Wales multi-vendor Framework Agreement for Electronic Prescribing and Medicines Management (“EPMA”) Services.

The Framework Operator (DHCW) is seeking to establish a new multi-vendor Framework Agreement to enable NHS organisations to call off their requirements on a local basis via a “mini-competition” process. The Framework will consist of not less than two (2) suppliers (“Contractors”), subject to there being at least two (2) compliant submissions. The scope of the Framework Agreement is for the provision of Electronic Prescribing and Medicines Administration solutions, including the ongoing development, upgrade and maintenance of said solutions. Solutions available to NHS Wales users under this Framework Agreement must satisfy the following objectives:

- i. Provide auditable prescribing decision-making support
- ii. Record and monitor the issuance and administration of pharmaceuticals
- iii. Interface with local and national systems, not least Patient Administration and Pharmacy Stock Control

II.2.5) Award criteria

Price is not the only award criterion and all criteria are stated only in the procurement documents

II.2.7) Duration of the contract, framework agreement or dynamic purchasing system

Start date

1 November 2022

End date

31 October 2026

This contract is subject to renewal

Yes

Description of renewals

The Framework will be subject to renewal in May 2026 for up to a maximum of two (2) years

II.2.10) Information about variants

Variants will be accepted: No

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section III. Legal, economic, financial and technical information

III.1) Conditions for participation

III.1.2) Economic and financial standing

Selection criteria as stated in the procurement documents

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the establishment of a framework agreement

Framework agreement with several operators

In the case of framework agreements, provide justification for any duration exceeding 4 years:

The Framework Operator is of the view that the nature of the subject matter of the Framework Agreement requires extended implementation and mobilisation periods for any Authorities using this Framework Agreement and the extended duration is required to give Authorities sufficient time to undertake these activities.

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-028441](#)

IV.2.2) Time limit for receipt of tenders or requests to participate

Date

25 July 2022

Local time

3:00pm

IV.2.4) Languages in which tenders or requests to participate may be submitted

English

IV.2.6) Minimum time frame during which the tenderer must maintain the tender

Duration in months: 6 (from the date stated for receipt of tender)

IV.2.7) Conditions for opening of tenders

Date

25 July 2022

Local time

3:30pm

Section VI. Complementary information

VI.1) Information about recurrence

This is a recurrent procurement: No

VI.2) Information about electronic workflows

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

VI.3) Additional information

A Supplier Briefing session will be held on 6 July 2022 at 10:00hrs via Microsoft Teams.

Interested parties are required to submit the name, designation and email address of representatives to receive an invitation by no later than 12:00hrs (midday) on 5 July 2022 via the eTenderWales eTendering Portal ITT message facility.

Under the terms of this contract the successful supplier(s) will be required to deliver Community Benefits in support of the authority's economic and social objectives. Accordingly, contract performance conditions may relate in particular to social and environmental considerations. The Community Benefits included in this contract are:

The Community Benefits and Social Value requirements to be delivered under this framework will be set out in Call Off Competition tender documents and evaluated in

accordance with the criteria set out in them.

(WA Ref:122102)

VI.4) Procedures for review

VI.4.1) Review body

High Court

Royal Courts of Justice, The Strand

London

WC2A 2LL

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+44 2079477501

Country

United Kingdom