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Planning ID 4871622 - DfE - Invest NI - Replacement of INI Customer Portal - PME

Invest Northern Ireland

F01: Prior information notice Prior information only Notice identifier: 2023/S 000-017721 Procurement identifier (OCID): ocds-h6vhtk-03db80 Published 21 June 2023, 5:34pm

Section I: Contracting authority

I.1) Name and addresses

Invest Northern Ireland

303 Airport Road West

Belfast

BT3 9ED

Email

SSDAdmin.CPD@finance-ni.gov.uk

Country

United Kingdom

Region code

UK - United Kingdom

Internet address(es)

Main address

https://etendersni.gov.uk/epps

Buyer's address

https://etendersni.gov.uk/epps

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.3) Communication

Additional information can be obtained from the above-mentioned address

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

General public services

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

ID 4871622 - DfE - Invest NI - Replacement of INI Customer Portal - PME

Reference number

ID 4871622

II.1.2) Main CPV code

• 72212445 - Customer Relation Management software development services

II.1.3) Type of contract

Services

II.1.4) Short description

DfE - Invest NI - Replacement of INI Customer Portal - PME **PLEASE NOTE - THIS IS NOT A PUBLIC TENDER COMPETITION - PRE-MARKET ENGAGEMENT EXERCISE ONLY** The Department for the Economy, Invest NI is currently preparing to initiate a procurement process to establish a contract with a Supplier to provide a new customer portal that will replace its existing MyINI customer portal. Prior to initiating the procurement Invest NI wishes to establish the level of market interest in participating in the procurement process. Interested parties are requested to complete the questionnaire within the CfT documents area. Any requests for clarification relating to this exercise must be communicated using the secure messaging function on the eTendersNI portal. Responses to requests for clarification will be communicated by CPD to all interested suppliers through the eTendersNI messaging system. Your completed questionnaire should be uploaded within the eTendersNI portal via the relevant Call for Tender (CfT) clarifications messaging function. **PLEASE NOTE: ALL COMPLETED QUESTIONNAIRES MUST BE SUBMITTED VIA THE MESSAGING FUNCTION on eTendersNI (under reference ID 4871622), BEFORE 3PM ON 28 JULY 2023**.

II.1.6) Information about lots

This contract is divided into lots: No

II.2) Description

II.2.2) Additional CPV code(s)

- 48000000 Software package and information systems
- 48211000 Platform interconnectivity software package
- 48311000 Document management software package
- 48482000 Business intelligence software package
- 72212445 Customer Relation Management software development services
- 72212510 Communication software development services

- 48780000 System, storage and content management software package
- 48445000 Customer Relation Management software package

II.2.3) Place of performance

NUTS codes

- UKN Northern Ireland
- UKN0 Northern Ireland

Main site or place of performance

Northern Ireland

II.2.4) Description of the procurement

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II.3) Estimated date of publication of contract notice

22 June 2023

Section IV. Procedure

IV.1) Description

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

Section VI. Complementary information

VI.3) Additional information

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