This is a published notice on the Find a Tender service: <a href="https://www.find-tender.service.gov.uk/Notice/017719-2025">https://www.find-tender.service.gov.uk/Notice/017719-2025</a>

#### Contract

# **Victim Services**

Police and Crime Commissioner for Gwent

F03: Contract award notice

Notice identifier: 2025/S 000-017719

Procurement identifier (OCID): ocds-h6vhtk-04ac26

Published 29 April 2025, 4:04pm

# **Section I: Contracting authority**

## I.1) Name and addresses

Police and Crime Commissioner for Gwent

Police Headquarters, Llantarnam Park Way

Cwmbran

**NP44 3FW** 

Contact

Sarah Fry

**Email** 

procurement@gwent.police.uk

**Telephone** 

+44 1633838111

Country

**United Kingdom** 

**NUTS** code

UKL2 - East Wales

Internet address(es)

Main address

https://www.gwent.police.uk

Buyer's address

https://www.sell2wales.gov.wales/search/Search\_AuthProfile.aspx?ID=AA0384

## I.2) Information about joint procurement

The contract is awarded by a central purchasing body

## I.4) Type of the contracting authority

Body governed by public law

### I.5) Main activity

Public order and safety

# **Section II: Object**

## II.1) Scope of the procurement

II.1.1) Title

Victim Services

Reference number

JCPS0070

#### II.1.2) Main CPV code

• 75200000 - Provision of services to the community

#### II.1.3) Type of contract

Services

#### II.1.4) Short description

The Police and Crime Commissioner for Gwent is seeking Contractor(s) to provide a Service to enable adults, children and young people and their supporting family members who have been victims or witnesses of crime, to cope with the immediate impact of their experience and recover as fully as they are able from such experiences.

The Service shall be available to residents of the Force area, to both adults aged 18 and over and children and young people up to the age of 18, where they have been a victim or witness of a crime, or have been affected by a crime experienced by a relative or friend. This shall also include temporary residents visiting or studying in the Force area.

#### II.1.6) Information about lots

This contract is divided into lots: No

#### II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,234,555.64

#### II.2) Description

#### II.2.2) Additional CPV code(s)

- 85000000 Health and social work services
- 85300000 Social work and related services
- 85310000 Social work services

#### II.2.3) Place of performance

**NUTS** codes

- UKL16 Gwent Valleys
- UKL2 East Wales
- UKL21 Monmouthshire and Newport

#### II.2.4) Description of the procurement

Police and Crime Commissioners across England and Wales were given the power and

budget to

determine local victims' services in 2012. Annually, the Gwent Police and Crime Commissioner

receives a Victim Services Support Grant from the Secretary of State for Justice to provide or

commission local victim support services to ensure that victims of crime are able to receive and access

the support they need to cope with, and as far as possible recover, from the effects of crime. Within the

Gwent Police and Crime Plan 2021-2025 the Commissioner has made supporting victims and

protecting the vulnerable a priority.

The Service shall support adults and children who have been affected by crime, either as a victim of

crime or as a family or friend of a victim of crime. The Service shall provide emotional and practical

support to enable Service Users to cope and recover from the harm they have experienced.

The primary aim of the Service is to enable adults, children and young people and their supporting

family members who have been victims or witnesses of crime to cope with the immediate impact of

their experience and recover as fully as they are able from such experiences.

The Contractor shall deliver the main objectives of the Service which are to:

- i. Work with victims to understand the impact of the incident
- ii. Support victims to address the impact of crime
- iii. Support and improve victims experience of the criminal justice system

Page 5 to 8

iv. Provide trauma informed, needs led support to victims

v. Provide a Service that identifies and adapts to a victim's protected

characteristics and diversity needs

vi. Provide visible, accessible, clear, good quality information about the support

options to victims in Gwent

vii. Ensuring that mechanisms are in place to listen to and receive feedback from

**Victims** 

#### II.2.5) Award criteria

Quality criterion - Name: Technical / Weighting: 55

Quality criterion - Name: Social Value / Weighting: 10

Price - Weighting: 35

#### II.2.11) Information about options

Options: No

#### II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union

funds: No

# Section IV. Procedure

### **IV.1) Description**

#### IV.1.1) Type of procedure

Open procedure

#### IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

## IV.2) Administrative information

#### IV.2.1) Previous publication concerning this procedure

Notice number: <u>2024/S 000-033131</u>

#### Section V. Award of contract

#### **Contract No**

JCPS0070

A contract/lot is awarded: Yes

#### V.2) Award of contract

#### V.2.1) Date of conclusion of the contract

28 April 2025

#### V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 1

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

## V.2.3) Name and address of the contractor

**VICTIM SUPPORT** 

Ground Floor, Building 3, Eastern Business Park Wern Fawr Lane, Old St. Mellons

Cardiff

CF35EA

Telephone

+44 7766070731

Country

**United Kingdom** 

**NUTS** code

• UK - United Kingdom

The contractor is an SME

Yes

## V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,234,555.64

# **Section VI. Complementary information**

# VI.3) Additional information

ITT: itt\_112592 - Victim Services

(WA Ref:150395)

# VI.4) Procedures for review

VI.4.1) Review body

**High Court** 

Royal Courts of Justice, The Strand

London

WC2A 2LL

Telephone

+44 2079477501

Country

**United Kingdom**