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Tender

## **Pioneer Educational Trust - ICT Managed Service**

Pioneer Educational Trust

F02: Contract notice

Notice identifier: 2024/S 000-017700

Procurement identifier (OCID): ocds-h6vhtk-046e41

Published 7 June 2024, 11:34am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Pioneer Educational Trust

Upton Court Grammar School

Slough

SL3 7PR

#### **Contact**

Geoff Chandler

#### **Email**

[geoff.chandler@moxton-education.com](mailto:geoff.chandler@moxton-education.com)

#### **Telephone**

+44 07970661087

#### **Country**

United Kingdom

**Region code**

UKJ1 - Berkshire, Buckinghamshire and Oxfordshire

**Companies House**

07462530

**Internet address(es)**

Main address

<https://www.pioneereducationaltrust.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.pioneereducationaltrust.org.uk/join-us/join-our-team/>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Pioneer Educational Trust - ICT Managed Service

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Pioneer is a growing family of 4 schools based in Berkshire. We are a values-led, evidence-informed organisation, driven to invest intelligently in our people, inspire collaboration and pioneer ways of bettering society through education so all learners across the Trust have equal access to an exceptional education.

In line with our name, we seek to pioneer finding creative and innovative solutions to complex situations. We never rest on our laurels but strive for excellence in all that we do. We encourage the pupils in our schools to demonstrate the 'pioneering spirit':

- Seeking to learn and understanding there's so much more to learn
- Challenging and questioning what seems to be impossible
- Yearning for deeper knowledge and understanding
- Enduring setbacks and rejoicing in achievement
- Pushing boundaries to discover new territories
- Paving the way for others to follow
- Taking the initiative and taking the lead

Our Pioneer Offer (pupil enrichment programme) encourages our pupils to exemplify the pioneering spirit pushing themselves beyond their comfort zone, taking intelligent risks and demonstrating a responsibility to better society. Pupils who go above and beyond in

demonstrating this spirit are recognised by achieving a 'Pioneer Award'.

Equally, our colleagues are supported to take intelligent risks, push the boundaries of what is thought possible and be aspirational in what they can achieve professionally. To deliver this, our Pioneering Leadership Programme coaches all colleagues to seek new experiences, engage in colliding perspectives and achieve elevated sense-making. Our colleagues continually seek to pioneer, challenge the status quo and, as a result, never accept mediocrity.

This procurement encompasses the items noted below. In essence, this procurement is all about identifying a single supplier to provide a fully outsourced ICT managed service. At the sole discretion of the Trust any future schools that the Trust may incorporate into the Trust will also be added to the ICT contract. Any additional schools will co-terminate to the end same end date of the initial contract.

The Managed Service Provider may also be required to deliver a range of technology and change management projects

The companies identified from these shortlisting questions to receive the ITT for the Managed Service will then receive a detailed set of requirements. For the purposes of this shortlisting stage bidders should assume that the ITT will include, but is not be limited to;

- strategic advice and direction to the Trust regarding ICT
- a 51 week core service, incorporating on-site staff/visits as necessary to fulfil the SLA
- Service desk
- 24 x 7 x 365 monitoring and management of the ICT infrastructure
- local staffing that bidders deem necessary to deliver the SLA
- responsibility for design, specification, installation, and management of all ICT infrastructure
- supply of goods and services based on an agreed Best Value (BV) approach
- management of all ICT against an agreed SLA
- management of 3rd parties
- relevant monitoring, management, patching and reporting
- training - technical and curriculum as necessary

- expectation that the provider will drive innovation
- risk registers and inventory management
- collective partnership targets aligned to the Trusts objectives
- in school support for the integration and upgrade of the connectivity, communications and security infrastructure

Bidders should note the following:

- The Trust will provide a standard contract as part of the ITT Pack
- There is will be a requirement for TUPE from existing suppliers.

#### **II.1.5) Estimated total value**

Value excluding VAT: £6,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

#### **II.2.2) Additional CPV code(s)**

- 30213000 - Personal computers
- 30214000 - Workstations
- 32400000 - Networks
- 32500000 - Telecommunications equipment and supplies
- 80000000 - Education and training services

#### **II.2.3) Place of performance**

NUTS codes

- UK - United Kingdom

Main site or place of performance

Slough

Windsor & Maidenhead

#### **II.2.4) Description of the procurement**

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#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £6,000,000

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

60

This contract is subject to renewal

No

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: No

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents



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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive procedure with negotiation

#### **IV.1.5) Information about negotiation**

The contracting authority reserves the right to award the contract on the basis of the initial tenders without conducting negotiations

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

16 July 2024

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

4 September 2024

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.2) Information about electronic workflows**

Electronic ordering will be used

Electronic invoicing will be accepted

Electronic payment will be used

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Pioneer Educational Trust

Slough

Country

United Kingdom