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Tender

## **Business Application Support**

Tower Hamlets Community Housing Ltd

F02: Contract notice

Notice identifier: 2022/S 000-017698

Procurement identifier (OCID): ocds-h6vhtk-034bc8

Published 29 June 2022, 10:05am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Tower Hamlets Community Housing Ltd

285 Commercial Rd

London

E1 2PS

#### **Email**

[nathan@clarityprocurement.co.uk](mailto:nathan@clarityprocurement.co.uk)

#### **Telephone**

+44 1942725438

#### **Country**

United Kingdom

#### **NUTS code**

UKI - London

**National registration number**

United Kingdom

**Internet address(es)**

Main address

<https://www.thch.org.uk/>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

<https://www.delta-esourcing.com/tenders/UK-UK-London:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./3GQT8MBX9Q>

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

<https://www.delta-esourcing.com/tenders/UK-UK-London:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./3GQT8MBX9Q>

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Business Application Support

Reference number

THC/APP/2022

#### **II.1.2) Main CPV code**

- 72000000 - IT services: consulting, software development, Internet and support

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

Tower Hamlets Community Housing (THCH) currently has a contract for development and support of its principal business applications including the Orchard Housing Management and Open Accounts systems and the Documotive EDM the solution from MRI. This contract expires in August 2022 and this contract is to provide a new contract for the continuing development and support of these systems.

THCH welcomes bidders who have proven experience in the development and support of these systems together with other systems as listed in the Statement of Requirements.

The Contract with the Successful Bidder shall last for an initial period of three (3) years, with an option to extend at THCH's sole discretion for a further four (4) periods of one (1) year each, giving a total potential term of up to seven (7) years.

#### **II.1.5) Estimated total value**

Value excluding VAT: £700,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

## **II.2.2) Additional CPV code(s)**

- 72250000 - System and support services
- 72000000 - IT services: consulting, software development, Internet and support
- 72610000 - Computer support services

## **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

LONDON

## **II.2.4) Description of the procurement**

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## **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

## **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

84

This contract is subject to renewal

Yes

Description of renewals

Subject to the take up of extension options, 7 (seven) years from contract award

#### **II.2.10) Information about variants**

Variants will be accepted: No

#### **II.2.11) Information about options**

Options: Yes

Description of options

Subject to the take up of extension options, 7 (seven) years from contract award

#### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

#### **II.2.14) Additional information**

To respond to this opportunity please click here: <https://www.delta-sourcing.com/respond/3GQT8MBX9Q>

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### **Section III. Legal, economic, financial and technical information**

#### **III.1) Conditions for participation**

##### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

As set out in the procurement documents

##### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

##### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Open procedure

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

29 July 2022

Local time

10:00am

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.7) Conditions for opening of tenders**

Date

29 July 2022

Local time

11:00am

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## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The contracting authority considers that this contract may be suitable for economic operators that are small or medium enterprises (SMEs). However, any selection of tenderers will be based solely on the criteria set out for the procurement.

This tender opportunity is being administered on behalf of Tower Hamlets Community Housing by Clarity Procurement Solutions Limited.

Potential Bidders wishing to participate in this tender are instructed to:

- Download and read the procurement documents to familiarise yourselves with Tower Hamlets Community Housing's requirements
- Submit a completed Invitation to Tender in accordance with the stated instructions, noting the submission deadline of 10:00 hours on 29/07/2022

For more information about this opportunity, please visit the Delta eSourcing portal at:

<https://www.delta-esourcing.com/tenders/UK-UK-London:-IT-services:-consulting%2C-software-development%2C-Internet-and-support./3GQT8MBX9Q>

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GO Reference: GO-2022629-PRO-20518510

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

The High Court of England and Wales

London

Country

United Kingdom

#### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Contracting Authority will enter into this Contract following a minimum 10 calendar day standstill period starting on the day after the notification of the result. The Public Contracts Regulations 2015 (SI 2015/02) (as amended) (the Regulations) provide for aggrieved parties who have been harmed or who are at risk of harm by a breach of the Regulations to bring proceedings in the High Court. Any such proceedings must be brought within the limitation period specified by the Regulations according to the remedy sought.