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Contract

(NU/1589-52) Provision of an online support system for the Realising Opportunities Programme

Newcastle University

F03: Contract award notice

Notice identifier: 2022/S 000-017696

Procurement identifier (OCID): ocds-h6vhtk-034bc6

Published 29 June 2022, 10:01am

Section I: Contracting authority

I.1) Name and addresses

Newcastle University

Newcastle University, King's Gate

Newcastle upon Tyne

NE1 7RU

Email

purchasing@ncl.ac.uk

Telephone

+44 1912086220

Country

United Kingdom

NUTS code

UKC - North East (England)

Internet address(es)

Main address

<https://www.ncl.ac.uk>

Buyer's address

<https://www.ncl.ac.uk>

I.2) Information about joint procurement

The contract is awarded by a central purchasing body

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Education

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

(NU/1589-52) Provision of an online support system for the Realising Opportunities Programme

Reference number

DN605199

II.1.2) Main CPV code

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

II.1.3) Type of contract

Services

II.1.4) Short description

The scope of this contract includes:

- The provision of an online support system.
- The provision of appropriate and robust Child Safeguarding.
- Implementation/technical support and updates/development/maintenance of the system.
- Training for undergraduate students and the RO Central Team.

Online support is a key element of the programme delivered by the Realising Opportunities (RO) Partnership, underpinning the other elements students are involved in. Online support is ongoing throughout the RO programme and involves live web chats, email support from a dedicated RO Ambassador and the opportunity to have interactions with current undergraduate students at the RO Partner universities via an online community. A high quality, secure system to facilitate interactions in the online community is required. To encourage student participation, the system must also be accessible, user friendly and attractive.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £22,000

II.2) Description

II.2.2) Additional CPV code(s)

- 72210000 - Programming services of packaged software products
- 48480000 - Sales, marketing and business intelligence software package
- 48481000 - Sales or marketing software package
- 79413000 - Marketing management consultancy services
- 79342000 - Marketing services
- 72212481 - Sales or marketing software development services
- 72212480 - Sales, marketing and business intelligence software development services

II.2.3) Place of performance

NUTS codes

- UKC - North East (England)

II.2.4) Description of the procurement

The scope of this contract includes:

- The provision of an online support system.
- The provision of appropriate and robust Child Safeguarding.
- Implementation/technical support and updates/development/maintenance of the system.
- Training for undergraduate students and the RO Central Team.

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II.2.5) Award criteria

Quality criterion - Name: Experience of completing a similar scaled project / Weighting: P/F

Quality criterion - Name: Ability to meet the timeline / Weighting: P/F

Quality criterion - Name: Quality: Ability to meet the Requirement / Weighting: 60

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Restricted procedure

IV.1.3) Information about a framework agreement or a dynamic purchasing system

The procurement involves the setting up of a dynamic purchasing system

IV.1.6) Information about electronic auction

An electronic auction will be used

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: No

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2020/S 129-318079](#)

Section V. Award of contract

Contract No

NU/1589-52

Lot No

6

Title

(NU/1589-52) Provision of an online support system for the Realising Opportunities Programme

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

6 June 2022

V.2.2) Information about tenders

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Brightside Social Enterprise

C A N Mezzanine 7-14 Dover Street

London

SE1 4YR

Country

United Kingdom

NUTS code

- UKC - North East (England)

The contractor is an SME

Yes

V.2.4) Information on value of contract/lot (excluding VAT)

Initial estimated total value of the contract/lot: £22,000

Total value of the contract/lot: £22,788

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Newcastle University

Tyne and Wear

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Newcastle University

Tyne and Wear

Country

United Kingdom

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

The University will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into.

The Public Contracts Regulations 2015 (SI 2015 No 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland) within 30 days of knowledge or constructive knowledge of breach.

VI.4.4) Service from which information about the review procedure may be obtained

Newcastle University

Tyne and Wear

Country

United Kingdom