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Contract

## **(NU/1589-52) Provision of an online support system for the Realising Opportunities Programme**

Newcastle University

F03: Contract award notice

Notice identifier: 2022/S 000-017696

Procurement identifier (OCID): ocds-h6vhtk-034bc6

Published 29 June 2022, 10:01am

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Newcastle University

Newcastle University, King's Gate

Newcastle upon Tyne

NE1 7RU

#### **Email**

[purchasing@ncl.ac.uk](mailto:purchasing@ncl.ac.uk)

#### **Telephone**

+44 1912086220

#### **Country**

United Kingdom

#### **NUTS code**

UKC - North East (England)

**Internet address(es)**

Main address

<https://www.ncl.ac.uk>

Buyer's address

<https://www.ncl.ac.uk>

**I.2) Information about joint procurement**

The contract is awarded by a central purchasing body

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Education

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## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

(NU/1589-52) Provision of an online support system for the Realising Opportunities Programme

Reference number

DN605199

#### **II.1.2) Main CPV code**

- 79000000 - Business services: law, marketing, consulting, recruitment, printing and security

#### **II.1.3) Type of contract**

Services

#### **II.1.4) Short description**

The scope of this contract includes:

- The provision of an online support system.
- The provision of appropriate and robust Child Safeguarding.
- Implementation/technical support and updates/development/maintenance of the system.
- Training for undergraduate students and the RO Central Team.

Online support is a key element of the programme delivered by the Realising Opportunities (RO) Partnership, underpinning the other elements students are involved in. Online support is ongoing throughout the RO programme and involves live web chats, email support from a dedicated RO Ambassador and the opportunity to have interactions with current undergraduate students at the RO Partner universities via an online community. A high quality, secure system to facilitate interactions in the online community is required. To encourage student participation, the system must also be accessible, user friendly and attractive.

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.1.7) Total value of the procurement (excluding VAT)**

Value excluding VAT: £22,000

## **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 72210000 - Programming services of packaged software products
- 48480000 - Sales, marketing and business intelligence software package
- 48481000 - Sales or marketing software package
- 79413000 - Marketing management consultancy services
- 79342000 - Marketing services
- 72212481 - Sales or marketing software development services
- 72212480 - Sales, marketing and business intelligence software development services

### **II.2.3) Place of performance**

NUTS codes

- UKC - North East (England)

### **II.2.4) Description of the procurement**

The scope of this contract includes:

- The provision of an online support system.
- The provision of appropriate and robust Child Safeguarding.
- Implementation/technical support and updates/development/maintenance of the system.
- Training for undergraduate students and the RO Central Team.

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friendly and attractive.

### **II.2.5) Award criteria**

Quality criterion - Name: Experience of completing a similar scaled project / Weighting: P/F

Quality criterion - Name: Ability to meet the timeline / Weighting: P/F

Quality criterion - Name: Quality: Ability to meet the Requirement / Weighting: 60

Price - Weighting: 40

### **II.2.11) Information about options**

Options: No

### **II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

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## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Restricted procedure

#### **IV.1.3) Information about a framework agreement or a dynamic purchasing system**

The procurement involves the setting up of a dynamic purchasing system

#### **IV.1.6) Information about electronic auction**

An electronic auction will be used

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.1) Previous publication concerning this procedure**

Notice number: [2020/S 129-318079](#)

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## **Section V. Award of contract**

### **Contract No**

NU/1589-52

### **Lot No**

6

### **Title**

(NU/1589-52) Provision of an online support system for the Realising Opportunities Programme

A contract/lot is awarded: Yes

### **V.2) Award of contract**

#### **V.2.1) Date of conclusion of the contract**

6 June 2022

#### **V.2.2) Information about tenders**

Number of tenders received: 1

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 1

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 1

The contract has been awarded to a group of economic operators: No

#### **V.2.3) Name and address of the contractor**

Brightside Social Enterprise

C A N Mezzanine 7-14 Dover Street

London

SE1 4YR

Country

United Kingdom

NUTS code

- UKC - North East (England)

The contractor is an SME

Yes

#### **V.2.4) Information on value of contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: £22,000

Total value of the contract/lot: £22,788

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## **Section VI. Complementary information**

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

Newcastle University

Tyne and Wear

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

Newcastle University

Tyne and Wear

Country

United Kingdom



### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The University will incorporate a standstill period at the point information on the award of the contract is communicated to tenderers. That notification will provide full information on the award decision. The standstill period, which will be for a minimum of 10 calendar days, provides time for unsuccessful tenderers to challenge the award decision before the contract is entered into.

The Public Contracts Regulations 2015 (SI 2015 No 102) provide for aggrieved parties who have been harmed or are at risk of harm by a breach of the rules to take action in the High Court (England, Wales and Northern Ireland) within 30 days of knowledge or constructive knowledge of breach.

### **VI.4.4) Service from which information about the review procedure may be obtained**

Newcastle University

Tyne and Wear

Country

United Kingdom