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Contract

P24-0081: Scottish Enterprise: Facilities Management - Office Services

Scottish Enterprise

F03: Contract award notice

Notice identifier: 2024/S 000-017689

Procurement identifier (OCID): ocds-h6vhtk-044e58

Published 7 June 2024, 10:25am

Section I: Contracting authority

I.1) Name and addresses

Scottish Enterprise

Atrium Court, 50 Waterloo Street

Glasgow

G2 6HQ

Contact

Adam Cunningham

Email

adam.cunningham@scotent.co.uk

Country

United Kingdom

NUTS code

UKM82 - Glasgow City

Internet address(es)

Main address

<http://www.scottish-enterprise.com/>

Buyer's address

https://www.publiccontractsscotland.gov.uk/search/Search_AuthProfile.aspx?ID=AA00398

I.4) Type of the contracting authority

Regional or local Agency/Office

I.5) Main activity

Economic and financial affairs

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

P24-0081: Scottish Enterprise: Facilities Management - Office Services

Reference number

P24-0081

II.1.2) Main CPV code

- 79993100 - Facilities management services

II.1.3) Type of contract

Services

II.1.4) Short description

Scottish Enterprise has 4 primary office locations in Scotland where our staff work, and we do business.

We are offering a contract opportunity for a supplier to provide professional, and customer focused on-site facilities and office support service in these locations, Glasgow, Edinburgh, Dundee, and Aberdeen, with Glasgow being our corporate headquarters. We also have some other smaller drop-in spaces in other towns across Scotland, which are shared locations with other agencies, and whilst on-site services are not needed at these additional sites, some virtual support will still be required.

We require a service which will include welcoming visitors to our offices, answering telephone calls, as well as supporting the general day to day running of the on-site facilities services for our staff, visitors, and other building users in conjunction with Scottish Enterprise staff.

It is anticipated that the contract will commence on 1 June 2024 for an initial period of 24 months to 31 May 2026.

Following the initial period, Scottish Enterprise will have the option of 3 x 12-month additional extension periods.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £1,812,502.26

II.2) Description

II.2.2) Additional CPV code(s)

- 79993100 - Facilities management services
- 98340000 - Accommodation and office services
- 79992000 - Reception services
- 79993000 - Building and facilities management services
- 79500000 - Office-support services

II.2.3) Place of performance

NUTS codes

- UKM - Scotland

II.2.4) Description of the procurement

Scottish Enterprise has 4 primary office locations in Scotland where our staff work, and we do business.

We are offering a contract opportunity for a supplier to provide professional, and customer focused on-site facilities and office support service in these locations, Glasgow, Edinburgh, Dundee, and Aberdeen, with Glasgow being our corporate headquarters. We also have some other smaller drop-in spaces in other towns across Scotland, which are shared locations with other agencies, and whilst on-site services are not needed at these additional sites, some virtual support will still be required.

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Following the initial period, Scottish Enterprise will have the option of 3 x 12-month additional extension periods.

II.2.5) Award criteria

Quality criterion - Name: Prompt Payment (only relevant where sub-contractors are proposed) / Weighting: Pass/Fail

Quality criterion - Name: Methodology including Innovation / Weighting: 40

Quality criterion - Name: Project Team Structure / Weighting: 20

Quality criterion - Name: Net Zero and Sustainability / Weighting: 10

Quality criterion - Name: Fair Work First / Weighting: 10

Quality criterion - Name: Health & Safety / Weighting: 10

Quality criterion - Name: Business Continuity and Information Security / Weighting: 10

Price - Weighting: 40

II.2.11) Information about options

Options: No

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

II.2.14) Additional information

Economic operators may be excluded from this competition if they are in any of the situations referred to in Regulation 58 of the Public Contracts (Scotland) Regulations 2015.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-010331](#)

Section V. Award of contract

Contract No

P24-0081

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

10 May 2024

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Vigilant Protect UK Limited

First Floor, 161 Brooms Road

Dumfries

DG1 2SH

Country

United Kingdom

NUTS code

- UKM92 - Dumfries & Galloway

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £1,812,502.26

Section VI. Complementary information

VI.3) Additional information

This is a relevant climate change contract, bidders are required to complete and return the attached Climate Change Plan template as confirmed within the SPD Scotland module.

SPD Statement for 2A.17 – Form of Participation (Notably as part of a group, consortium, joint venture or similar). Any contract will be entered into with the nominated lead organisation and all members of the consortium, who will in these circumstances each be required to execute said contract together with all ancillary documentation, evidencing their joint and several liability in respect of the obligations and liabilities of the contract. It will be for members of the consortium to sort out their respective duties and liabilities amongst each other. For administrative purposes, any associated documentation will be sent to the nominated lead organisation.

SPD Statement for 2C.1 - Where the main bidder relies on the capacities of other entities in order to meet the selection criteria, the bidder must provide a separate SPD response setting out the information required under SPD (Scotland): Part II (sections A and B); Part III exclusion grounds; the relevant part of Section IV selection criteria; and Part V (if applicable) for each of the entities concerned.

SPD Statement for 2D.1.2 – If the bidder proposes to subcontract any part(s) of the service and those sub-contractors are not relied upon, they should arrange for a separate SPD response from each potential subcontractor. The subcontractors must complete the relevant parts of the SPD (Scotland) (Sections A and B of Part II and Part III only) to self-declare whether there are grounds for their exclusion.

(SC Ref:768343)

VI.4) Procedures for review

VI.4.1) Review body

Glasgow Sheriff Court and Justice of the Peace Court

Sheriff Clerk's Office, PO Box 23, 1 Carlton Place

Glasgow

G5 9DA

Telephone

+44 1414298888

Country

United Kingdom

Internet address

<https://www.scotcourts.gov.uk/the-courts/court-locations/glasgow-sheriff-court-and-justice-of-the-peace-court>

VI.4.2) Body responsible for mediation procedures

Scottish Government

5 Atlantic Quay, 150 Broomielaw

Glasgow

G2 8LU

Email

SPOEprocurement@scotland.gsi.gov.uk

Telephone

+44 1412425466

Country

United Kingdom

Internet address

<http://www.gov.scot/Topics/Government/Procurement/Selling/supplier-enquiries>

VI.4.3) Review procedure

Precise information on deadline(s) for review procedures

In the first instance, contact the Head of Facilities Management and Procurement at Scottish Enterprise, with any concerns or enquiries. Email: <https://www.scottish-enterprise.com/help/contact-us>.

An economic operator that suffers, or risks suffering, loss or damage attributable to a breach of duty under the Public Contracts (Scotland) Regulations 2015, may bring proceedings that will be started in the High Court.

VI.4.4) Service from which information about the review procedure may be obtained

Scottish Government

5 Atlantic Quay, 150 Broomielaw

Glasgow

G2 8LU

Email

SPOEprocurement@scotland.gsi.gov.uk

Telephone

+44 1412425466

Country

United Kingdom

Internet address

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