

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/017663-2021>

Tender

## **Hexagon Housing Association Repairs and Voids Contract**

Hexagon Housing Association Ltd

F02: Contract notice

Notice identifier: 2021/S 000-017663

Procurement identifier (OCID): ocds-h6vhtk-02cc6d

Published 26 July 2021, 2:38pm

### **Section I: Contracting authority**

#### **I.1) Name and addresses**

Hexagon Housing Association Ltd

130-136 Sydenham Road

London

SE26 5JY

#### **Email**

[hexagon@echelonconsultancy.co.uk](mailto:hexagon@echelonconsultancy.co.uk)

#### **Telephone**

+44 1707339800

#### **Country**

United Kingdom

#### **NUTS code**

UKI - London

**Internet address(es)**

Main address

<http://www.hexagon.org.uk/>

Buyer's address

<https://uk.eu-supply.com/ctm/Company/CompanyInformation/Index/45191>

**I.3) Communication**

The procurement documents are available for unrestricted and full direct access, free of charge, at

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=38486&B=ECHELON](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=38486&B=ECHELON)

Additional information can be obtained from the above-mentioned address

Tenders or requests to participate must be submitted electronically via

[https://uk.eu-supply.com/app/rfq/rwlenrance\\_s.asp?PID=38486&B=ECHELON](https://uk.eu-supply.com/app/rfq/rwlenrance_s.asp?PID=38486&B=ECHELON)

Tenders or requests to participate must be submitted to the above-mentioned address

**I.4) Type of the contracting authority**

Body governed by public law

**I.5) Main activity**

Housing and community amenities

---

## **Section II: Object**

### **II.1) Scope of the procurement**

#### **II.1.1) Title**

Hexagon Housing Association Repairs and Voids Contract

Reference number

1096

#### **II.1.2) Main CPV code**

- 45000000 - Construction work

#### **II.1.3) Type of contract**

Works

#### **II.1.4) Short description**

Hexagon Housing Association ("Hexagon") is seeking expressions of interest from suitably skilled and experienced suppliers for the delivery of responsive repairs, void property works, including emergencies out of office hours, ad hoc planned improvement works, and a fully comprehensive customer service centre solution. The contract will be awarded to a single Service Provider under a TPC 2005 (as amended) for 10 years, with break clauses included for non-performance and the like.

To procure the new contract, Hexagon is following a three-stage Competitive Dialogue procedure under the Public Contracts Regulations 2015. Under the first stage of the process, prospective bidders are required to complete a Selection Questionnaire and its associated appendices. Full details of all the requirements and how to participate are included in the procurement, SQ and Tender documents.

#### **II.1.5) Estimated total value**

Value excluding VAT: £34,000,000

#### **II.1.6) Information about lots**

This contract is divided into lots: No

### **II.2) Description**

### **II.2.2) Additional CPV code(s)**

- 50000000 - Repair and maintenance services
- 50700000 - Repair and maintenance services of building installations
- 50710000 - Repair and maintenance services of electrical and mechanical building installations
- 79512000 - Call centre
- 45300000 - Building installation work
- 45310000 - Electrical installation work
- 45421151 - Installation of fitted kitchens
- 45211310 - Bathrooms construction work
- 45330000 - Plumbing and sanitary works
- 45350000 - Mechanical installations
- 45400000 - Building completion work
- 45410000 - Plastering work
- 45420000 - Joinery and carpentry installation work
- 45430000 - Floor and wall covering work
- 45440000 - Painting and glazing work
- 45450000 - Other building completion work
- 45451000 - Decoration work

### **II.2.3) Place of performance**

NUTS codes

- UKI - London

Main site or place of performance

London and Kent

### **II.2.4) Description of the procurement**

Hexagon Housing Association ("Hexagon") is seeking expressions of interest from suitably skilled and experienced suppliers for the delivery of responsive repairs and void

property works, including emergencies out of office hours and a fully comprehensive customer service centre solution. The contract will also include ad hoc planned works such as kitchen and bathroom replacements and electrical rewiring and installation works. The contract will be awarded to a single Service Provider under a TPC 2005 (as amended) for 10 years, with break clauses included for non-performance and the like.

To procure the new contract, Hexagon is following a three-stage Competitive Dialogue procedure under the Public Contracts Regulations 2015. Under the first stage of the process, prospective bidders are required to complete a Selection Questionnaire and its associated appendices. Following evaluation of submitted SQs, Hexagon anticipates shortlisting six bidders to be Invited to Submit Dialogue Solutions under the second stage of the process. Following evaluation of received ISDS submissions, Hexagon anticipates shortlisting 3 Tenderers to be invited to participate in Competitive Dialogue, but reserves the right to increase that to a maximum of four should scores be very closely placed around the threshold point.

Full details of all the requirements and how to participate are included in the procurement, SQ and Tender documents.

#### **II.2.5) Award criteria**

Price is not the only award criterion and all criteria are stated only in the procurement documents

#### **II.2.6) Estimated value**

Value excluding VAT: £33,681,802

#### **II.2.7) Duration of the contract, framework agreement or dynamic purchasing system**

Duration in months

120

This contract is subject to renewal

No

#### **II.2.9) Information about the limits on the number of candidates to be invited**

Envisaged number of candidates: 6

Objective criteria for choosing the limited number of candidates:

As set out in the procurement documents.

**II.2.10) Information about variants**

Variants will be accepted: No

**II.2.11) Information about options**

Options: No

**II.2.13) Information about European Union Funds**

The procurement is related to a project and/or programme financed by European Union funds: No

**II.2.14) Additional information**

Prospective bidders should note that TUPE will apply to the contract; prospective bidders are advised to seek their own independent advice about the implications of TUPE.

---

## **Section III. Legal, economic, financial and technical information**

### **III.1) Conditions for participation**

#### **III.1.1) Suitability to pursue the professional activity, including requirements relating to enrolment on professional or trade registers**

List and brief description of conditions

As detailed in the procurement and Tender documents.

#### **III.1.2) Economic and financial standing**

Selection criteria as stated in the procurement documents

#### **III.1.3) Technical and professional ability**

Selection criteria as stated in the procurement documents

### **III.2) Conditions related to the contract**

#### **III.2.2) Contract performance conditions**

As detailed in the procurement and Tender documents.

#### **III.2.3) Information about staff responsible for the performance of the contract**

Obligation to indicate the names and professional qualifications of the staff assigned to performing the contract

---

## **Section IV. Procedure**

### **IV.1) Description**

#### **IV.1.1) Type of procedure**

Competitive dialogue

#### **IV.1.8) Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: No

### **IV.2) Administrative information**

#### **IV.2.2) Time limit for receipt of tenders or requests to participate**

Date

25 August 2021

Local time

12:00pm

#### **IV.2.3) Estimated date of dispatch of invitations to tender or to participate to selected candidates**

24 September 2021

#### **IV.2.4) Languages in which tenders or requests to participate may be submitted**

English

#### **IV.2.6) Minimum time frame during which the tenderer must maintain the tender**

Duration in months: 9 (from the date stated for receipt of tender)



---

## **Section VI. Complementary information**

### **VI.1) Information about recurrence**

This is a recurrent procurement: No

### **VI.3) Additional information**

The Contracting Authority reserves the right to cancel the procurement and not to proceed with the contract at any stage of the procurement process. The Contracting Authority also reserves the right not to award the contract. Neither the Contracting Authority nor any person on whose behalf of whom this procurement is undertaken is to be liable for any costs incurred by those expressing an interest or tendering for the contract.

### **VI.4) Procedures for review**

#### **VI.4.1) Review body**

High Court of England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

#### **VI.4.2) Body responsible for mediation procedures**

High Court of England and Wales

The Strand

London

WC2A 2LL

Country

United Kingdom

### **VI.4.3) Review procedure**

Precise information on deadline(s) for review procedures

The Contracting Authority will observe a 10-day stand still period following the award of the contract and conduct itself in respect of any appeals in accordance with the Public Contracts Regulations 2015 (as amended).

### **VI.4.4) Service from which information about the review procedure may be obtained**

Cabinet Office

70 Whitehall

London

SW1A 2AS

Country

United Kingdom