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Tender

Housing Support Service for Vulnerable Adults

London Borough of Sutton

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-017623

Procurement identifier (OCID): ocds-h6vhtk-05f0b9 ([view related notices](#))

Published 26 February 2026, 8:25pm

Scope

Reference

DN799385

Description

Sutton Council intends to commission a housing support service for single adults, aged 18 years and above, who are experiencing, or are at risk of, homelessness, and are vulnerable due to mental health needs, substance misuse problems, experience of domestic abuse, or have a history of offending.

This service will provide:

Short-term housing support to 119 units of supported accommodation that differ in size and location

Short-term floating support to 40 individuals per annum who are living in other types of accommodation, including temporary accommodation, social housing and private rented accommodation.

These individuals will likely have complex needs with dual or multiple diagnoses and will require support with tenancy sustainment or resettlement.

The Provider shall have the additional responsibility for carrying out housing management of furnished supported accommodation and to provide an out-of-hours concierge service. These additional services will be funded through Housing Benefit eligible rent and not through the housing support contract.

This service will support vulnerable adults to live independently through the provision of housing related support and/or supported accommodation and to participate in a planned and seamless journey towards independent living. The service will promote recovery and facilitate social inclusion and wellbeing.

The provision of high quality housing support is key to achieving the Council's ambition for Sutton to be 'an inclusive place for everyone' and to ensure that more people in Sutton are living in 'quality and affordable housing' by working to prevent homelessness and support vulnerable people who become homeless.

This procurement is being conducted as a light touch contract under Section 9 of the procurement Act 2023, for services specified in Schedule 1 of the Procurement Regulations 2024.

Total value (estimated)

- £4,860,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 1 April 2027 to 31 March 2030
- Possible extension to 31 March 2032
- 5 years

Description of possible extension:

3 year contract with an option 2 extend for a further 2 years in 12 month increments

Main procurement category

Services

CPV classifications

- 85000000 - Health and social work services

Contract locations

- UKI63 - Merton, Kingston upon Thames and Sutton

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Enquiry deadline

16 April 2026, 11:59pm

Tender submission deadline

23 April 2026, 12:00pm

Submission address and any special instructions

<https://procontract.due-north.com/Advert?advertId=e559a969-3513-f111-813c-005056b64545&p=2241eb95-058a-e511-80f7-000c29c9ba21>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

15 June 2026

Recurring procurement

Publication date of next tender notice (estimated): 2 December 2030

Award criteria

| Name | Type | Weighting |
|---------|---------|-----------|
| Quality | Quality | 70% |
| Price | Price | 20% |

| Name | Type | Weighting |
|--------------|-------------|------------------|
| Social Value | Quality | 10% |

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Documents

Associated tender documents

<https://procontract.due-north.com/Advert?advertId=e559a969-3513-f111-813c-005056b64545&p=2241eb95-058a-e511-80f7-000c29c9ba21>

Contracting authority

London Borough of Sutton

- Public Procurement Organisation Number: PJMC-1445-VCVG

Civic Offices, St Nicholas Way

Sutton

SM1 1EA

United Kingdom

Email: commercial.procurement@sutton.gov.uk

Region: UKI63 - Merton, Kingston upon Thames and Sutton

Organisation type: Public authority - sub-central government