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Contract

NHS NEL ICB Integrated Wheelchair Service

NHS North East London ICB

F03: Contract award notice

Notice identifier: 2026/S 000-017619

Procurement identifier (OCID): ocds-h6vhtk-048ae4

Published 26 February 2026, 7:24pm

Section I: Contracting authority

I.1) Name and addresses

NHS North East London ICB

9th Floor 20 Churchill Place

London

E14 5HJ

Email

queries.hub@nhs.net

Telephone

+44 7471025900

Country

United Kingdom

Region code

UKI - London

NHS Organisation Data Service

QMF

Internet address(es)

Main address

<https://northeastlondon.icb.nhs.uk/>

Buyer's address

<https://northeastlondon.icb.nhs.uk/>

I.4) Type of the contracting authority

Body governed by public law

I.5) Main activity

Health

Section II: Object

II.1) Scope of the procurement

II.1.1) Title

NHS NEL ICB Integrated Wheelchair Service

Reference number

PRJ 1265

II.1.2) Main CPV code

- 85000000 - Health and social work services

II.1.3) Type of contract

Services

II.1.4) Short description

NHS North East London Integrated Care Board (NEL ICB) has commissioned an integrated wheelchair service for people of all ages who have a long-term need for mobility assistance in Barking, Havering, Redbridge, Tower Hamlets and Waltham Forest.

The ICB envisages that the service will provide an integrated care model for wheelchair users, this is to ensure those with complex, long term conditions, are able to access the right wheelchair, quickly, and with appropriate information and support. The full service will cover:

- Assessment, prescription and supply of powered and manual wheelchairs and associated postural seating accessories (WCS)
- Rehabilitation Engineering facilities (RE)
- Service and Maintenance Packages (AR)

Our mission is to use innovative, personalised, high quality wheelchair/single sitting solutions to enable and empower residents to maximise their independence, and best support their health and wellbeing.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: £26,385,099.65

II.2) Description

II.2.2) Additional CPV code(s)

- 85000000 - Health and social work services

II.2.3) Place of performance

NUTS codes

- UKI - London

Main site or place of performance

North East London

II.2.4) Description of the procurement

NHS North East London Integrated Care Board (NEL ICB) has commissioned an integrated wheelchair service for people of all ages who have a long-term need for mobility assistance in Barking, Havering, Redbridge, Tower Hamlets and Waltham Forest.

The ICB envisages that the service will provide an integrated care model for wheelchair users, this is to ensure those with complex, long term conditions, are able to access the right wheelchair, quickly, and with appropriate information and support. The full service will cover:

- Assessment, prescription and supply of powered and manual wheelchairs and associated postural seating accessories (WCS)
- Rehabilitation Engineering facilities (RE)
- Service and Maintenance Packages (AR)

Our mission is to use innovative, personalised, high quality wheelchair/single sitting solutions to enable and empower residents to maximise their independence, and best support their health and wellbeing.

A critical success factor is to ensure the new services are adaptable to changing needs of our populations(s) and new health and social care initiatives developed under the Better

Care Fund (BCF), such as a single mobile /sitting solution that is jointly funded with Adults/Children Social Care in Tower Hamlets, and Whole Systems Integrated Care (WSIC).

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 80

Price - Weighting: 20

II.2.11) Information about options

Options: Yes

Description of options

The contract may be extended for an additional period of 2 years at the sole discretion of the Authority.

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2024/S 000-025833](#)

Section V. Award of contract

Title

NHS NEL ICB Integrated Wheelchair Service

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

1 July 2025

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

A J Mobility Ltd

1st Floor, Ash House, Woodlands Business Park

Milton Keynes

MK14 6ET

Country

United Kingdom

NUTS code

- UKI - London

NHS Organisation Data Service

J7K2U

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £26,385,099.65

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

NHS North East London ICB

9th Floor, 20 Churchill Place

London

E14 5HJ

Country

United Kingdom