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Pipeline

PRO0919 Integrated Housing Management System

Your Housing Group

UK1: Pipeline notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-017598

Procurement identifier (OCID): ocds-h6vhtk-04fa37

Published 29 April 2025, 1:15pm

Scope

Reference

PRO0919

Description

Your Housing Group (YHG) are seeking to replace its existing software for housing management, asset management and repairs management and are seeking a new fully integrated system. This will include options to support Fix360, the YHG internal repairs and maintenance contractor, using integration to existing systems, or potential replacement options.

The aim is to efficiently consolidate and integrate solutions, onto a modern Cloud based platform to leverage efficiencies and increase customer satisfaction.

Responsive browser presentation will be expected, to free staff to be more mobile and work more flexibly wherever required, on schemes, within offices or accessing systems securely from home. One other key goal is to provide excellent self-service facilities for tenants and other customers, whenever needed or desired. A Digital First and Cloud methodology is being pursued, across YHG. This makes the most of ICT investment,

while potentially enabling staff to have access to solutions and applications, wherever they have connectivity. Cloud delivered applications proposed, will be expected to enforce high standards of Penetration Testing and compliance/adherence to the Cloud Security Principles.

Total value (estimated)

- £6,000,000 including VAT

Contract dates (estimated)

- 1 November 2025 to 31 October 2030
- Possible extension to 31 October 2035
- 10 years

Main category

Goods

CPV classifications

- 48000000 - Software package and information systems

Contract locations

- UKD - North West (England)

Participation

Particular suitability

Small and medium-sized enterprises (SME)

Submission

Publication date of tender notice (estimated)

12 May 2025

Procedure

Above or below total value threshold

Above or equal to threshold

Contracting authority

Your Housing Group

- Public Procurement Organisation Number: PCBB-6493-RNBZ

130 Birchwood Boulevard

Warrington

WA3 7QH

United Kingdom

Email: procurement@yourhousinggroup.co.uk

Region: UKD61 - Warrington

Organisation type: Public authority - sub-central government