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Tender

Provision of Prescription Hub Services (Stoma and/or Catheter) Framework

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

UK4: Tender notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-017592

Procurement identifier (OCID): ocds-h6vhtk-05091a

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Scope

Reference

F/105/PHS/25/JH

Description

This framework is for the provision of a centralised advice and repeat prescription hub for patients with a stoma or long-term catheter, and a pre- and/or post-operative care support service to support stoma patients.

The prescription hub will take responsibility for patients' on-going prescriptions and deal with any identified issues to prevent care escalation, removing responsibility from GPs behalf within participating ICSs. This will be supported by specialist nurses who would be able to offer advice, repeat prescriptions and urgent response to support patients, as well as annual reviews. The pre- and/or post-operative care support would include care for stoma patients pre- and/or post-operation, as required by the Participating Authority.

Using specialist nurses as part of this prescription service gives easier access for patients to specialists who are best able to support with any problems and also with finding the best appliances/equipment for them to improve their quality of life. Centralising the system allows for prescription guidance to be applied consistently and ensure items issued are cost-effective and the quantities supplied are in line with the patients' clinical needs. It also frees up GP time and would be expected to reduce complications through more regular patient interactions, all of which should deliver both cost reductions and improvements for patients.

The provision will be split into five Lots:

Lot 1 - Stoma Prescription Service

Lot 2 - Catheter Prescription Service

Lot 3 - Stoma and Catheter Combined Prescription Service

Lot 4 - Stoma Pre- and/or Post-Operative Care Support

Lot 5 - Combined (Lots 2 and 4)

This is a Provider Selection Regime (PSR) Contract Notice. The awarding of this framework agreement is subject to the Health Care Services (Provider Selection Regime) Regulations 2023 and the Health Services (Provider Selection Regime) (Wales) Regulations 2025. For the avoidance of doubt, the provisions of the Procurement Act 2023 do not apply to this award.

"Relevant authority" is defined in section 12ZB(7) of the National Health Service Act 2006 and in section 10A(9) of the National Health Service (Wales) Act 2006. It means a combined authority, an integrated care board, a local authority in England, NHS England, an NHS foundation trust or an NHS trust established under section 25 of that Act, a county council or county borough council in Wales, a local health board established under section 11 of the National Health Service (Wales) Act 2006, a National Health Service trust established under section 18 of the National Health Service (Wales) Act 2006, or a special health authority established under section 22 of the National Health Service (Wales) Act 2006.

For the avoidance of doubt, any successor bodies of any of the above entities shall be entitled to place Orders and shall be deemed Relevant Authorities for the purposes of this Framework Agreement.

The Term of this Framework Agreement shall be four (4) years from the Commencement Date.

The Framework will be open to new Providers, and existing Providers looking to expand their service offering, throughout the term of the Framework under Regulation 13 of the Health

Care Services (Provider Selection Regime) Regulations 2023.

Commercial tool

Establishes a framework

Total value (estimated)

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Above the relevant threshold

Contract dates (estimated)

- 2 August 2025 to 1 August 2029
- 4 years

Main procurement category

Services

CPV classifications

- 85100000 - Health services

Contract locations

- UKC - North East (England)
 - UKD - North West (England)
 - UKE - Yorkshire and the Humber
 - UKF - East Midlands (England)
 - UKG - West Midlands (England)
 - UKH - East of England
 - UKI - London
 - UKJ - South East (England)
 - UKK - South West (England)
 - UKL - Wales
-

Lot 1. Stoma Prescription Service

Description

Services relating to stoma prescriptions

Lot value (estimated)

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 2. Catheter Prescription Service

Description

Services relating to Catheter Prescriptions

Lot value (estimated)

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section,

because they are the same for all lots.

Lot 3. Stoma and Catheter Combined Prescription Service

Description

Services relating to Stoma and Catheter Combined Prescriptions

Lot value (estimated)

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 4. Stoma Pre- and/or Post-Operative Care Support

Description

Services relating to Stoma Pre- and/or Post-Operative Care Support

Lot value (estimated)

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Lot 5. Combined Catheter Prescription Service and Stoma Pre- and/or Post-Operative Care Support

Description

Services relating to Combined Catheter Prescription Service and Stoma Pre- and/or Post-Operative Care Support

Lot value (estimated)

- £15,000,000 excluding VAT
- £18,000,000 including VAT

Framework lot values may be shared with other lots

Same for all lots

CPV classifications, contract locations and contract dates are shown in the Scope section, because they are the same for all lots.

Framework

Maximum number of suppliers

Unlimited

Maximum percentage fee charged to suppliers

1.5%

Framework operation description

Refer to the tender documents for details.

Award method when using the framework

Either with or without competition

Contracting authorities that may use the framework

The framework will be available to all Relevant Authorities (and any future successors to these organisations).

"Relevant Authority" is defined in section 12ZB(7) of the National Health Service Act 2006

and in section 10A(9) of the National Health Service (Wales) Act 2006. It means a combined authority, an integrated care board, a local authority in England, NHS England, an NHS foundation trust or an NHS trust established under section 25 of the National Health Service Act 2006, a county council or county borough council in Wales, a local health board established under section 11 of the National Health Service (Wales) Act 2006, a National Health Service trust established under section 18 of the National Health Service (Wales) Act 2006, or a special health authority established under section 22 of the National Health Service (Wales) Act 2006.

Contracting authority location restrictions

- UKC - North East (England)
- UKD - North West (England)
- UKE - Yorkshire and the Humber
- UKF - East Midlands (England)
- UKG - West Midlands (England)
- UKH - East of England
- UKI - London
- UKJ - South East (England)
- UKK - South West (England)
- UKL - Wales

Participation

Legal and financial capacity conditions of participation

Lot 1. Stoma Prescription Service

Lot 2. Catheter Prescription Service

Lot 3. Stoma and Catheter Combined Prescription Service

Lot 4. Stoma Pre- and/or Post-Operative Care Support

Lot 5. Combined Catheter Prescription Service and Stoma Pre- and/or Post-Operative Care Support

Refer to tender documents.

Technical ability conditions of participation

Lot 1. Stoma Prescription Service

Lot 2. Catheter Prescription Service

Lot 3. Stoma and Catheter Combined Prescription Service

Lot 4. Stoma Pre- and/or Post-Operative Care Support

Lot 5. Combined Catheter Prescription Service and Stoma Pre- and/or Post-Operative Care Support

Refer to tender documents.

Particular suitability

Lot 1. Stoma Prescription Service

Lot 2. Catheter Prescription Service

Lot 3. Stoma and Catheter Combined Prescription Service

Lot 4. Stoma Pre- and/or Post-Operative Care Support

Lot 5. Combined Catheter Prescription Service and Stoma Pre- and/or Post-Operative Care Support

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Submission

Enquiry deadline

28 May 2025, 5:00pm

Tender submission deadline

4 June 2025, 2:00pm

Submission address and any special instructions

<https://health-family.force.com/s/Welcome>

Tenders may be submitted electronically

Yes

Languages that may be used for submission

English

Award decision date (estimated)

2 August 2025

Award criteria

Name	Description	Type
Social Value	Pass/Fail 10%	Quality
Value	25%	Quality
Quality and Innovation	30%	Quality
Integration, collaboration, and service sustainability	25%	Quality
Improving access, reducing health inequalities, and facilitating choice	10%	Quality

Weighting description

Refer to tender documents for details.

Other information

Applicable trade agreements

- Government Procurement Agreement (GPA)

Conflicts assessment prepared/revised

Yes

Procedure

Procedure type

Open procedure

Special regime

Light touch

Justification for not publishing a preliminary market engagement notice

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Contracting authority

COUNTESS OF CHESTER HOSPITAL NHS FOUNDATION TRUST

- NHS Organisation Data Service: RJR
- Public Procurement Organisation Number: PGCG-2135-TXWL

Liverpool Road

Chester

CH2 1UL

United Kingdom

Email: info@coch-cps.co.uk

Region: UKD63 - Cheshire West and Chester

Organisation type: Public authority - central government