

This is a published notice on the Find a Tender service: <https://www.find-tender.service.gov.uk/Notice/017586-2022>

Contract

IA2250 Legal Case Management System

Staffordshire County Council

F03: Contract award notice

Notice identifier: 2022/S 000-017586

Procurement identifier (OCID): ocds-h6vhtk-030379

Published 28 June 2022, 10:24am

Section I: Contracting authority

I.1) Name and addresses

Staffordshire County Council

Staffordshire Place 1, Tipping Street

Stafford

ST16 2DH

Contact

Michelle Davies

Email

michelle.davies@staffordshire.gov.uk

Telephone

+44 1785277116

Country

United Kingdom

NUTS code

UKG2 - Shropshire and Staffordshire

Internet address(es)

Main address

<https://www.staffordshire.gov.uk>

Buyer's address

<https://supplierlive.proactisp2p.com/Account/Login>

I.4) Type of the contracting authority

Regional or local authority

I.5) Main activity

General public services

Section II: Object**II.1) Scope of the procurement****II.1.1) Title**

IA2250 Legal Case Management System

Reference number

DN1286

II.1.2) Main CPV code

- 79100000 - Legal services

II.1.3) Type of contract

Services

II.1.4) Short description

Staffordshire County Council requires a configurable, scalable case management system for centralised and standardised handling of cases within Legal Services. The system needs to be hosted. It also needs to be accessible to officers when they are working out of the office without logistical problems.

It will work for and with staff and to assist them in the completion of their work rather than being perceived as a system that has to be worked with alongside the completion of case work.

Future proofing, automated functions and Artificial Intelligence are of particular interest as such functions, if aligned to the key needs set out within the specification, will improve the user experience and help to drive efficiencies within the system.

II.1.6) Information about lots

This contract is divided into lots: No

II.1.7) Total value of the procurement (excluding VAT)

Lowest offer: £270,000 / Highest offer: £810,000 taken into consideration

II.2) Description

II.2.3) Place of performance

NUTS codes

- UKG2 - Shropshire and Staffordshire

II.2.4) Description of the procurement

Staffordshire County Council requires a configurable, scalable case management system for centralised and standardised handling of cases within Legal Services. The system needs to be hosted. It also needs to be accessible to officers when they are working out of the office without logistical problems.

It will work for and with staff and to assist them in the completion of their work rather than being perceived as a system that has to be worked with alongside the completion of case work.

Future proofing, automated functions and Artificial Intelligence are of particular interest as such functions, if aligned to the key needs set out within the specification, will improve the user experience and help to drive efficiencies within the system.

II.2.5) Award criteria

Quality criterion - Name: Quality / Weighting: 40

Price - Weighting: 60

II.2.11) Information about options

Options: Yes

Description of options

with additional options to extend by two three-year periods to to 31st October 2028 and 31st October 2031

II.2.13) Information about European Union Funds

The procurement is related to a project and/or programme financed by European Union funds: No

Section IV. Procedure

IV.1) Description

IV.1.1) Type of procedure

Open procedure

IV.1.8) Information about the Government Procurement Agreement (GPA)

The procurement is covered by the Government Procurement Agreement: Yes

IV.2) Administrative information

IV.2.1) Previous publication concerning this procedure

Notice number: [2021/S 000-031746](#)

Section V. Award of contract

Contract No

IA2250

Title

IA2250 Legal Case Management System

A contract/lot is awarded: Yes

V.2) Award of contract

V.2.1) Date of conclusion of the contract

7 June 2022

V.2.2) Information about tenders

Number of tenders received: 2

Number of tenders received from SMEs: 1

Number of tenders received from tenderers from other EU Member States: 0

Number of tenders received from tenderers from non-EU Member States: 0

Number of tenders received by electronic means: 2

The contract has been awarded to a group of economic operators: No

V.2.3) Name and address of the contractor

Civica UK Limited

Eighth Floor, Southbank Central, 30 Stamford Street

London

SE1 9LQ

Country

United Kingdom

NUTS code

- UKI - London

The contractor is an SME

No

V.2.4) Information on value of contract/lot (excluding VAT)

Total value of the contract/lot: £810,000

Section VI. Complementary information

VI.4) Procedures for review

VI.4.1) Review body

Staffordshire County Council

Staffordshire Place 1, Tipping Street

Stafford

ST16 2DH

Country

United Kingdom

VI.4.2) Body responsible for mediation procedures

Staffordshire County Council

Staffordshire Place 1, Tipping Street

Stafford

ST16 2DH

Country

United Kingdom