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Contract

Revenue costs for upgrade of InTouch outpatient system

The Royal Orthopaedic Hospital NHS Foundation Trust

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-017566

Procurement identifier (OCID): ocids-h6vhtk-050905

Published 29 April 2025, 11:52am

Scope

Description

The InTouch system is already in use and this is to upgrade the system to the latest version

Contract 1. Revenue costs for upgrade of InTouch outpatient system

Supplier

- [VitalHub UK Limited](#)

Contract value

- £85,550 excluding VAT
- £102,660 including VAT

Below the relevant threshold

Date signed

18 March 2025

Contract dates

- 19 March 2025 to 18 March 2026
- 1 year

Main procurement category

Services

CPV classifications

- 72253200 - Systems support services

Procedure

Procedure type

Below threshold - without competition

Supplier

VitalHub UK Limited

Edwin Coe Llp, 2 Stone Buildings

London

WC2A 3TH

United Kingdom

Email: ukgroup@vitalhub.com

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Revenue costs for upgrade of InTouch outpatient system

Contracting authority

The Royal Orthopaedic Hospital NHS Foundation Trust

- Public Procurement Organisation Number: PXBY-9749-ZCLX

Bristol Road South

Birmingham

B31 2AP

United Kingdom

Contact name: Josh Roberts

Email: bsolcategoryteams@uhb.nhs.uk

Website: <https://www.uhb.nhs.uk/>

Region: UKG31 - Birmingham

Organisation type: Public authority - central government

Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

University Hospitals Birmingham NHS Foundation Trust

Summary of their role in this procurement: University Hospitals Birmingham NHS Foundation Trust host the Birmingham and Solihull (BSOL) Procurement Collaborative, a shared procurement service acting on behalf of multiple Trusts within the Birmingham and Solihull Integrated Care System.

- Public Procurement Organisation Number: PWVL-6877-BXXV

Mindelsohn Way

Birmingham

B15 2WB

United Kingdom

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Website: <https://www.uhb.nhs.uk/>

Region: UKG31 - Birmingham

Contact organisation

Contact [University Hospitals Birmingham NHS Foundation Trust](#) for any enquiries.