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Contract

## **Revenue costs for upgrade of InTouch outpatient system**

The Royal Orthopaedic Hospital NHS Foundation Trust

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2025/S 000-017566

Procurement identifier (OCID): ocds-h6vhtk-050905

Published 29 April 2025, 11:52am

### **Scope**

### **Description**

The InTouch system is already in use and this is to upgrade the system to the latest version

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## **Contract 1. Revenue costs for upgrade of InTouch outpatient system**

### **Supplier**

- [VitalHub UK Limited](#)

## **Contract value**

- £85,550 excluding VAT
- £102,660 including VAT

Below the relevant threshold

## **Date signed**

18 March 2025

## **Contract dates**

- 19 March 2025 to 18 March 2026
- 1 year

## **Main procurement category**

Services

## **CPV classifications**

- 72253200 - Systems support services

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## **Procedure**

### **Procedure type**

Below threshold - without competition

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## Supplier

### **VitalHub UK Limited**

Edwin Coe Llp, 2 Stone Buildings

London

WC2A 3TH

United Kingdom

Email: [ukgroup@vitalhub.com](mailto:ukgroup@vitalhub.com)

Region: UKI31 - Camden and City of London

Small or medium-sized enterprise (SME): Yes

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Revenue costs for upgrade of InTouch outpatient system

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## Contracting authority

### **The Royal Orthopaedic Hospital NHS Foundation Trust**

- Public Procurement Organisation Number: PXBY-9749-ZCLX

Bristol Road South

Birmingham

B31 2AP

United Kingdom

Contact name: Josh Roberts

Email: [bsolcategoryteams@uhb.nhs.uk](mailto:bsolcategoryteams@uhb.nhs.uk)

Website: <https://www.uhb.nhs.uk/>

Region: UKG31 - Birmingham

Organisation type: Public authority - central government

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## Other organisation

These organisations are carrying out the procurement, or part of it, on behalf of the contracting authorities.

### University Hospitals Birmingham NHS Foundation Trust

Summary of their role in this procurement: University Hospitals Birmingham NHS Foundation Trust host the Birmingham and Solihull (BSOL) Procurement Collaborative, a shared procurement service acting on behalf of multiple Trusts within the Birmingham and Solihull Integrated Care System.

- Public Procurement Organisation Number: PWVL-6877-BXXV

Mindelsohn Way

Birmingham

B15 2WB

United Kingdom

Contact name: Josh Roberts

Email: [bsolcategoryteams@uhb.nhs.uk](mailto:bsolcategoryteams@uhb.nhs.uk)

Website: <https://www.uhb.nhs.uk/>

Region: UKG31 - Birmingham

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## Contact organisation

Contact [University Hospitals Birmingham NHS Foundation Trust](#) for any enquiries.