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Planning

Market Engagement Exercise for Appointeeship Banking Services

Sunderland City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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Scope

Description

The Financial Safeguarding Team (FST) is part of Adult Services within Sunderland City Council (The Council).

The FST has a responsibility to effectively manage the finances of clients where the council act as deputy or appointee. These roles include opening a bank account for the client, setting up regular payments for their utilities and care fees, making one off payments, ensuring the client has access to weekly money via a pre-paid card or card account and receiving benefits into the client's bank account on their behalf.

Scope of the System

The FST require a robust, bespoke, intelligent, value for money, web-based solution to positively support the FST to manage all aspects of a client's property and financial affairs in accordance with the Council and OPG standards.

PLEASE NOTE THIS IS NOT A CALL FOR COMPETITION

The Council are seeking feedback from the market regarding the proposed solution a detailed within associated documentation.

Contract dates (estimated)

- 1 May 2026 to 31 March 2030
- 3 years, 11 months

Main procurement category

Services

CPV classifications

- 66110000 - Banking services

Contract locations

- UKC - North East (England)

Engagement

Engagement deadline

14 May 2025

Engagement process description

All documentation including a copy of an initial draft Specification and market engagement questions is available via the following link

<https://www.open-uk.org/opportunities/overview/public/d23d9130-6b3d-48f7-96f0-6ba746265725>

Participation

Particular suitability

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

Contracting authority

Sunderland City Council

- Public Procurement Organisation Number: PLVZ-4154-GGRZ

City Hall, Plater Way,

Sunderland

SR1 3AA

United Kingdom

Email: corporate.procurement@sunderland.gov.uk

Region: UKC23 - Sunderland

Organisation type: Public authority - sub-central government