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Planning

## **Market Engagement Exercise for Appointeeship Banking Services**

Sunderland City Council

UK2: Preliminary market engagement notice - Procurement Act 2023 - [view information about notice types](#)

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### **Scope**

### **Description**

The Financial Safeguarding Team (FST) is part of Adult Services within Sunderland City Council (The Council).

The FST has a responsibility to effectively manage the finances of clients where the council act as deputy or appointee. These roles include opening a bank account for the client, setting up regular payments for their utilities and care fees, making one off payments, ensuring the client has access to weekly money via a pre-paid card or card account and receiving benefits into the client's bank account on their behalf.

#### **Scope of the System**

The FST require a robust, bespoke, intelligent, value for money, web-based solution to

positively support the FST to manage all aspects of a client's property and financial affairs in accordance with the Council and OPG standards.

PLEASE NOTE THIS IS NOT A CALL FOR COMPETITION

The Council are seeking feedback from the market regarding the proposed solution a detailed within associated documentation.

### **Contract dates (estimated)**

- 1 May 2026 to 31 March 2030
- 3 years, 11 months

### **Main procurement category**

Services

### **CPV classifications**

- 66110000 - Banking services

### **Contract locations**

- UKC - North East (England)

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## **Engagement**

## **Engagement deadline**

14 May 2025

## **Engagement process description**

All documentation including a copy of an initial draft Specification and market engagement questions is available via the following link

<https://www.open-uk.org/opportunities/overview/public/d23d9130-6b3d-48f7-96f0-6ba746265725>

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## **Participation**

### **Particular suitability**

- Small and medium-sized enterprises (SME)
- Voluntary, community and social enterprises (VCSE)

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## **Contracting authority**

### **Sunderland City Council**

- Public Procurement Organisation Number: PLVZ-4154-GGRZ

City Hall, Plater Way,

Sunderland

SR1 3AA

United Kingdom

Email: [corporate.procurement@sunderland.gov.uk](mailto:corporate.procurement@sunderland.gov.uk)

Region: UKC23 - Sunderland

Organisation type: Public authority - sub-central government