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Contract

Family Hubs - Parent/Carer Panels Extension

Hartlepool Borough Council

UK7: Contract details notice - Procurement Act 2023 - [view information about notice types](#)

Notice identifier: 2026/S 000-017548

Procurement identifier (OCID): ocds-h6vhtk-065d7c

Published 26 February 2026, 4:15pm

Scope

Reference

OPEN26022026095152

Description

HBC Children's Commissioning undertook a procurement exercise in support of the Family Hubs Programme to secure a provider to take on the service of Family Hubs and to establish Parent/Carer Panels. The awarded supplier was Hartlepool Carers who have delivered key services on behalf of HBC for over a decade and are a trusted organisation, well known and well respected.

The current contract is due to expire on 31st March 2026 and the intention was to conduct a procurement exercise however DHSE / DfE have recently indicated there will be some upcoming changes to delivery expectations which have not yet been set out, and are unlikely to be available until around April 2026, after the existing contract with Hartlepool Carers expires. With this in mind it has been agreed to extend the existing contract for a further 12 months, until 31st March 2027 as this will ensure continuity/consistency for those families who are already accessing the service. It will also allow us time to prepare

key documents to re-tender the service for a longer period, incorporating the revised DHSE / DfE expectations once this has been determined.

This contract serves as an extension outside of HBC Contract Procedure Rules. This grant funding was secured towards the end of 2025.

Contract 1. Family Hubs - Parent/Carer Panels Extension

Supplier

- Hartlepool Carers

Contract value

- £20,000 excluding VAT
- £24,000 including VAT

Below the relevant threshold

Date signed

25 February 2026

Contract dates

- 1 April 2026 to 31 March 2027
- 1 year

Main procurement category

Services

CPV classifications

- 85320000 - Social services

Contract locations

- UKC11 - Hartlepool and Stockton-on-Tees

Procedure

Procedure type

Below threshold - without competition

Supplier

Hartlepool Carers

19A Lowthian Road

Hartlepool

TS24 8BH

United Kingdom

Email: staff@hartlepoolcarers.org.uk

Region: UKC11 - Hartlepool and Stockton-on-Tees

Small or medium-sized enterprise (SME): No

Voluntary, community or social enterprise (VCSE): Yes

Contract 1. Family Hubs - Parent/Carer Panels Extension

Contracting authority

Hartlepool Borough Council

- Public Procurement Organisation Number: PTCQ-5564-CHJP

Civic Centre, Victoria Road

Hartlepool

TS24 8AY

United Kingdom

Email: procurement@hartlepool.gov.uk

Region: UKC11 - Hartlepool and Stockton-on-Tees

Organisation type: Public authority - sub-central government

